# Premium Banking Terms and Conditions Effective from 26<sup>th</sup> March 2020 until withdrawal

1. GENERAL TERMS AND CONDITIONS	2
2. AVAILABLE BANK ACCOUNT FACILITIES AND BANK CARDS	8
3. INTEREST ON THE RAIFFEISEN FORINT BANK ACCOUNT IN THE CASE OF THE PREMIUM /PREMIUM GOLD/PREMIU	JM GOLD
2.0 OR PREMIUM SELECT ACCOUNT PACKAGE	8
4. THE EBKM VALUE OF THE BANK ACCOUNT INTEREST AS ASSIGNED IN THE EFFECTIVE GOVERNMENT DECREE	8
5. RAIFFEISEN FORINT BANK ACCOUNT FEES AND COMMISSIONS	9
6. MOBILE BANKING SERVICE	12
7. BANK CARDS, CLEVERCARDS, AND CREDIT CARDS	14
8. MAXIMUM ORDER AMOUNTS	22
9. LOANS	23
10. FIXED DEPOSITS	26
11. INVESTMENT SERVICES	27
12. RAIFFEISEN REGULAR INVESTMENT	39
13. FINANCIAL PLANNING	39
14. OTHER CONDITIONS, PARTNER DISCOUNTS	39
15. CONDITIONS OF NON-APPLICABLE PRODUCTS	40
16. PROMOTION	45

The amendments are marked by italicized text in the List of conditions.

Amendments effective as of 26<sup>th</sup> March, 2020:

- Raiffeisen Real Estate Fund new series are announced: RAIA A180, RAIA D180, RAIA U180



#### **1. General Terms and Conditions**

# 1.1 General Terms and Conditions applicable to customers who concluded a Supplementary Agreement prior to 6<sup>th</sup> July 2010

In order to maintain Raiffeisen Premium Banking status without the payment of any supplementary account keeping fee, one of the following conditions must be satisfied:

In respect of the last working day of the given calendar quarter

- in the past quarter of a year a minimum monthly amount of HUF 350,000 has been credited on average to the Customer's bank account from outside the Bank or from a third party,
- the aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million\*,
- the total value of the original disbursed loan amount of the Customer's home loan, multi-purpose mortgage loan, or personal loan granted by Raiffeisen Bank is at least HUF 15 million – calculated at the exchange rate effective at the time of disbursement – the Customer's outstanding debt is a total of at least HUF 5 million – calculated at the effective exchange rate – and none of the Customer's loans have been more than 30 days overdue for the past 12 months.

\* When calculating the aggregate savings balance, the Bank takes into consideration the following: balance of Raiffeisen current accounts, fixed deposits – in the case of foreign currency, converted into forint at the FX mid-rate effective on the given day – and the aggregate, effectively available closing balance of the securities account managed by Raiffeisen Bank.

The Supplementary Account keeping fee for the Raiffeisen Premium Banking service is not charged if the preconditions for use are fulfilled; otherwise, the fee is HUF 7,927/month, which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service.

# 1.2 General Terms and Conditions applicable to customers who have signed a Supplementary Contract or a Supplementary Contract amendment since 6<sup>th</sup> July 2010

The General Terms and Conditions differ depending on whether the customer requests a Premium or a Premium Gold Account Package. Other product conditions over and beyond terms and conditions of the Premium and Premium Gold Account Packages are the same regardless of which of the two account packages is used.

#### 1.2.1 General Terms and Conditions applicable to the Premium Account Package

The Raiffeisen Premium service may be used in conjunction with the Premium Account Package without a Supplementary Account Fee, if one of the following conditions is fulfilled. The Bank monitors fulfilling of the following conditions at the last day of the actual month:

- Transfer, to the credit of the Customer's bank account, during the month examined, from outside the Bank or from a third party, and in
  one lump sum, of a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid
  exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the
  27<sup>th</sup> day of the month preceding the month concerned to the last day of the month concerned.
- The aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million.
- the total value of the original disbursed loan amount of the Customer's home loan, and/or multi-purpose mortgage loan, and/or personal loan granted by Raiffeisen Bank is at least HUF 15 million – in case of mortgage loans or multi-purpose mortgage loans calculated at the exchange rate effective at the time of disbursement – and the Customer's outstanding non expired debt is a total of at least HUF 5 million calculated at the latest effective mid exchange rate of Raiffeisen Bank valid for individuals, and none of the Customer's loans have been more than 30 days overdue during the past 12 months.

The Supplementary Account Fee for the Raiffeisen Premium Banking service is not charged if, in addition to the maintenance of a Premium Account Package, at least one of the preconditions for use is fulfilled; otherwise, the fee is HUF 7,927/month/Customer (regardless of the number of the Premium Account Packages maintained), which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service. If a Premium Gold Account Package is maintained, the Supplementary Account keeping fee is not charged.

If the Premium Banking membership is cancelled, the customer does not have to pay, in the given month, the eventual Account keeping fee related to the Premium Gold Account, if the customer personally reports his intention to cancel the account at the branch that provides the Premium Banking Service, by the 5<sup>th</sup> working day preceding the last working day of the given month.

If, on the day of the verification, the Customer has any debts that have been overdue for more than 30 days, then the Customer shall be obliged to pay, in relation to the maintenance of the Premium Account Package, a Supplementary Account keeping fee, regardless of whether all the other conditions are fulfilled.

#### 1.2.2 General Terms and Conditions applicable to the Premium Gold Account Package

The Raiffeisen Premium service may be used in conjunction with the Premium Gold Account Package without a Supplementary Account Fee, if one of the following conditions is fulfilled. The Bank monitors fulfilling of the following conditions at the last day of the actual month:

- Transfer, to the credit of the Customer's bank account, in the month examined, from outside the Bank or from a third party, and in one lump sum, of a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to the last day of the month concerned.
- The aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million.
- The total value of the disbursed loan amount of the Customer's home loan, and/or multi-purpose mortgage loan, and/or personal loan granted by Raiffeisen Bank is a total of at least HUF 18 million after the end of the grace period defined in Contract Supplement for the Provision of the Premium Banking Service on the day of verifying Membership conditions calculated at the mid exchange rate of Raiffeisen Bank valid for individuals, effective on the day of verifying. Henceforth the Customer's outstanding actual non expired debt is a total of at least HUF 5 million calculated at the latest effective mid exchange rate of Raiffeisen Bank valid for individuals, and none of the Customer's loans have been more than 30 days overdue during the past 12 months before verifying conditions.

The monthly account keeping fee for the Premium Gold Account Package service is not charged if at least one of the preconditions for use is fulfilled; otherwise, the fee is HUF 10,751/month, which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service.

If a Premium Gold Account Package is maintained, the Supplementary account keeping fee is not charged.

If, on the day of the verification, the Customer has any debts overdue to the Bank for more than 30 days, then the Customer shall be obliged to pay, in relation to the maintenance of the Premium Gold Account Package, an Account keeping fee, regardless of whether or not the other conditions are fulfilled.

If the Premium Banking membership is cancelled, the customer does not have to pay, in the given month, the eventual Account keeping fee related to the Premium Gold account, if the customer personally reports his intention to cancel the account at the branch that provides the Premium Banking service, by the 5<sup>th</sup> working day preceding the last working day of the given month.

# 1.3 General Terms and Conditions applicable to customers who have signed a Supplementary Contract or a Supplementary Contract amendment since 30<sup>th</sup> August 2010

The General Terms and Conditions differ depending on whether the customer requests a Premium or a Premium Gold Account Package. Other product conditions exceeding the special conditions of the Premium and Premium Gold Account Packages are identical if both account packages are used.

#### 1.3.1 General Terms and Conditions applicable to the Premium Account Package

The Raiffeisen Premium service may be used in conjunction with the Premium Account Package without a Supplementary Account Fee, if one of the following conditions is fulfilled. The Bank monitors fulfilling of the following conditions at the last day of the actual month:

- Crediting, to the credit of the Customer's bank account, during the month examined, (i) from outside of the Bank, and in one lump sum of a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals, (ii) or from inside of the Bank from a legal person or a company without legal personality or a sole traderof a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals, (ii) or from inside of the Bank from a legal person or a company without legal personality or a sole traderof a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to the last day of the month concerned.
- The aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million.
- the total value of the original disbursed loan amount of the Customer's home loan, and/or multi-purpose mortgage loan, and/or personal loan granted by Raiffeisen Bank is at least HUF 15 million in case of mortgage loans or multi-purpose mortgage loans calculated at the

Premium Banking

exchange rate effective at the time of disbursement – and the Customer's outstanding non expired debt is a total of at least HUF 5 million calculated at the latest effective mid exchange rate of Raiffeisen Bank valid for individuals, and none of the Customer's loans have been more than 30 days overdue during the past 12 months.

The Supplementary Account keeping fee for the Raiffeisen Premium Banking service is not charged if, in addition to the maintenance of a Premium Account Package, at least one of the preconditions for use is fulfilled; otherwise, the fee is HUF 7,927/month/Customer (regardless of the number of the Premium Account Packages maintained), which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service. If a Premium Gold Account Package is maintained, the Supplementary Account keeping fee is not charged.

If the Premium Banking membership is cancelled, the customer does not have to pay, in the given month, the eventual Account keeping fee related to the Premium Gold account, if the customer personally reports his intention to cancel the account at the branch that provides the Premium Banking service, by the 5<sup>th</sup> working day preceding the last working day of the given month.

If, on the day of the verification, the Customer has any debts overdue for more than 30 days, then the Customer shall be obliged to pay, in relation to the maintenance of the Premium Account Package, a Supplementary Account keeping fee, regardless of whether or not the other conditions are fulfilled.

#### 1.3.2 General Terms and Conditions applicable to the Premium Gold Account Package

The Raiffeisen Premium service may be used in conjunction with the Premium Account Package without a Supplementary Account Fee, if one of the following conditions is fulfilled. The Bank monitors fulfilling of the following conditions at the last day of the actual month:

- Transfer, to the credit of the Customer's bank account, during the month examined, (i) from outside of the Bank, and in one lump sum of a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals, (ii) or from inside of the Bank from a legal person or a company without legal personality or a sole traderof a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals, (ii) or from inside of the Bank from a legal person or a company without legal personality or a sole traderof a total amount of HUF 280,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to the last day of the month concerned.
- The aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million.
- The total value of the disbursed loan amount of the Customer's home loan, multi-purpose mortgage loan, or personal loan granted by Raiffeisen Bank is at least HUF 18 million after the end of the grace period defined in Contract Supplement for the Provision of the Premium Banking Service on the day of verifying Membership conditions – calculated at the mid exchange rate of Raiffeisen Bank valid for individuals, effective on the day of verifying. Henceforth the Customer's outstanding actual debt is a total of at least HUF 5 million calculated at the latest effective mid exchange rate of Raiffeisen Bank valid for individuals, and none of the Customer's loans have been more than 30 days overdue during the past 12 months before verifying conditions.

The account keeping fee for the Premium Gold Account Package service is not charged if at least one of the preconditions for use is fulfilled; otherwise, the fee is HUF 10,751/month, which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service.

If a Premium Gold Account Package is maintained, the Supplementary Account keeping fee is not charged.

If, on the day of the verification, the Customer has any debts that have been overdue to the Bank for more than 30 days, then the Customer shall be obliged to pay, in relation to the maintenance of the Premium Gold Account Package, an Account keeping fee, regardless of whether or not the other conditions are fulfilled.

If the Premium Banking membership is cancelled, the customer does not have to pay, in the given month, the eventual Account keeping fee related to the Premium Gold Account, if the customer personally reports his intention to cancel the account at the branch that provides the Premium Banking service, by the 5<sup>th</sup> working day preceding the last working day of the given month.

# 1.4 General Terms and Conditions applicable to customers who have signed a Supplementary Contract since 1<sup>st</sup> January 2015

#### 1.4.1 General Terms and Conditions applicable to the Premium Gold 2.0 Account Package

The Raiffeisen Premium service may be used in conjunction with the Premium Account Package without a Supplementary Account Fee, if one of the following conditions is fulfilled. The Bank monitors fulfilling of the following conditions at the last day of the actual (current) month:

- Transfer, to the credit of the Customer's bank account, during the month examined, (i) from outside of the Bank (ii) or from inside of the Bank from a legal person or a company without legal personality in one lump sum of a total amount of HUF 400,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to the last working day (including the banking days only for in-bank instant credit transfers and instant credit transfers) of the month concerned.
- On the last working day of the month the aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million.

# Between 1<sup>st</sup> February 2016 and 31<sup>st</sup> December 2020 Bank apply more favorable different General Terms and Conditions as follows:

- Transfer, to the credit of the Customer's bank account, during the month examined, (i) from outside of the Bank (ii) or from inside of the Bank from a legal person or a company without legal personality at most in three details of a total amount of HUF 400,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to the last working day (including the banking days only for in-bank instant credit transfers and instant credit transfers) of the month concerned.
- On the last working day of the month the aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 8 million.

The account keeping fee for the Premium Gold Account Package service is not charged if at least one of the preconditions for use is fulfilled; otherwise, the fee is HUF 10,722/month, which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service.

If a Premium Gold Account Package is maintained, the Supplementary Account keeping fee is not charged.

If, on the day of the verification, the Customer has any debts that have been overdue to the Bank for more than 30 days, then the Customer shall be obliged to pay, in relation to the maintenance of the Premium Gold 2.0 Account Package, a monthly Account keeping fee, regardless of whether or not the other conditions are fulfilled.

If the Premium Banking membership is cancelled, the customer does not have to pay, in the current month, the eventual Account keeping fee related to the Premium Gold 2.0 Account, if the customer personally reports his intention to cancel the account at the branch that provides the Premium Banking service, by the 5<sup>th</sup> working day preceding the last working day of the current month.

#### 1.4.2 General Terms and Conditions applicable to the Premium Select Account Package

The Raiffeisen Premium service may be used in conjunction with the Premium Account Package without a Supplementary Account Fee, if one of the following conditions is fulfilled. The Bank monitors fulfilling of the following conditions at the last working day of the actual (current) month:

- Transfer, to the credit of the Customer's bank account, during the month examined, (i) from outside of the Bank (ii) or from inside of the Bank from a legal person or a company without legal personality in one lump sum of a total amount of HUF 1,000,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to the last working day (including the banking days only for in-bank instant credit transfers and instant credit transfers) of the month concerned.
- on the last working day of the month the aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 30 million.

# Between 1<sup>st</sup> February 2016 and 31<sup>st</sup> December 2020 Bank apply more favorable different General Terms and Conditions as follows:

 Transfer, to the credit of the Customer's bank account, during the month examined, (i) from outside of the Bank (ii) or from inside of the Bank from a legal person or a company without legal personality at most in three details of a total amount of HUF 1,000,000 or the equivalent thereof in another currency quoted by the Bank, calculated on mid exchange rate valid for individuals. The period examined when debiting the fee for the month concerned: the period extending from the 27<sup>th</sup> day of the month preceding the month concerned to

**X** Raiffeisen

Premium Banking

the last working day (including the banking days only for in-bank instant credit transfers and instant credit transfers) of the month concerned.

• on the last working day of the month the aggregate balance of the Customer's savings at Raiffeisen Bank is at least HUF 30 million.

The account keeping fee for the Premium Select Account Package service is not charged if at least one of the preconditions

for use is fulfilled; otherwise, the fee is HUF 15,837/month, which is charged as set out in the agreement entitled Contract Supplement for the Provision of the Premium Banking Service.

If a Premium Select Account Package is maintained, the Supplementary Account keeping fee is not charged.

If, on the day of the verification, the Customer has any debts that have been overdue to the Bank for more than 30 days, then the Customer shall be obliged to pay, in relation to the maintenance of the Premium Select Account Package, a monthly Account keeping fee, regardless of whether or not the other conditions are fulfilled.

If the Premium Banking membership is cancelled, the customer does not have to pay, in the current month, the eventual Account keeping fee related to the Premium Select Account, if the customer personally reports his intention to cancel the account at the branch that provides the Premium Banking service, by the 5<sup>th</sup> working day preceding the last working day of the current month.

#### 1.5. Common Rules Concerning Premium Gold, Premium Gold 2.0, Premium Select Account Packages

1.5.1. In the following cases, the Bank shall dispense with the fulfilment of the conditions determined for exemption from the monthly account keeping fee.

- The crediting criteria determined for the given account package was unfulfilled in the month concerned:
  - however, the sum total of the credits incoming in the preceding review period being not more by number than the number prescribed for the given account package reached double the expected threshold amount. Within one calendar year, the Bank shall dispense with charging the account keeping fee two times at the most on this title.
  - due to sick leave or lasting inability to earn. The Bank reserves the right to ask the customer to present a certificate in this respect. Within one calendar year, the Bank shall—upon the customer's request—dispense with applying the account keeping fee three times at the most on this title. The benefit is provided in each case through the subsequent refund of the fee.
  - in consideration for the customer's entitlement to maternity leave or child care allowance (GYED). The Bank reserves the right to ask the customer to present a certificate in this respect. Within one calendar year, the Bank shall—upon the customer's request—dispense with applying the account keeping fee three times at the most on this title. The benefit is provided in each case through the subsequent refund of the fee.

1.5.2. When examining compliance with the prescribed terms, the Bank has the right to depart, only and exclusively downwards, from the announced threshold values, by maximum 5%.

#### 1.6.Common rules applied regardless of the type of the account package regarding 1.2., 1.3., 1.4. and 1.5. points

When calculating the aggregate savings balance, the Bank takes into consideration the following: balance of Raiffeisen current accounts, fixed deposits – in the case of foreign currency, converted into forint at the FX mid-rate effective on the given day calculated on mid exchange rate of the Bank valid for individuals – and the aggregate, effectively available closing balance of the securities account managed by Raiffeisen Bank at the time of the verification.

The month of conclusion of the Supplementary Agreement and the next month shall be a grace period (the "Grace Period") during which the Bank will not examine the preconditions for exemption from the account-keeping fee, and such examination shall take place first on the last day of the month following the Grace Period.

#### 1.7. Other provisions

In the cases not regulated in these Terms and Conditions, the fees, commissions and conditions specified in the effective Retail Terms and Conditions shall be charged and applied to specific products, including promotion products.

The Bank may decide, without notifying the customer in advance, not to debit the supplementary account keeping fee.

The Bank has no obligation to conclude a contract, even if the customer complies with the conditions stipulated in these Terms and Conditions. From 9th August 2012 customers who have for restructuring loan (Raiffeisen Újrakezdés Loan) and/or claim for payment relief – bridging loan; temporary installment decrease with tenor increase, temporary installment decrease without tenor increase; tenor increase according to the law of 2009/IV. – are not entitled for Premium Banking membership. If the customer has or claims for restructuring loan payment relief mentioned above, the Bank is entitled to terminate immediately the customer's Supplementary Contract for Premium Banking services.

Premium Banking

In case of transactions to special accounts opened to collect donations to handle emergency situations, regulated by government degree about National Humanitary Coordination Council, Bank reimburses a certain amount of the transaction fee to customer, pay back volume is 0,3%, but max. HUF 6,000 of the transferred amount from the charged fee. Reimbursement will be fulfilled at latest last working day of the following month of the transaction on the concerned account.

In case Customer initiate an in-bank transfer, standing payment order with fixed amount, SEPA credit transfer or payment in foreign currecies to their own in-bank Securities or Bank Accounts maintained as private entrepreneur, small-scale farmer, private individual with tax number or other independent private entrepreneurs, the 0.3%, max HUF 6000 part of the fee does not apply.

Due to the changes—effective as of 01/01/2019—of Act CXVI of 2012, the Bank will not charge the fee element of 0.3% max. HUF 6,000 in accordance with the principle of symmetry in the case of all credit transfers for the portion not exceeding HUF 20,000 per transaction. Under this:

- if the amount of the credit transfer is HUF 20,000 or less, the fee element of 0.3% max. HUF 6,000 is not charged,
- if the amount of the credit transfer is in excess of HUF 20,000, then up to HUF 20,000 the fee element of 0.3% max. HUF 6,000 is not charged.

In the case of credit transfers from retail bank accounts to client accounts kept at the Hungarian State Treasury (MÁK), or to central accounts kept for the purpose of buying and selling government securities (to the credit of accounts identified by MÁK and belonging to the account ranges listed below), from the credit transfer fee the Bank will not charge the fee element corresponding to the measure of financial transaction tax - 0.3% max. HUF 6,000.

MÁK accounts affected by the discount:

10002003-93489306-00000000	10036004-93489306-00000000	10025004-93489306-00000000	10002003-93489306-00000000
10002003-93489306-00000000	10045002-93489306-00000000	10049006-93489306-00000000	10002003-93489306-00000000
10024003-93489306-00000000	10002003-93489306-00000000	10047004-93489306-00000000	10036004-93489306-00000000
10045002-93489306-00000000	10048005-93489306-00000000	10049006-93489306-00000000	10026005-93489306-00000000
10028007-93489306-00000000	10046003-93489306-00000000	10034002-93489306-00000000	10047004-93489306-00000000
10033001-93489306-00000000	10024003-93489306-00000000	10027006-93489306-00000000	10027006-93489306-00000000
10044001-93489306-00000000	10046003-93489306-00000000	10034002-93489306-00000000	1003500-93489306-00000000
10029008-93489306-00000000	10026005-93489306-00000000	10044001-93489306-00000000	19017004-88104264-70100001
10048005-93489306-00000000	10002003-93489306-00000000		•

In case of payment transactions initiated through a payment initiation service provider the fees applied on electronic channels (Raiffeisen DirektNet, myRaiffeisen) used by the customer will be debited.

### 2. Available account maintenances [bank account facilities] and provided debit cards [bank cards]



# Raiffeisen Premium, Premium Gold, Premium Gold 2.0 and Premium Select Account Package:

forint bank account with bank card and electronic channel discounts.

The Premium Banking service is available to customers who have concluded a contract prior to 6<sup>th</sup> July 2010 in conjunction with any Raiffeisen retail bank account/bank account package.

The following account packages are not available in case of new contracts within Premium Banking services:

- Premium account package: not available since 1st February 2013
- Premium Gold account package: not available since 1st January 2015

The Premium Banking service is available to customers who have concluded a contract since 6<sup>th</sup> July 2010 in conjunction with the Premium, Premium Gold, Premium Gold 2.0 or Premium Select Account Package. If another account is opened or maintained alongside the Premium, Premium Gold, Premium Gold 2.0 or Premium Select Account Package, a Premium Account Package until 31<sup>st</sup> January 2013 or any other retail account package, from 1<sup>st</sup> February 2013 any other retail account package may be selected.

Debit bank cards available with the Raiffeisen Premium Banking service:

- Premium Start CLEVERcard
- Premium VISA GOLD bank card

The above bank, CLEVER and credit cards can be requested by customers who concluded a contract prior to 6<sup>th</sup> July 2010, even if the Customer does not have a Raiffeisen Premium Account Package.

The terms applicable to bank cards, CLEVERcards and credit cards associated with the Premium Banking service are contained in Section 7 of these Terms and Conditions.

# 3. Interest on the Raiffeisen forint bank account in the case of the Premium /Premium Gold/Premium Gold 2.0 or Premium Select Account Package

Tiered interest	Annual interest rate	EBKM1	Interest on unauthorised overdrafts
HUF 0 – 1,000,000	0.01%	0.01%	
Between HUF 1,000,001 and 5,000,000	0.01%	0.01%	24.50%
Above HUF 5,000,000	0.01%	0.01%	

With respect to amounts falling within the upper and lower limits of a given band, the Bank always pays interest in accordance with the interest rate that has been announced in respect of the given band.

With regard to the interest paid on Raiffeisen retail bank accounts, the provisions of the latest terms and conditions for Raiffeisen bank account electronic services apply.

#### 4. The EBKM value of the Bank Account interest as assigned in the effective Government decree

The EBKM values appearing next to the bank account interest rates are - assuming quarterly interest payments - calculated on the basis of the following formula:

Disposed term deposit = 
$$\sum_{i=1}^{n} \frac{(k+bv)i}{1+r \times (t_i/365)}$$

where

n:, number of interest payments

r: the value of EBKM

ti: the number remaining days from the day of the deposit allocation until the i<sup>th</sup> payment

(k+bv)i: the sum of the paid interest and the repayment of deposit amount paid on the i<sup>th</sup> payment

<sup>&</sup>lt;sup>1</sup> EBKM: Annual Effective Rate

#### 5. Raiffeisen forint account maintenance [bank account] fees and commissions

#### 5.1. Premium Gold 2.0 Account Package

			Premium Gold 2.0 Account Package
Account	If the	conditions detailed in	HUF 0/month
maintaining	sectio	on 1.4.1 of these	
fee <sup>2</sup>	Term	s and Conditions are	
	fulfill	ed.	
If		conditions detailed in	HUF 10,722/month
	sectio	on 1.4.1 of these	
	Term	s and Conditions are	
	not f	ulfilled.	
Crediting of iten	ns rece	ived in forint <sup>2</sup>	
Transfers received f	rom baı	nks	HUF 0
Transfers arriving b	y post		Costs charged by the Hungarian Post
Sending money [One-off transfe		n Hungary in HUF rint] <sup>2</sup>	
		rs between the nts at the Bank <sup>2</sup>	HUF 0
			0.42%, min. HUF 632, max. HUF 10,738
		intra-bank	and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF
			6,000
At the branch	1		0.74%, min. HUF 741, max. HUF 10,738
		bank-to-bank	and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000
			0.15%, min. HUF 311, max. HUF 5,906
Via Rai	ffeisen	intra-bank	and for the portion exceeding HUF 20,000, an additional 0.30%, max. HUF 6,000
Direkt			0.32%, min. HUF 420, max. HUF 5,906
		bank-to-bank	and for the portion exceeding HUF 20,000, an additional 0,30%, max. HUF 6,000
	ffeisen	intra-bank	HUF 0
DirektNet, myRaiffeisen <sup>3</sup>		bank-to-bank	HUF 0
Transfer of p account bala bank ac switching pro	ince in ccount	bank-to-bank	0,74%, min. 741 Ft, max. 10.738 Ft and for the portion exceeding HUF 20,000, an additional 0,30%, max. HUF 6.000

 $<sup>^2</sup>$  Indexation: the Bank calculates the fees specified in these Terms and Conditions on the basis of the annual average consumer price index published by the Central Statistics Office in respect of the previous calendar year. The fee or rate is modified (indexed) automatically on 1 April of each year in accordance with the average consumer price index pertaining to the previous calendar year. The Bank announces any changes in the fees in these Terms and Conditions no later than on 1 April of each year. When adjusting the fees the Bank, based on the general rules of rounding, rounds forint amounts to whole numbers, and euro amounts to two decimal places. The Bank reserves the right not to index the fees, on one or more occasions, in respect of certain customer groups and/or service types.

- Payment of utility bills with limit monitoring
- Standing payment orders
- Cancellation of ad hoc or standing payment orders and direct debit payments
- Recalling ad hoc or standing order payments
- SEPA Credit Transfer EUR ad hoc payment orders from HUF account in EUR between own accounts urgent, extra urgent
- Ad hoc payment orders from HUF account in FCY in Bank
- SEPA Credit Transfer Ad hoc payment orders from HUF account in EUR in Bank urgent, extra urgent
- Ad hoc payment orders from HUF account in FCY interbank
- SEPA Credit Transfer EUR payment urgent, extra urgent
- Ad hoc payment orders from HUF account in HUF to another country
- SEPA DD Core Direct Debit
- SEPA DD Core direct debit limiting statement set/modification/cancellation
- Forbiding the execution of a direct debit
- Refund of paid direct debit
- Ad hoc payment order in FCY or in HUF in Bank
- Ad hoc payment order in FCY or in HUF interbank

<sup>&</sup>lt;sup>3</sup> The following payment orders are currently not available via myRaiffeisen:

<sup>-</sup> In-Bank transfer between the customer's own accounts (standing payment orders)

		Premium Gold 2.0 Account Package		
	accounts [Standing	free of charge		
payment orders	5]			
At the branch		0.42%, min. HUF 632, max. HUF 10,738 and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000		
Via Raiffeisen Direl	ct	0.15%, min. HUF 311, max. HUF 5,906 and for the portion exceeding HUF 20,000, an additional 0.30%, max. HUF 6,000		
Via Raiffeisen Direl	ktNet, myRaiffeisen <sup>3</sup>	HUF O		
Direct debit [Utility f debit order)] <sup>2</sup>	fee collection (direct			
At the branch		HUF 0		
Via Raiffeisen Direl	<b>k</b> t	HUF O		
Via Raiffeisen Direl	ktNet, myRaiffeisen <sup>3</sup>	HUF O		
	uro (SEPA) [SEPA Cred oad, to Single Euro Pa			
	at branch	up to EUR 620: 0.74%, min. HUF 741, max. HUF 10,738 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000 above EUR 620: 0.21%, min. HUF 741, max. HUF 10,738 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000		
Standard fee	in Raiffeisen Direkt	up to EUR 1104: 0.32%, min. HUF 420, max. HUF 5,906 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000 above EUR 1104: 0.21%, min. HUF 420, max. HUF 5,906 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000		
	via Raiffeisen DirektNet, myRaiffeisen	HUF O		
Conversion fee		0.21%, max EUR 135.61		
Priority fee - in ca	se of extra urgent orders	0.53%, min. EUR 5.82 EUR, max. EUR 342.25		
	Switching to Premium Gold 2.0 Account Package	HUF 0		
Switching account packages <sup>2</sup>	Switching from Premium Gold 2.0 Account Package to			
<b>- 9</b>	Retail Account Package if the Premium Banking service is cancelled	HUF O		
Cancelling a one-off order, suspending of for a fixed term <sup>2</sup>	transfer or standing	HUF O		
Instructions for the e (order, amendment) <sup>2</sup>		HUF 0		

#### 5.2. Premium Select Account Package

			Premium Select Account Package	
Account maintaining	If the co	onditions detailed in	HUF 0/month	
fee <sup>2</sup>	section 1.4	1.2 of these Terms and		
	Conditions	are fulfilled.		
	If the co	onditions detailed in	HUF 15,837 /month	
	section 1.4	1.2 of these Terms and		
	Conditions	are not fulfilled.		
Crediting of items recei	ved in fori	int <sup>2</sup>		
Transfers received from ban	ks		HUF 0	
Transfers arriving by post			Costs charged by the Hungarian Post	
Sending money withir transfer in forint1 <sup>2</sup>	h Hungary	/ in HUF [One-off		
	betwee	n the Customer's		
accounts at the Ba			HUF O	
			0.27%, min. HUF 363, max. HUF 7,406	
		intra-bank	and for the portion exceeding HUF 20,000, an additional	
			0.3%, max. HUF 6,000	
At the branch			0.32%, min. HUF 363, max. HUF 7,406	
		bank-to-bank	and for the portion exceeding HUF 20,000, an additional	
			0.3%, max. HUF 6,000	
Via Raiffeisen Direkt	intra-bank		HUF O	
Via Kaiffeisen Direkt		bank-to-bank	HUF 0	
Via Raiffeisen	DirektNet,	intra-bank	HUF O	
myRaiffeisen <sup>3</sup>		bank-to-bank	HUF O	
Transfer of positive	e account		0.32%, min. HUF 363, max. HUF 7,406	
balance in bank	account	bank-to-bank	and for the portion exceeding HUF 20,000, an additional	
switching process			0.3%, max. HUF 6,000	
Standing order <sup>2</sup>				
In-Bank transfer b accounts [Standing		e customer's own orders]	free of charge	
At the branch	, p/		HUF O	
Via Raiffeisen Direkt			HUF 0	
Via Raiffeisen DirektN	et, myRaiffe	isen <sup>3</sup>	HUF 0	
Direct debit [Utility f order)] <sup>2</sup>	•			
At the branch			HUF 0	
Via Raiffeisen Direkt			HUF 0	
Via Raiffeisen DirektNet, myRaiffeisen <sup>3</sup>			HUF 0	

		Premium Select Account Package
• •	n euro (SEPA) [SEPA Credit Transfer] <sup>2</sup> abroad, to Single Euro Payment Area	
Standard fee	at branch	up to EUR 1104: 0.32%, min. HUF 363, max. HUF 7,406 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000 above EUR 1104: 0.21%, min. HUF 363, max. HUF 7,406 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000
	in Raiffeisen Direkt	HUF 0
	via Raiffeisen DirektNet, myRaiffeisen	HUF O
Conversion fee		0.21%, max EUR 135.61
Priority fee – in c	case of extra urgent orders	0.53%, min. 5.82 EUR, max EUR 342.25
	Switching to Premium Select Account Package	HUF O
Switching	<u> </u>	
account	Switching from Premium Select	HUF 0
packages <sup>2</sup>	Account Package to Retail Account Package if the Premium Banking service is cancelled	
	off transfer or standing order, ect debit order for a fixed term <sup>2</sup>	HUF 0
Instructions for th amendment) <sup>2</sup>	e event of death (order,	HUF 0

#### 5.3 Switching between account packages while maintaining Premium Banking membership

#### 5.3.1 From a Premium Account Package to a Premium Gold 2.0 or Premium Select Account Package

The Bank resets the account package within 5 working days after the Customer has submitted his request for switching account packages. After the new package has been set, the terms and conditions related to the maintenance of the Premium Gold 2.0 or Premium Select Account Package will be applied.

### 5.3.2 Switching in the case of accounts that are in addition to the obligatory Premium, Premium Gold, Premium Gold 2.0 or Premium Select Account Package

When switching between a Premium Account Package maintained together with the obligatory Premium, Premium Gold, Premium Gold 2.0 or Premium Select or Premium Gold Account Package or other retail account packages, the latest effective terms and conditions for Raiffeisen bank accounts and electronic services are applied.

In respect of Retail Account Packages and bank accounts kept in foreign currency the fees and commissions specified in the effective terms and conditions for the Raiffeisen bank account electronic services apply.

#### 6. SMS service [Mobile Banking service]

#### Mobile Banking fee package content

	SMS service	SMS service
	[Mobile Banking Cardinfo]	[Mobile Banking Accountinfo]
Bank card transaction		
Cash withdrawal in Hungary/abroad	Х	-
Purchase in Hungary/abroad	Х	-
Bank account activity		
Crediting to bank account	-	X
Debiting from bank account	-	Х

**Raiffeisen Bank Zrt.** 1054 Budapest, Akadémia utca 6. • Raiffeisen Direkt: (06-80) 488-488 Capital Court as Registry Court • Trade register number: 01-10-041042 Normally, the identification data at the end of messages is the name of the Raiffeisen account/Raiffeisen bank card. Customers may request identification data for the Mobile Banking service that are different from this default setting.

#### **Service fees**

	In case of Premium and Premium Gold Account Package	In case of Premium Select Account Package <sup>2</sup>	In case of Premium Gold 2.0 Account Package <sup>2</sup>
			HUF 159/Accountinfo
Monthly fee	free of charge	free of charge	HUF 159/Cardinfo
Request, amendment, or termination of service	free of charge	free of charge	free of charge
Automatic text message (bank card transactions,			
bank account activity)	free of charge	free of charge	free of charge

In respect of Retail Account Packages, the fees and commissions specified in the effective terms and conditions for Raiffeisen bank accounts and electronic services apply.

The Mobile Banking CARDINFO and the Mobile Banking ACCOUNTINFO is available if at least one automatic text message is requested.

The maximum limit per type of notification is HUF 10,000, and in the case of foreign-currency accounts USD 50, CHF 50, EUR 35 or 35 GBP. In respect of card transactions the limit can only be specified in forint.

The monthly and message fees (per type of message) are debited from the bank account on the last bank working day of the month. The settlement period for message fees starts on the last working day of the month prior to the month concerned and ends on the calendar day prior to the last working day of the month concerned.

More information about transaction types that fall within the category of notifications is available at www.raiffeisen.hu.

### 7. Bank Cards, CLEVERcards, and Credit Cards

The conditions pertaining to bank cards, CLEVERcards and credit cards that can be requested and/or used within

the framework of the Premium Banking service.

The Bank is not accepting applications for Premium Versatile CLEVERcard and Premium (Oxigén) Gold Credit Card since 10th July 2013. Conditions of Mastercard credit cards are determinded in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions.

The conditions pertaining to bank cards, CLEVERcards and credit cards that can be requested and/or used within the framework of the Premium Banking service.	Premium Gold Account Package	Premium Gold 2.0 Account Package	Premium Select Account Package	Premium Account Package	Retail Account Packages
Annual fee <sup>2</sup> Providing a debit card [Premium Start CLEVERcard] <sup>4</sup>	Free of charge <sup>4</sup> New card requested after 1.: June 2011 is free of charge only in the first year. From the second year annual card fee is thje following: - in case of cards applied before 12: September 2013: HUF 5,597 - in case of cards applied from 12: September 2013: promotional fee: HUF 5,597, non promotional fee: HUF 5,597, non promotional fee HUF 6,055. Promotion is valid until 31 <sup>st</sup> December 2020. Promotional fee is valid for cards charged during promotional period. If customer fulfills purchase transactions in amount of 500,000 HUF with main and additional cards connected to the account and/or owns OneCard Credit Card, with main and additional cards connected to the credit card account in the previous year before charging annual card fee, the bank is not charging actual card fee. The annual card fee is debited from the Customer's bank account when due. The Bank assures the exemption from charges by crediting the annual fee subsequently by no later than the 5- bank working day of the month following the due date. Discounted price (free of charge) is valid for Premium Gold Account Packake. If the card is not related to the Premium Gold Account Packake. If the card is not related to the Premium Gold Account Package when the card fee is charged, customer is not eligible to the discounted (free of charge) price.	HUF 0 <sup>4</sup> New card requested after 1. June 2011 is free of charge only in the first year. From the second year annual card fee is HUF 6, 066. If customer fulfills purchase transactions in amount of 500,000 HUF with main and additional cards connected to the account and/or owns OneCard Credit Card, with main and additional cards connected to the credit card account in the previous year before charging annual card fee, the bank is not charging actual card fee. The annual card fee is debited from the Customer's bank account when due. The Bank assures the exemption from charges by crediting the annual fee subsequently by no later than the 5 <sup>-</sup> bank working day of the month following the due date. Discounted price (free of charge) is valid for Premium Gold 2.0 Account Packake. If the card is not related to the Premium Gold 2.0 Account Package when the card fee is charged, customer is not eligible to the discounted (free of charge) price.	HUF 0 <sup>4</sup> New card requested after 1 June 2011 is free of charge only in the first year. From the second year annual card fee is HUF 6,066. If customer fulfills purchase transactions in amount of 500,000 HUF with main and additional cards connected to the account and/or owns OneCard Credit Card, with main and additional cards connected to the credit card account in the previous year before charging annual card fee, the bank is not charging actual card fee. The annual card fee. The annual card fee. The annual card fee subsequently by no later than the 5 <sup>-</sup> bank working day of the month following the due date. Discounted price (free of charge) is valid for Premium Select Account Packake. If the card is not related to the Premium Select Account Package when the card fee is charged, customer is not eligible to the discounted (free of charge) price.	Free of charge <sup>5</sup> Discounted price (free of charge) is valid for Premium Account Packake. If the card is not related to the Premium Account Package when the card fee is charged, customer is not eligible to the discounted (free of charge) price.	The annual fee determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions regarding the embossed Start CLEVERcard conditions, depending on the account package type HUF 5,597 - 6,954

<sup>4</sup> The annual fees of additional card(s) are the same as the annual fees of cards associated with Retail Account Packages. From this point of view, the CLEVERcard without a credit limit corresponds to the embossed Start CLEVERcard in Fee Waiver package, the Premium CLEVERcard with a credit limit corresponds to the embossed Versatile CLEVERcard and the Premium VISA Gold bank card corresponds to the VISA Gold bank card.

<sup>5</sup> Including non-embossed or embossed, standard of Special Image Design, Versatile cards with a credit limit or Start CLEVERcards without a credit limit.

	From 10 July 2013 Bank is not	From 10. July 2013 Bank	From 10- July 2013	From 10- July	From 10 July
Providing a debit	accepting applications	is not accepting	Bank is not accepting	2013 Bank is	2013 Bank is
card [Premium	Free of charge <sup>4</sup>	applications	applications	not accepting	not accepting
Versatile	New card requested after 1. June	HUF 0 <sup>4</sup>	New card requested	applications	applications
CLEVERcard] <sup>4</sup>	2011 is free of charge only in the	New card requested after	after 1. June 2011 is HUF	Free of charge5	The annual fee
	first year. From the second year	1. June 2011 is HUF O	0 only in the first year.		determined in
	the debited fee is identical to the	only in the first year. From	From the second year the	Discounted price	the Raiffeisen
	fee determined in the effective	the second year the	debited fee is identical to	(free of charge)	CLEVERcard,
	Raiffeisen CLEVERcard, Bank-,	debited fee is identical to	the fee determined in the	is valid for	Bank-, and
	and Credit Card Terms and	the fee determined in the	effective Raiffeisen	Premium	Credit Card
	Conditions regarding the	effective Raiffeisen	CLEVERcard, Bank-, and	Account	Terms and
	embossed Versatile CLEVERcard,	CLEVERcard, Bank-, and	Credit Card Terms and	Packake. If the	Conditions
	HUF 7,727.	Credit Card Terms and	Conditions regarding the embossed Versatile	card is not	regarding the embossed
	If customer fulfills purchase	Conditions regarding the	CLEVERcard, HUF	related to the	Versatile
	transactions in amount of	embossed Versatile	7,727.	Premium	CLEVERcard
	500,000 HUF with main and	CLEVERcard, HUF 7,727.	If customer fulfills	Account	HUF 7,727
	additional cards connected to the	If customer fulfills purchase	purchase transactions in	Package when	THM:
	credit card account in the previous	transactions in amount of	amount of 500,000 HUF	the card fee is	33,8%
	year before charging annual card	500,000 HUF with main	with main and additional	charged,	55,0%
	fee, the bank is not charging	and additional cards	cards connected to the	customer is not	
	actual card fee.	connected to the credit card account in the	credit card account in the	eligible to the	
	Does not count as a new card		previous year before	discounted (free	
		previous year before	charging annual card	of charge) price.	
	request if Premium Start CLEVERcard requested before 1.	charging annual card fee, the bank is not charging	fee, the bank is not		
	June 2011 is requested to	actual card fee.	charging actual card fee.	THM:	
	upgrade to Premium Versatile	actual cara lee.	shalging used sure lost	33,8%	
	CLEVERcard after 1. June 2011.	Does not count as a new	Does not count as a new		
		card request if Premium	card request if Premium		
	The annual card fee is debited	Start CLEVERcard	Start CLEVERcard		
	from the Customer's bank account	requested before 1. June	requested before 1. June		
	when due. The Bank assures the	2011 is requested to	2011 is requested to		
	exemption from charges by	upgrade to Premium	upgrade to Premium		
	crediting the annual fee	Versatile CLEVERcard after	Versatile CLEVERcard		
	subsequently by no later than the	1. June 2011.	after 1. June 2011.		
	5. bank working day of the month				
	following the due date.	The annual card fee is	The annual card fee is		
	Discounted price (free of charge)	debited from the	debited from the		
	is valid for Premium Gold Account	Customer's bank account	Customer's bank account		
	Packake. If the card is not related	when due. The Bank	when due. The Bank		
	to the Premium Gold Account	assures the exemption	assures the exemption		
	Package when the card fee is	from charges by crediting	from charges by crediting		
	charged, customer is not eligible	the annual fee	the annual fee		
	to the discounted (free of charge)	subsequently by no later	subsequently by no later		
	price.	than the 5 <sup>-</sup> bank working	than the 5 <sup>,</sup> bank working		
	THM:33,8%	day of the month following	day of the month		
		the due date.	following the due date.		
		Discounted price (free of	Discounted price (free of		
		charge) is valid for	charge) is valid for		
		Premium Gold 2.0	Premium Select Account		
		Account Packake. If the	Packake. If the card is not		
		card is not related to the	related to the Premium		
		Premium Gold 2.0	Select Account Package		
		Account Package when	when the card fee is		
		the card fee is charged,	charged, customer is not		
		customer is not eligible to	eligible to the discounted		
		the discounted (free of	(free of charge) price.		
		charge) price.	THM:33,8%		
		THM:33,8%		1	

	Premium Gold Account Package	Premium Gold 2.0 Account Package	Premium Select Account Package	Premium Account Package	Retail Account Packages			
Providing a debit card [Premium VISA Gold bank card] <sup>4</sup>	HUF 9,897	HUF 10,559	HUF 9,917	HUF 9,897	Identical to the fee determined in the effective Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions regarding the VISA Gold bank card conditions, depending on the account package type. HUF 18,040-20,968			
	Premium Gold Account Package	Premium Gold 2.0 Account Package	Premium Select Account Package	Premium Account Package	Retail Account Packages			
Premium (Oxigén) Gold Credit Card	As determined in the Raiffeis	From 10 <sup>-</sup> July 2013 Bank is not accepting applications As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions regarding the Oxigen Gold Credit Co Issued before 1st April 2012: HUF 15,959, THM: 38,9% Issued after 1st April 2012: HUF 13,932, THM: 38.1%						
Start CLEVERcard <sup>5,6</sup>	Annual fee of cards claimed bef Credit C Unem	As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions, depending on the account package and card type HUF 3, 169 – 6,954						
Versatile CLEVERcard <sup>4, 5</sup>	Annual fee of cards claimed bef	From 21-June 2011 can no ore 21-June 2011 are as deter Credit Card Terms and C Versatile CLEVERcard: H Embossed Versatile CLEVERca THM: 33,8% - 34,	mined in the Raiffeisen CLEVER Conditions: UF 5,787 rd: HUF 7,727	card, Bank-, and	From 10-July 2013 Bank is not accepting applications As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions, in case of unembossed Versatile CLEVERcard HUF 5,787 THM: 34.2%			

<sup>&</sup>lt;sup>6</sup> For a Premium Account Package, no new VISA Classic card, MasterCard Standard card, embossed and non-embossed Start CLEVERcard, embossed and non-embossed Versatile CLEVERcard, VISA Gold card can be requested, but the card associated with the customer's previous account package may be kept.

	Premium Gold Account Package	Premium Gold 2.0 Account Package	Premium Select Account Package	Premium Account Package	Retail Account Packages
VISA Classic <sup>6</sup>	Annual fee of cards claim C	As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions, depending on the account package HUF 5,687-6,954			
VISA Gold <sup>6</sup>	From 21.:June 2011 can not be claimed Annual fee of cards claimed before 21.:June 2011 are as determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions related to Further accounts: HUF 18,040				As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions, depending on the account package type. HUF 18,040-20,968
Providing a debit card [OneCard bankcard]	Annual fee of cards are de related to Further accounts:	As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions, depending on the account package HUF 5,363-7,339			
OneCard Gold Credit Card annual fee	As determined in the Raiffeisen CLEVERcard, Bank., and Credit Card Terms and Conditions for OneCard Gold Credit Card: Entering into contract till 19- July 2015: HUF 9,473 Entering into contract from 20-July 2015: HUF 17,070 THM: 39,8%	As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions for OneCard Gold Credit Card: Entering into contract till 19- July 2015: HUF 9,473 Entering into contract from 20- July 2015: HUF 17,070 THM: 39,8%	In the first year: HUF 0 <sup>4</sup> From the second year annual card fee is the following: Entering into contract till 19-July 2015: HUF 9,473 Entering into contract from 20- July 2015: HUF 17,070 If customer fulfills purchase transactions in amount of HUF 3,000,000 with main and additional cards connected to the credit card account in the previous year before charging annual card fee, the bank is not charging actual card fee. The annual card fee is debited from the Customer's credit card account when due. The Bank assures the exemption from charges by crediting the annual fee subsequently by no later than the 5- bank working day of the month following the due date. In case of existing Onecard Gold credit card the forthcoming annual fee will be credited. THM: 39,8%	As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions for OneCard Gold Credit Card: Entering into contract till 19- July 2015: HUF 9,473 Entering into contract from 20- July 2015: HUF 17,070 THM: 39,8%	As determined in the Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions for OneCard Gold Credit Card: Entering into contract till 19- July 2015: HUF 9,473 Entering into contract from 20- July 2015: HUF 17,070 THM: 39,8%

In case of PayPassTM purchases below HUF 5 000, or below the defined amount in other countries outside Hungary, the Minicard can be used at PayPass acceptance points without signature or PIN code. In case of purchases above HUF 5 000, or above the defined amount in other countries outside Hungary (e.g. EUR 20), the cardholder has to approve the transaction with PIN code.

The bankcards with PayPass function are considered contactless bankcards.

The THM was determined in accordance with the current conditions and the legal provisions in force and monthly free of charge Premium Gold account package, and its value may change if the conditions change. The definition of the THM refers to a HUF 375,000 credit limit, for Premium (Oxigén) Gold Credit Card to the minimum of 450 000 HUF, for OneCard Gold Credit Card to the minimum 700,000 HUF credit limit and a 1 year term. The annual percentage rate valid for the amount of the final purchase limit approved on the basis of the individual contract – which may differ from the values indicated in these Terms and Conditions – is included in the Bank's written notice, which is part of the individual contract. The settlement period taken into account in the calculation of the THM is the period between the 25<sup>o</sup> day of each month and the 25<sup>o</sup> day of the next month. If the limit date is not a bank working day, then the bank working day immediately preceding such date shall be taken into account in calculating the settlement period. The value of the THM does not reflect the interest risk of the loan. The annual percentage rate is calculated on the basis of the following formula:

$$H = \sum_{k=1}^{m} \frac{A_k}{(1+i)^{t_k}}$$

Where:

H: the loan amount, less the costs related to the drawdown of the loan Ak: the amount of the k<sup>-</sup> repayment instalment
m: is the number of repayment instalments,
tk: the time of the k<sup>-</sup> repayment expressed in years or part-years
i: value of the THM

#### Cash withdrawal in Hungary [Conditions of domestic HUF ATM and post office transactions]

In accordance with Act LXXXV of 2009 on the Pursuit of the Business of Payment Services, 36/A. § section (4) point c), Raiffeisen Bank provides two HUF cash withdrawals for free of charge per month from any Automated Teller Machine (ATM) in Hungary up to HUF 150,000 in total for customers who submitted a declaration at Raiffeisen Bank and own a bankcard (including Start and Versatile Clever Card) linked to the bank account with declaration. Discount is not applicable for post office transactions.

If the sum of the first two HUF cash withdrawals in the actual calendar month is higher than HUF 150,000, Bank applies fees listed in the actual List of Conditions for the amount which exceeds HUF 150,000.

Bank provides the free of charge transactions related to the bank account for which the statement has been made.

In case the declaration is submitted until the 20th day of the given calendar month, the discount is available from the first day of the next calendar month.

	Premium Gold Account Package, Forint cash withdrawal	Premium Gold 2.0 Account Package, Forint cash withdrawal	Premium Select Account Package, Forint cash withdrawal	Premium Account Package Forint cash withdrawal	Retail Account Packages
Number of domestic ATM cash withdrawals free of charge in case of HUF transactions up to HUF 150,000 Transactions are selected based on the date of accountancy in the actual month.			2 pieces		

# Cash withdrawal in Hungary [Domestic HUF ATM and post office transactions available for customers with declaration]<sup>2</sup>

Domestic HUF ATM cash withdrawal fees if transactions are above HUF 150,000 or 2 transactions Post office transaction fees	Premium Gold Account Package, Forint cash withdrawal	Premium Gold 2.0 Account Package, Forint cash withdrawal	Premium Select Account Package, Forint cash withdrawal	Premium Account Package Forint cash withdrawal	Retail Account Packages
Premium CLEVERcard (main card and additional card) Premium VISA Gold Deposit bank card (main card and additional card) Raiffeisen CLEVERcard (main card and additional card) VISA Classic and MasterCard Standard (main card and additional card) VISA Gold (main card and additional card)	<u>From Raiffeisen</u> <u>ATM:</u> in an unlimited number, free of charge <u>From other ATMs</u> <u>and post office</u> <u>transactions:</u> HUF 733/transaction	From Raiffeisen <u>ATM:</u> first two transactions: HUF 0 Above this limit: 0,63% min. HUF 263 <u>From other</u> <u>ATMs and post</u> <u>office</u> <u>transactions:</u> 1,26% min. HUF 788/transaction	From Raiffeisen <u>ATM:</u> in an unlimited number, free of charge <u>From other</u> <u>ATMs and post</u> <u>office</u> <u>transactions:</u> HUF 734/transaction	<u>4</u> <u>transactions/month</u> <u>from any ATMs/post</u> <u>office transactions:</u> free of charge <u>Above this limit:</u> HUF 584/transaction	As determined in the Raiffeisen CLEVERcard, Bank/Credit Card Terms and Conditions.

Cash withdrawal in Hungary [Number of domestic HUF ATM and post office transactions available for customers without declaration]<sup>2</sup>

	Premium Gold Account Package, Forint cash withdrawal	Premium Gold 2.0 Account Package, Forint cash withdrawal	Premium Select Account Package, Forint cash withdrawal	Premium Account Package, Forint cash withdrawal	Retail Account Packages
Premium CLEVERcard (main card and additional card) Premium VISA Gold Deposit bank card (main card and additional card) Raiffeisen CLEVERcard (main card and additional card) VISA Classic and MasterCard Standard (main card and additional card) VISA Gold (main card and additional card)	<u>From Raiffeisen</u> <u>ATM:</u> in an unlimited number, free of charge <u>From other ATMs</u> <u>and post office</u> <u>transactions:</u> HUF 733/transaction	From Raiffeisen ATM: first four transactions: HUF 0 Above this limit: 0,63% min. HUF 263 From other ATMs and post office transactions: 1,26% min. HUF 788/transaction	<u>From Raiffeisen</u> <u>ATM:</u> in an unlimited number, free of charge <u>From other ATMs</u> <u>and post office</u> <u>transactions:</u> HUF 734/transaction	<u>4</u> <u>transactions/month</u> <u>from other</u> <u>ATMs/post office</u> <u>transactions:</u> free of charge <u>Above this limit:</u> HUF 584/transaction	As determined in the Raiffeisen CLEVERcard, Bank/Credit Card Terms and Conditions.

### Other conditions

	Premium Gold Account Package, Forint cash withdrawal	Premium Gold 2.0 Account Package, Forint cash withdrawal	Premium Select Account Package, Forint cash withdrawal	Premium Account Package, Forint cash withdrawal	Retail Account Packages
Purchases with debit or credit cards in Hungary, Purchases with debit or credit cards abroad [POS transactions]	free of charge	HUF 0	HUF O	free of charge	As determined in the Raiffeisen CLEVERcard, Bank/Credit Card and Shopping Card Terms and Conditions.
Receipt of Premium card at the branch	Free of charge	HUF 0	HUF 0	Free of charge	Free of charge
Bank card disallowance	As determ	nined in the Raiffeisen (	CLEVERcard, Bank/Cree	dit Card Terms and Co	nditions.

### Cash withdrawal abroad, in EEA state in EUR

	Premium Gold	Premium Gold	Premium	Premium	Retail Account
	Account	2.0 Account	Select Account	Account	
	Package	Package	Package	Package	Packages
Premium CLEVERcard (main card and additional card) Premium VISA Gold Deposit bank card (main card and additional card) Raiffeisen CLEVERcard (main card and additional card) VISA Classic and MasterCard Standard (main card and additional card) VISA Gold (main card and additional card)	HUF 733	1.26% min. HUF 788, max. HUF 3164	HUF 734	HUF 584	As determined in the Raiffeisen CLEVERcard, Bank/Credit Card and Shopping Card Terms and Conditions.

#### Cash withdrawal abroad, except in EEA state in EUR

	Premium Gold Account Package	Premium Gold 2.0 Account Package	Premium Select Account Package	Premium Account Package	Retail Account Packages
Premium CLEVERcard (main card and additional card) Premium VISA Gold Deposit bank card (main card and additional card) Raiffeisen CLEVERcard (main card and additional card) VISA Classic and MasterCard Standard (main card and additional card) VISA Gold (main card and additional card)		EUR	9. 56		As determined in the Raiffeisen CLEVERcard, Bank/Credit Card and Shopping Card Terms and Conditions.

# Cash withdrawal abroad - ATM cash withdrawal promotion in Premium Select Account Package

For customer with Premium Select Account Package from any	Fee debited atter tirst cash withdrawal transaction/month from foreign ATM will be reimbursed at latest last working day of the following month of the transaction on the concerned account.		
account with any card	The actual fee is defined in the Raiffeisen CLEVERcard, Bank-, and Credit Card List of Conditions.		

#### Foreign travel insurance

Annual fee for Premium bank/credit cards in a Premium Account Package	Free of charge <sup>7</sup>
Annual fee for Premium Start CLEVERcard and Versatile CLEVER Card in Premium Gold Account Package	Free of charge <sup>7</sup> Travel insurance requested after 1 <sup>st</sup> June 2011 is free of charge only in the first year, for main and additional cards. From the second year the debited fee is identical to the fee determined in the effective Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions regarding the embossed Versatile CLEVERcard. In case of the Premium Gold Account Package and Premium CLEVERcard the annual insurance fee is debited from the Customer's bank account when due. The Bank assures the exemption from charges by crediting the annual fee subsequently by no later than the 5 <sup>th</sup> bank working day of the month following the due date.

<sup>&</sup>lt;sup>7</sup> The term of validity of the foreign travel insurance is the same as the term of validity of the Premium Card. If the Customer modifies his/her Premium or Premium Gold Account Package, the conditions for the entitlement to a free service in this regard cease to exist, and the costs specified in the effective Retail Terms and Conditions shall apply to the foreign travel insurance. The first debiting takes place on the first card billing date after the entitlement to a free service ceases.

#### HUF 07

Travel insurance requested after 1<sup>st</sup> June 2011 is free of charge only in the first year, for main and additional cards.

From the second year the debited fee is identical to the fee determined in the effective Raiffeisen CLEVERcard, Bank-, and Credit Card Terms and Conditions regarding the embossed Versatile CLEVERcard.

Annual fee for Premium Start CLEVERcard and Versatile CLEVER Card in Premium Gold 2.0 or Premium Select Account Package

In case of the Premium Gold 2.0 or Premium Select Account Package and Premium CLEVERcard the annual insurance fee is debited from the Customer's bank account when due. The Bank assures the exemption from charges by crediting the annual fee subsequently by no later than the 5th bank working day of the month following the due date.

#### 8. Maximum order amounts Raiffeisen Raiffeisen myRaiffeisen<sup>3</sup> Branch Direkt DirektNet available available available available Transfer between balance balance balance own accounts balance using a one-time code sent in SMS<sup>8</sup>, using a Raiffeisen Mobile Token HUF 2,000,000/item, HUF identification: 25,000,000/day Ad hoc payment available available using a token (Raiffeisen orders balance balance Hardware Token)\* code or HUF 25,000,000/item, HUF Raiffeisen Mobile Token 25,000,000/day identification. HUF 25.000.000/item. HUF 25,000,000/day using a one-time code sent in sent in SMS8HUF 2,000,000/item, HUF 25,000,000/day available available Standing payment using a token (Raiffeisen orders balance balance Hardware Token)\* code or Raiffeisen Mobile Token identification. HUF 25,000,000/item, HUF 25,000,000/day available **Payment of utilities** available balance available balance balance (authorisation on or limit set or limit set or limit set direct debit) by customer by customer by customer

\*Token device is not available after 1<sup>st</sup> February 2013.

<sup>&</sup>lt;sup>8</sup> To use the service Customer must also have a mobile phone number registered at the Bank for a phone set in a working condition on which the Customer is able to receive the one-time password in an SMS message when using the DirektNet interface. The one-time password sent by the Bank must be entered in the DirektNet interface to approve the order. Customer may use the above service concerning the one-time SMS password free of charge, and it is provided automatically under the DirektNet agreement. The limits mentioned above don't include Transfers between own accounts, except transfers to own security account.

#### 9. Loans

#### 9.1. Raiffeisen Premium Home Loan, Raiffeisen Premium "Egyetlen Ioan" - consolidation Ioan, Raiffeisen Premium Personal Loan with Real Estate Collateral, Raiffeisen Premium "Egyetlen Ioan" - consolidation Ioan for Personal Loan with Real Estate Collateral for Home Mortgage

Product with real-estate collateral

The Raiffeisen Premium Home Loan, Raiffeisen Premium "Egyetlen Ioan" - consolidation Ioan, Raiffeisen Premium Personal Loan with Real Estate Collateral, Raiffeisen Premium "Egyetlen Ioan" - consolidation Ioan for Personal Loan with Real Estate Collateral for Home Mortgage are valid in accordance with the latest effective terms and conditions for VII/A. Raiffeisen Housing Loan and Raiffeisen Personal Loan with Real Estate Collateral Loans I. Condition List, for VII/C. In case of existing foreign currency based (paid in HUF) Raiffeisen Housing Loan and Raiffeisen Personal Loan with Real Estate Collateral Loans With Real Estate Collateral Loans III. Condition List, for VII/D. In case of HUF based (disbursed in foreign currency and paid back in foreign currency) Raiffeisen Housing Loan and Raiffeisen Personal Loan with Real Estate Collateral Loans IV. Condition List and for VII/B Not applicable Secured Loans II. Condition List.

#### 9.2. Raiffeisen Personal Loan

#### Product without real-estate collateral

All terms of Raiffeisen Personal Loan are valid in accordance with the latest effective terms and conditions for Loans and Unsecured Loans. In case of existing foreign currency based (paid in HUF), not applicable Unsecured Loans Condition List, in case of HUF based (disbursed in foreign currency and paid back in foreign currency) not applicable Unsecured Loans Condition List.

#### 9.3. Arranged overdraft [Overdraft Credit with Premium Promotion]

Retail proclamation and it's supplement regarding prevailing interest rate changes are inseparable from current Premium Banking list of conditions.

Products	Interest rate discount in reference with interest rate defined in Conditions List for unsecured loans for Overdraft credit	Handling fee	APR in the case of Premium Gold 2.0 or Premium Select Account Package	Term	Credit limit
Premium Overdraft Credit	3% interest rate discount	Free of charge in the first year, 2% of the annual Overdraft Credit, from the second year	27.9%	Open-ended	HUF 50,000 – HUF 2,000,000*

9.3.1 From 19<sup>th</sup> October 2016 submitted request for Overdraft Credit with Premium Promotion

\*Maximum credit limit that may be applied for on the first occasion: HUF 2,000,000.

Interest margin change: The Bank applies the HOF interest margin change indicator, where the interest margin is fixed, the Bank is not allowed to change unilaterally.

Definition of the reference base rate and interest margin change indicator is defined in Unsecured Loans Condition List in the 1. appendix.

The terms of the product are valid in the case of a new Premium Overdraft Credit. All other terms are valid in accordance with the latest effective terms and conditions for Unsecured Loans.

The APR was determined in accordance with the latest terms and the legal provisions in force, and its value may change if the conditions change. The definition of the APR refers to a HUF 375,000 purchase limit and a 3-month term. The THM value related to the specific offer

is determined in the individual contract, which differs (may differ) from the above value. The value of the THM does not reflect the interest risk of the loan. The annual percentage rate is calculated on the basis of the following formula:

$$H = \sum_{k=l}^m \frac{A_k}{\left(l+i\right)^{t_k}}$$

Where:

H: the loan amount, less the costs related to the drawdown of the loan Ak: the amount of the k<sup>th</sup> repayment instalment m: the number of repayment instalments tk: the time of the k<sup>th</sup> repayment expressed in years or part-years i: value of the THM

#### 9.4. Default interest

#### In case of Mortgage loans

	Date of	Before	After	termination
	disbursement	termination	(0-90 days)	(from 91 <sup>st</sup> day)
Home mortgage loans	Before 17 <sup>th</sup> March 2014		e+24%, but maximum (interest +3%, but maximum annual 21.70%*	MNB base rate+24%, but maximum interest and handling fee valid one day before termination (in case of foreign currency based contracts if contract defines in case of termination actual outstanding to define in HUF, then interest and handling fee valid on termination day termination on termination day)
	Between 17 <sup>th</sup> March			MNB base rate+10%, but
	and 1 <sup>st</sup> February	MNB base rate	e +10%, but maximum (interest	maximum interest fee valid one day
	2015			before termination
Personal loans with	Before 17 <sup>th</sup> March 2014	MNB base rate+24%, but maximum (interest fee *1.5)+3%, but maximum 21.70%*		ee *1.5)+3%, but maximum annual
Personal loans with Real Estate Collateral	Between 17 <sup>th</sup> March and 1 <sup>st</sup> February 2015	MNB base rate +12%, but maximum (interest fee *1.5)+3%		

Conditions for loan		After termination		
products granted after 1st February 2015	Before termination	(0-90 days)	(from 91. day)	
Home mortgage loans	MNB base rate +24%, but maximum annual (interest fee *1.5)+3%		MNB base rate+24%, but maximum Interest fee valid one day before termination	
Personal loans with Real Estate Collateral		e +24%, but maxim erest fee *1.5)+3%	um annual	

\* The Bank is allowed to change interest fee in that direction and extent, what is allowed in connection with reference interest rate change.

In case of unsecured loans	
	Interest rate

	Contract date/Date of disbursement			
Raiffeisen Personal	Before 17 <sup>th</sup> March 2014	MNB base rate + 24%, but maximum (interest fee %*1.5)+3%, but maximum in case of HUF and foreign currency denominated loans 21.70% (Value is changing with MNB base rate)		
Loans	Between 17 <sup>th</sup> March and 1 <sup>st</sup> February 2015	MNB base rate + 24%, but maximum (interest fee %*1.5)+3%		
	From 1 <sup>st</sup> February 2015	MNB base rate + 24%, but maximum (interest fee %*1.5)+3%		
	Before 17 <sup>th</sup> March 2014	MNB base rate + 39%, but maximum (interest fee % * 1.5)+3%, but maximum in case of HUF and foreign currency denominated loans 21.70% (Value is changing with MNB base rate)		
EgyenlegPlusz Overdraft Credit	Between 17 <sup>th</sup> March and 1 <sup>st</sup> February 2015	MNB base rate + 39%, but maximum (interest fee % * 1.5)+3%, but maximum in case of HUF and foreign currency denominated loans 23.30% (Value is changing with MNB base rate)		
	From 1 <sup>st</sup> February 2015	MNB base rate + 39%, but maximum (interest fee %*1.5)+3%		

MNB base rate is valid for the whole actual half-year period, the reference MNB base rate is the 1<sup>st</sup> day rate of previous month of the halfyear period. Definition of the reference base rate which is base for the default interest is defined in Raiffeisen Home mortgage loans and Personal loans with Real Estate Collateral Loans I. List of Conditions 4<sup>th</sup> appendix.

In case of Home mortgage loans after termination until 90<sup>th</sup> day, in case of Personal loans with Real Estate Collateral interest fee valid on day of termination is valid.

Reference interest rate in case of unsecured loans is defined in Unsecured Loans Condition List in the first appendix, in case of Mortgage loans in Raiffeisen Home mortgage loans and Raiffeisen Personal loans with Real Estate Collateral Loans I. List of Conditions, in the first appendix.

Interest fee rate in case of unsecured loans is defined in Unsecured Loans Condition List, in case of Mortgage loans in Raiffeisen Home mortgage loans and Personal loans with Real Estate Collateral Loans I. List of Conditions.

### 9.5. Transparent pricing

Conditions regarding transparent pricing are defined in the effective Raiffeisen Home mortgage loans and Personal loans with Real Estate Collateral Loans IV. List of Conditions.



#### 10.1. Fixed-term forint deposit

The terms and conditions applicable to deposits that can be fixed on the Raiffeisen Long-term Investment Deposit Account are set out in the effective Raiffeisen Long-term Investment Deposit Account Terms and Conditions.

For Premium customers, the management of the Raiffeisen Long-term Investment Deposit Account and paper based current account statement is free of charge.

#### 10.1.1. Premium fixed-term forint deposit

Not applicable since 7<sup>th</sup> January 2013. Interest rates of rollover deposits are determined in Retail Raiffeisen Bank Account, electronic services List of Conditions.

In the case of automatically renewed deposit-fixing orders, after the first period the deposit will bear interest on the basis of the Premium Fixed HUF Deposit interest rate indicated in the effective Raiffeisen Premium Banking Terms and Conditions.

#### 10.2. Fixed-term foreign currency deposit

#### 10.2.1. Premium fixed-term foreign-currency deposit

Not applicable since 7<sup>th</sup> January 2013. Interest rates of rollover deposits are determined in Retail Raiffeisen Bank Account, electronic services List of Conditions.

Premium banking customers are allowed to apply all of published deposit offer for Retail customers. Details and conditions are available in Retail HUF and foreign currency time deposits List of Conditions.

The Bank may set deposit interest rates under individual (customised) terms.

#### 11. Investment services

### 11.1. Investment notes of Raiffeisen Befektetési Alapkezelő Zrt. (RIF)

Minimum amount to invest: HUF 50 000

Sales channels:

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase/sale orders	yes	yes	yes

### 11.1.1. Open ended investment notes without maturity denominated in HUF

Investment notes offered by the Bank:		
Name	Abbreviation	ISIN
Raiffeisen Bond Investment Fund A	RAKA	HU0000702782
Raiffeisen Bond Investment Fund B	RAKA B	HU0000708854
Raiffeisen Commodity Fund of Funds A	REAK	HU0000703715
Raiffeisen Commodity Fund of Funds B	REAK B	HU0000708912
Raiffeisen Equity Investment Fund A	RARA	HU0000702766
Raiffeisen Equity Investment Fund B	RARA B	HU0000708862
Raiffeisen Interest Premium Short-term Bond Fund	RAPA	HU0000702758
Raiffeisen International Bond Fund of Funds	Ranka	HU0000719059
Raiffeisen International Equity Fund of Funds A	RANRA	HU0000702790
Raiffeisen International Equity Fund of Funds B	RANRA B	HU0000708870
Raiffeisen Index Premium Derivative Fund	RIPA	HU0000703707
Raiffeisen Private Banking Pannonia Fund of Funds A	<b>RPB PANNONIA</b>	HU0000705231
Raiffeisen Private Banking Pannonia Fund of Funds B	RPB PANNONIA B	HU0000709407
Raiffeisen Real Estate Fund A	RAIA A	HU0000707864
Raiffeisen Real Estate Fund A180	RAIA A180	HU0000724828
Raiffeisen Return Premium Derivative Fund	RAHA	HU0000703699
Raiffeisen Solution Start Fund of Funds A	RAPEA	HU0000705660
Before 6th February 2017: Raiffeisen Perspective Investment Fund		
Raiffeisen Solution Start Fund of Funds B	RAPEA B	HU0000709381
Before 6th February 2017: Raiffeisen Perspective Investment Fund B		
Raiffeisen Solution Plus Fund of Funds A	RAMPLUSZ	HU0000718556
Raiffeisen Solution Pro Fund of Funds A	RAAK	HU0000702774
Before 6th February 2017: Raiffeisen Fund of Funds – Convergence		
Raiffeisen Solution Pro Fund of Funds B	RAAK B	HU0000708888
Before 6th February 2017: Raiffeisen Fund of Funds – Convergence B		
Raiffeisen Sustainable Investments Balanced Fund of Funds A	RAFEBE A	HU0000724414
_ /		

### Fee/commission:

Investment note purchase	Branch, Raiffeisen Direkt <sup>2</sup>	Raiffeisen Internet Brokering <sup>2</sup>		
RAKA B, RARA B, RANRA B, REAK B	free of charge	free of charge		
RAPEA B, RAAK B	not possible	not possible		
RAPA	HUF 574	HUF 347		
RIPA, RAHA	HUF 1 165	HUF 869		
RAKA	0,27%, min. HUF 1 165	0,21%, min. HUF 869		
RANKA	0,27%, min. HUF 1 165	0,21%, min. HUF 869		
RAPEA	1,05%, min. HUF 1 053	1,05%, min. HUF 1 053		
RAMPLUSZ	1,32%, min. HUF 1 579	1,32%, min. HUF 1 579		
RAAK	1,58%, min. HUF 2 105	1,58%, min. HUF 2 105		
RARA, RANRA, REAK	0,52%, min. 2 345HUF	0,42%, min. HUF 1 755		
RPB PANNONIA, RPB PANNONIA B	1,05%, min. HUF 2 345	0,79%, min. HUF 1 755		
RAIA A (min. amount HUF 3 mln for the first transaction)	1,54%, min. HUF 3 000	1,54%, min. HUF 3 000		
RAIA A180 (min. amount HUF 1 mln for the first transaction)	1,54%, min. HUF 3 000	1,54%, min. HUF 3 000		
RAFEBE A	1,5% min HUF 2 500 (Until 30.04.2020: 1% min 2 500 Ft)	1,5% min HUF 2 500 (Until 30.04.2020: 1% min 2 500 Ft)		

Raiffeisen Bank Zrt. 1054 Budapest, Akadémia utca 6. • Raiffeisen Direkt: (06-80) 488-488 Capital Court as Registry Court • Trade register number: 01-10-041042

Investment note redemption		
RAPA, RIPA, RAHA	HUF 2 345	HUF 1 755
RAKA, RANKA, RAAK, RAPEA, RARA, RANRA, REAK, RAMPLUSZ, RPB		
PANNONIA, RAFEBE A if more than 5 business days have elapsed between	free of charge	free of charge
the date of purchase and the date of redemption		
RAIA A, RAIA A180	0,51%	0,51%
	min. HUF 3 000	min. HUF 3 000
RAIA A, in case of redemption within 365 days calculated from the purchase	2%	
KAIA A, in case of redemption within 505 days calculated from the potchase	(in excess to the base	e redemption fee)
RAKA, RAKA B, RARA, RARA B, RAPA, RAAK, RAAK B, RANRA, RANRA B,		
RIPA, RAHA, RAPEA, RAPEA B, REAK, REAK B, RPB PANNONIA,	2% (in excess to the base redemption fee)	
RAMPLUSZ, RPB PANNONIA B, RAFEBE A in case of redemption within 5		
business days calculated from the purchase		1
In case no notice is given within 30 days of a RAIA A redemption exceeding	2%	
HUF 100 000 000 <sup>9</sup>	(in excess to the base	not possible
	redemption fee)	
In case no notice is given within 5 days of a RAKA, RAKA B, RARA, RARA B,	2%	
RAAK, RAAK B, RANRA, RANRA B, RIPA, RAHA, RAPEA, RAPEA B, REAK,	(in excess to the base	not possible
REAK B, RAMPLUSZ, RPB PANNONIA, RPB PANNONIA B, RAFEBE A	redemption fee)	
redemption exceeding HUF 100 000 000 <sup>9</sup>		
In case no notice is given within 5 days of a RAPA redemption exceeding	2%	
HUF 200 000 0009	(in excess to the base	not possible
	redemption fee)	

		Tim	e elapsed bet	ween purchas	se and sale	*		
	0-6 n	nonths	6-12	months	1-2 y	ears	2 year	's-
	Branch/ RADIR	IB	Branch/ RADIR	IB	Branch/ RADIR	IB	Branch/ RADIR	IB
RAKA B, RAPEA B	0,52%, min. HUF 1 128	0,42%, min. HUF 842	0,27%, min. HUF 1 128	0,21%, min. HUF 842	-	-	-	-
RARA B, RANRA B, REAK B, RAAK B, RPB PANNONIA B	0,79%, min. HUF 2 262	0,69%, min. HUF 1 696	0,52%, min. HUF 2 262	0,42%, min. HUF 1 696	0,27%	0,21%	-	-

\* In case of multiple purchase dates, redemption order is based on purchase date. The above minimum fees are applicable for the separately.

<sup>&</sup>lt;sup>9</sup> All of the redemptions within 5 business days count as one transaction. In case of redemptions in parts, the redemption fee will be calculated according to the sum of the transaction amounts. In case of redemptions in parts, the 2% redemption fee includes the fee of redemptions.

Transfer of funds between Investment Funds	Branch, Raiffeisen Direkt <sup>2</sup>	Raiffeisen Internet Brokering
From RAKA, RARA, RAAK, RANRA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA, RAFEBE A to RAKA, RARA, RAAK, RANRA, RAPEA, RAMPLUSZ, RPB PANNONIA, RAFEBE A, RAPA, RIPA, RAHA investment notes	HUF 1 128 (in case of transfer within 5 business days calculated from the purchase: +2%)	not possible
RAPA, RIPARAHA if more than 5 business days have elapsed between the date of sale and the date of transfer to RAPA, RIPA, RAHA investment notes	HUF 1 128 (in case of transfer within 5 business days calculated from the purchase: +2%)	not possible
RAPA, RIPA, RAHA if more than 5 business days have elapsed between the date of sale and the date of transfer to RAKA, RARA, RAAK, RANRA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA, RAFEBE A investment notes	0,27% min. HUF 1 128 (in case of transfer within 5 business days calculated from the purchase: +2%)	not possible
RAKA, RARA, RAPA, RAAK, RIPA, RANRA, RAHA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA if the transfer to RAKA, RARA, RAPA, RAAK, RANRA, RIPA, RAHA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA investment notes exceeds 100 000 000 HUF and when no notice is given within 5 days <sup>6, 10</sup>	2% (in excess to the base transfer fee)	not possible
RAKA B, RAPEA B, RARA B, RANRA B, RAAK B, REAK B, RPB PANNONIA B, RAIA A	not possible	not possible

#### Government bond bundled offer\*

In case of buying Government bond bundled offer, the invested amount should be divided the following way: 80% of the money is invested to Hungarian Government Bond Plus (Magyar Állampapír Plusz, MÁP+) or One year government bond (Egyéves Magyar Állampapír or 1MÁP) and 20% percent of the amount is invested to one of the Raiffeisen Solution funds.

Available packages	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
80% MÁP+ or 1MÁP + 20% Raiffeisen Solution fund (RAMSTART or RAPEA or RAMPRO)	yes	yes	no

	Fees and commissions <sup>3</sup>
80% MÁP+ or 1MÁP + 20% Raiffeisen Solution fund (RAMSTART or RAPEA or RAMPRO)	0,5% of 20% of the full invested amount
Redemption of Raiffeisen Solution fund	As stated at chapter 2.1 in the current Investment list of conditions
1MÁP, 2MÁP, MÁP+ sale	As stated at chapter 7.3 and 7.4 in the current Investment list of conditions.

\* The offer is only available for amounts reinvested from government bond maturity in maximum 30 days after the maturity. Every component of the Government bond bundled offer is available as a standalone product as well. The fees and commissions can be found in the current Investment list of conditions. The risk of the Government bond bundled offer exceeds the risk of the components.

<sup>&</sup>lt;sup>10</sup> The basis of calculation is the actual rate of the redeemed fund.

# 11.1.2. Open ended investment notes without maturity denominated in EUR

Currency of orders	-	EUR
Minimum amount		EUR 200

Investment notes offered by the Bank		
Name	Abbreviation	ISIN
Raiffeisen Euro Premium Short-term Bond Fund	RELA	HU0000708508
Before 27 <sup>th</sup> June 2016: Raiffeisen Euro Liquidity Investment Fund		
Raiffeisen International Bond Fund of Funds E	ranka e	HU0000705983
Before 7th August 2017: Raiffeisen Private Banking Rajna Fund of Fund	ds A	
Raiffeisen International Bond Fund of Funds F	Ranka f	HU0000709399
<u>Before 7<sup>th</sup> August 2017: Raiffeisen Private Banking Rajna Fund of Fund</u>	ds B	
Raiffeisen International Equity Fund of Funds E	ranra e	HU0000719976
Raiffeisen Real Estate Fund D	raia d	HU0000717954
Raiffeisen Real Estate Fund D180	RAIA D180	HU0000724802
Raiffeisen Solution Start Fund of Funds E	RAMSTART EUR	HU0000718549
Raiffeisen Solution Plus Fund of Funds E	RAPEA EUR	HU0000705652
Before 6th February 2017: Raiffeisen Perspective Euro Investment Fund		
Raiffeisen Solution Pro Fund of Funds E	RAMPRO EUR	HU0000718531
Raiffeisen Sustainable Investments Balanced Fund of Funds F	RAFEBE F	HU0000724430

Investment note purchase	Branch, Raiffeisen Direkt²	Raiffeisen Internet Brokering <sup>2</sup>	
RELA	Free of charge	Free of charge	
RAIA D (min. amount EUR 9 090 for the first transaction)	1,54% min. EUR 9,22	1,54% min. EUR 9,22	
RAIA D180 (min. amount EUR 3 033 for the first transaction)	1,54% min. EUR 9,22	1,54% min. EUR 9,22	
RAMSTART EUR	1,05%, min. EUR 3,16	1,05%, min. EUR 3,16	
RAPEA EUR	1,32%, min. EUR 5,26	1,32%, min. EUR 5,26	
RAMPRO EUR	1,58%, min. EUR 7,37	1,58%, min. EUR 7,37	
RANKA E, RANKA F	1,05%, min. EUR 11,65	0,79%, min. EUR 8,16	
RANRA E	1,05%, min. EUR 11,65	0,79%, min. EUR 8,16	
RAFEBE F	1,5% min EUR 8 (Until 30.04.2020: 1% min EUR 8)	1,5% min EUR 8 (Until 30.04.2020: 1% mi EUR 8)	
nvestment note redemption			
RELA	5,74 EUR	3,47 EUR	
RAIA D, RAIA D180	0,51%% min. EUR 9,22	0,51% min. EUR 9,22	
Redemption of RAPEA EUR, RAMSTART EUR, RAMPRO EUR, RANKA E, RANRA E, RAFEBE F if more than 5 business days have elapsed between the date of sale and the date of redemption			
Redemption of RAPEA EUR, RAMSTART EUR, RAMPRO EUR, RANKA E, RANKA F, RANRA E, RAFEBE F within 5 business days of purchase	2% (in excess to the base redemption fee)		
Redemption of RAPEA EUR, RAMSTART EUR, RAMPRO EUR, RANKA E, RANKA F, RANRA E, RAFEBE F with no notice is given within 5 days of a redemption exceeding EUR 400 000 <sup>6</sup>	2% not possible (in excess to the base redemption fee)		
Redemption of RAIA D within 365 days of purchase	2%		
Redemption of RAIA D with no notice is given within 30 days of a redemption exceeding the equivalent of HUF 100 000 000 <sup>6</sup>	(in excess to the b 2% (in excess to the base redemption fee)	ase redemption fee) not possible	

**Raiffeisen Bank Zrt.** 1054 Budapest, Akadémia utca 6. • Raiffeisen Direkt: (06-80) 488-488 Capital Court as Registry Court • Trade register number: 01-10-041042

	(In case of mult	Time elapsed between purchase and sale (In case of multiple purchase dates, redemption order is based on purchase date. The above minimum fees are applicable for th							
				separately.)					
	0-6 m	0-6 months		6-12 months		1-2 years		2 years-	
	Branch/ RADIR	IB	Branch/ RADIR	IB	Branch/ RADIR	IB	Branch/ RADIR	IB	
ranka f	0,79%, min. 11,28 EUR	0,69%, min. 7,85 EUR	0,52%, min. 11,28 EUR	0,42%, min. 7,85 EUR	0,27%	0,21%	-	-	

#### 11.1.3. Open ended investment notes without maturity denominated in USD

USD	
USD 200	
Abbreviation	ISIN
RAIA U	HU0000719190
RAIA U180	HU0000724810
RAMSTART USD	HU0000719950
RAMPLUSZ USD	HU0000719943
RAMPRO USD	HU0000719968
RAFEBE U	HU0000724422
	Abbreviation RAIA U RAIA U180 RAMSTART USD RAMPLUSZ USD RAMPRO USD

Investment note purchase	Branch, Raiffeisen	Raiffeisen	
	Direkt <sup>2</sup>	Internet Brokering <sup>2</sup>	
RAIA U (min. amount USD 10 000 for the first transaction)	1.54% min. USD 10.24		
RAIA U180 (min. amount USD 3 333 for the first transaction)	1.54% min. USD 10.24		
RAMSTART USD	1,05% min. 2,11 USD		
RAMPLUSZ USD	1,32% min. 3,16 USD		
RAMPRO USD	1,58% min. 4,21 USD		
RAFEBE U	1,5% min USD 8 (Until 30.04.2020: 1% min USD 8		

Investment note redemption			
RAIA U, RAIA U180	0,51%	0,51%	
	min. USD 10,24	min. USD 10,24	
Redemption of RAMSTART USD, RAMPLUSZ USD, RAMPRO USD, RAFEBE	Free of	charge	
U if more than 5 business days have elapsed between the date of sale			
and the date of redemption			
Redemption of RAMSTART USD, RAMPLUSZ USD, RAMPRO USD, RAFEBE	29	%	
U within 5 business days of purchase	(in excess to the base redemption fee)		
Redemption of RAMSTART USD, RAMPLUSZ USD, RAMPRO USD, RAFEBE	2%	not possible	
U with no notice is given within 5 days of a redemption exceeding USD	(in excess to the base		
400 000 <sup>6</sup>	redemption fee)		
Redemption of RAIA U within 365 days of purchase	29	%	
	(in excess to the ba	se redemption fee)	
Redemption of RAIA U with no notice is given within 30 days of a	2%		
redemption exceeding the equivalent of HUF 100 000 000 <sup>6</sup>		not possible	
	(in excess to the base		
	redemption fee)		

#### 11.1.4. Cut-off times and date of execution of orders

Cut-off times for investment note orders:

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Investment note purchase	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.
Investment note redemption	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.

Orders - with the exception of orders on the Budapest Stock Exchange - can be given via Internet Brokering after the cut-off times. Orders given after the cut-off times via Internet Brokering are processed on the date of the transaction in the order of giving the orders.

Price-, settlement (execution) date and fulfillment of orders:

RAHA, RAKA, RAKA B, RAPA, RELA	settlement T+1, fulfillment T+2
RIPA, RANRA, RANRA B, RANRA USD	settlement T+2, fulfillment T+3
RAAK, RAAK B, RAMPLUSZ, RAMPRO EUR, RAMSTART EUR, RAMSTART USD, RAMPLUSZ USD, RAMPRO USD, RANKA E, RANKA F, RAPEA, RAPEA B, RAPEA EUR, RPB PANNONIA, RPB PANNONIA B, RARA, RARA B	settlement T+3, fulfillment T+4
RAIA A, RAIA D, RAIA U	purchase - settlement T+1, fulfillment T+2 redemption - settlement T+3, fulfillment T+4
RAIA A180, RAIA D180, RAIA U180	purchase - settlement: T+1, fulfillment: T+2 redemption - settlement: T+140, fulfillment: T+141
REAK, REAK B	settlement T+4, fulfillment T+5
RAFEBE A, RAFEBE F, RAFEBE U	purchase - settlement T+3, fulfillment T+4 redemption - settlement T+4, fulfillment T+5

In case of RIF funds with an execution date other than same day the maximum amount of a redemption order is 65% of the current market value (amount based redemption order). This is to make sure, that your redemption order will be fulfilled even if the value of your investment falls between the order and settlement price date.

From 1 st December 2014 - due to changes in the system supporting the distribution and settlement of investment notes operated by KELER Zrt. - Raiffeisen Bank Zrt. will not accept amount based redemption orders given for Investment notes of Raiffeisen Investment Funds where the settlement date is later than the trade date. The last trade date on which Customers of Raiffeisen Bank Zrt. can initiate any amount based redemption orders in respect of these investment notes is 28th November 2014. Afterwards, only unit based redemption orders are acceptable.

Until 28th November 2014, in case of amount based redemption orders for Investment notes of Raiffeisen Investment Funds where the settlement date is later than the trade date, the maximum amount of a redemption order shall be 65% of the current market value. This is to make sure that the redemption order is fulfilled even if the value of the relevant investment note falls between the date of order and the settlement date.

Unit based redemption orders may be given without restriction subject to availability.

#### 11.2. Raiffeisen Capital Management (RCM) funds

Currency of orders	-	-	-	EUR
Minimum amount				EUR 1 000

#### 11.2.1. Purchase fee

Purchase fee is charged by the bank at the issue of the investment notes.

Name	ISIN	Branch, Raiffeisen Direkt <sup>2</sup>	Raiffeisen Internet Brokering <sup>2</sup>	
Bond and Money Market Funds	• •			
Raiffeisen – Euro – Short-term – Rent VTA Fund	AT0000785209	1,05%, min EUR 11,28	0,79%, min EUR 11,28	
Raiffeisen – Sustainable Bonds Fund	AT0000689971			
Raiffeisen – Euro-Corporate Bond Fund	AT0000712534	1.05%	0.700/	
Raiffeisen – Global-Bond Fund	AT0000785340	1,05%,	0,79%,	
Raiffeisen – European High Yield Bond Fund	AT0000765599	min EUR 28,30	min. EUR 22,62	
Raiffeisen – EasternEuropean Bonds	AT0000740667			
Mixed Funds				
Raiffeisen Security Fund	AT0000743562	1,05%, min. EUR 28,35	0,79%, min. EUR 22,66	
Raiffeisen Balanced Fund	AT0000743588	1,58%, min. EUR 28,35	1,32%, min. EUR 22,66	
Raiffeisen – Sustainable Mix Fund	AT0000785381	2,11%, min EUR 28,30	1,84%, min. EUR 22,62	
Equity Funds				
Raiffeisen – Europe – Equity Fund	AT0000785225			
Raiffeisen – Europe – SmallCap Fund	AT0000639000	2,11%, min EUR 28,30	1,84%, min. EUR 22,62	
Raiffeisen – HealthCare – Equity Fund	AT0000712716			

#### 11.2.2. Redemption fee

Investment note redemption fee: free of charge

#### 11.2.3. Settlement

Settlements of orders received until 1:00 p.m. are done according to the following conditions: T = day of order

Fund	Price	Settlement
Raiffeisen Security Fund, Raiffeisen Balanced Fund	T+2	T+3
All other RCM funds	T+1	T+2

#### 11.3. Investment notes units of independent fund managers

As part of the Premium Banking service the following third-party funds are available:

### Investment fund units of Aegon Fund Management (Hungary)

ISIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemption fee <sup>2</sup>	Executio n of purchase orders	Execution of redemption orders
HU0000709597	Aegon BondMaxx Absolute Return Bond Fund (previously: Aegon Central-European Corporate Bond Fund)	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+3
HU0000705272	Aegon Emerging Market ESG Equity Fund (previously: Aegon Asia Investment Fund of Funds)	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+3
HU0000707401	Aegon Russia Equity Fund	HUF	only redemption is possible	HUF 2 345	T+2	T+3
HU0000707419	Aegon IstanBull Equity Fund	HUF	only redemption is possible	HUF 2 345	T+2	T+3
HU0000703970	Aegon Alfa Absolute Return Fund	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+2
HU0000703145	Aegon MoneyMaxx	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+2
HU0000708169	Aegon Smart Money	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+3

Valid for new transactions from 20<sup>th</sup> of June 2014

Redemption of investment units of Aegon Investment Fund Management within 10 trading days (T+10) after	09/
purchase	2%

#### **Investment fund units of Allianz Fund Management**

ISIN code	Name	Currenc y	Purchase fee <sup>2</sup>	Redemption fee <sup>2</sup>	Executio n of purchase orders	Execution of redemptio n orders
LU0256839274	Allianz Europe Equity Growth EUR	EUR	2,11%, min. EUR 28,30	0	T+3	T+3
LU052793602 4	Allianz Europe Equity Growth	HUF	2,11%, min. HUF 3 393	0	T+3	T+4

### Investment fund units of Hold Fund Management (Hungary)

ISIN code	Name	Currenc Y	Purchase fee <sup>2</sup>	Redemption fee <sup>2</sup>	Executio n of purchase orders	Execution of redemptio n orders
HU0000710116	Hold Fund of Funds	HUF	1,05% min. HUF 3 393	HUF 2 345	T+2	T+2
HU000071225 2	Hold Euro Fund of Funds	EUR	1,05% min. EUR 22,62	9,38 EUR	T+2	T+2
HU000070893 8	Hold-VM Euro Fund	EUR	1,05% min. EUR 22,62	9,38 EUR	T+2	T+2
HU000070374 9	Hold VM Fund	HUF	1,05% min. HUF 3 393	HUF 2 345	T+2	T+2
HU000070169 3	Hold 2000 Fund	HUF	1,05% min. HUF 3 393	HUF 2 345	T+2	T+2
HU000070794 8	Citadella Derivative Fund <sup>11</sup>	HUF	1,05% min. HUF 3 393	HUF 2 345 Additional 3% in case of redemptions up to 365 calendar days from purchase	T+2	T+2
HU000070996 9	Platina Pí class B	HUF	only redemption is possible	HUF 2 345	-	T+2
HU000070570 2	Hold Columbus Fund	HUF	only redemption is possible	HUF 2 345, Additional 5% in case of redemptions up to 5 banking days from last purchase, Additional 1% in case of redemptions up to 548 calendar	-	T+2

<sup>&</sup>lt;sup>11</sup> According to the chapter 44.2 of the valid Prospectus of Citadella Származtatott Befektetési Alap (HU0000707948) the Bank hereby informs its Customers that the Bank is entitled – following the date specified in the announced resolution of the Fund's CEO – to devolve the compulsory chargeable front load fee on its Customers – in the range of the maximum 10 per cent of the value of the investment units. This charge shall be first applicable from 28th October, 2015. Based on chapter 44.2 of the valid Prospectus of Citadella Származtatott Befektetési Alap (HU0000707948) from 1st November, 2015 the fund is no longer available in the Raiffeisen Regular Investment.

days from purchase
-----------------------

Valid for new transactions from 23 <sup>rd</sup> of July 2014	Penalty fee
Redemption of investment units of Hold Investment Fund Management within 5 banking working days (T+5) after purchase	5%

#### Investment fund units of Fidelity

ISIN code	Name	Currenc y	Purchase fee <sup>2</sup>	Redemption fee <sup>2</sup>	Executio n of purchas e orders	Execution of redemption orders
LU025113195 8	America Fund A-ACC-USD	USD	2,11%, min. USD 33,93	0	T+3	T+3
LU097939268 4	America Fund A-HUF (hedged)	HUF	2,11%, min. HUF 3 393	0	T+3	T+3
LU097939306 2	Global Dividend Fund HUF (hedged)	HUF	2,11%, min. HUF 3 393	0	T+3	T+3
LU077296999 3	Global Dividend Fund USD	USD	2,11%, min. USD 33,93	0	T+3	T+3
LU099758759 6	FF Global Multi Asset Income Fund USD	USD	1,05%, min. USD 33,93	0	T+3	T+3

### Investment fund units of Franklin Templeton Investments

ISIN code	Name	Currenc Y	Purchase fee <sup>2</sup>	Redemption fee <sup>2</sup>	Executio n of purchas e orders	Execution of redemption orders
LU012261420 8	Templeton Global Bond	USD	1,05%, min. USD 33,93	0	T+3	T+3
LU026087058 8	Templeton Global Bond	EUR	1,05%, min. EUR 28,30	0	T+3	T+3
LU051746481 3	Templeton Global Bond	HUF	1,05%, min. HUF 3 393	0	T+3	T+3
LU026087074 5	Templeton Global Total Return	EUR	1,05%, min. EUR 28,30	0	T+3	T+3
LU017047779 7	Templeton Global Total Return	USD	1,05%, min. USD 33,93	0	T+3	T+3
LU051746520 8	Templeton Global Total Return	HUF	1,05%, min. HUF 3 393	0	T+3	T+3
LU051746538 0	Templeton Asian Growth	HUF	2,11%, min. HUF 3 393	0	T+3	T+3
LU012261349 9	Biotechnology Discovery US	USD	2,11%, min. USD 33,93	0	T+3	T+3

# For customers with Premium Select account package the following additional investment funds are available:

ISIN code	Name	Currency	Purchase fee <sup>2</sup> (Branch, Raiffeisen Direkt)	Purchase fee <sup>2</sup> (Raiffeisen Internet Brokering)
AT000068868 4	Raiffeisen – Energy – Equity Fund	EUR	2,11%, min EUR 28,30	1,84%, min. EUR 22,62
AT000074587 2	Raiffeisen – Eurasia – Equity Fund	EUR	2,11%, min EUR 28,30	1,84%, min. EUR 22,62
AT000049726 8	Raiffeisen – Emerging Markets – EquityFund	EUR	2,11%, min EUR 28,30	1,84%, min. EUR 22,62
ATOOOOAOSE2 5	Raiffeisen – Global Allocation Strategies Plus	EUR	2,11%, min EUR 28,30	1,84%, min. EUR 22,62
AT000078524 1	Raiffeisen – Eastern Europe – Equity Fund	EUR	2,11%, min EUR 28,30	1,84%, min. EUR 22,62
AT0000A07FS 1	Raiffeisen – Russian – Equity Fund	EUR	2,11%, min EUR 28,30	1,84%, min. EUR 22,62

#### Investment fund units of Raiffeisen Capital Management (RCM)

Minimum amount EUR 1 000 Settlements of orders received until 1:00 p.m.: T+2 (T = day of order)

#### Investment fund units of Aberdeen Asset Management

I	SIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemptio n fee <sup>2</sup>	Execution of purchase orders	Execution of redemption orders
LI 4	J023149052	Global Indian Equity A2	USD	only redemption is possible	0	only redemption is possible	T+4

### Investment fund units of Aegon Fund Management (Hungary)

ISIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemptio n fee <sup>2</sup>	Execution of purchase orders	Execution of redemption orders
HU00007055 20	Aegon MegaTrend Share Investment Fund "A"	EUR	2,11%, min. EUR 28,30	0	T+2	T+3
HU00007071 95	Aegon MegaTrend Share Investment Fund "B"	HUF	2,11%, min. HUF 3 393	HUF 2 345	T+2	T+3
HU00007074 01	Russia Equity Fund	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+3
HU00007074 19	IstanBull Equity Fund	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+2	T+3

### Investment fund units of Allianz Fund Management

ISIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemptio n fee²	Execution of purchase orders	Execution of redemption orders
LU052793599 2	Allianz BRIC Equity	HUF	2,11%, min. HUF 3 393	0	T+3	T+4
LU034882789 9	Allianz China Equity	EUR	2,11%, min. EUR 28,30	0	T+3	T+3

ISIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemptio n fee <sup>2</sup>	Execution of purchase orders	Execution of redemption orders
HU00007099 69	Platina Pí Fund class B	HUF	1,05% min. HUF 3 393	HUF 2 345	T+2	T+2
HU000070 <i>57</i> 02	Hold Columbus Fund	HUF	0,79% min. HUF 3 393	HUF 2 345, Additional 5% in case of redemptions up to 5 banking days from last purchase, Additional 1% in case of redemptions up to 548 calendar days from purchase	T+2	T+2

## Investment fund units of Hold Fund Management (Hungary)

## Investment fund units of Franklin Templeton Investments

ISIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemptio n fee <sup>2</sup>	Execution of purchase orders	Execution of redemption orders
LU030073932 2	Emerging Market Small Companies	USD	2,11%, min. USD 33,93	0	T+3	T+3

## Investment fund units of OTP

ISIN code	Name	Currency	Purchase fee <sup>2</sup>	Redemptio n fee <sup>2</sup>	Execution of purchase orders	Execution of redemption orders
HU00007063 79	Supra Derivated Investment Fund	HUF	1,05%, min. HUF 3 393	HUF 2 345	T+3	T+4
HU00007063 61	EMDA Derivated Investment Fund	HUF	only redemption is possible	HUF 2 345	-	T+4

## **Distribution channels**

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase and redemption of investment fund units	yes	yes	yes

## Exchange rate applied

Orders submitted by 13:00 hours are executed in accordance with the following conditions:

Exchange rate applied	exchange rate valid on the day of the order (T), except: fund units of Allianz Fund Management (T+1), Aberdeen Global Indian Equity A2 (T+1), OTP Supra Derivated Investment Fund (T+1), OTP EMDA Derivated Investment Fund (T+1), Raiffeisen Capital management (T+1)
-----------------------	---

## Order acceptance deadline

Purchase/sale orders:

13:00

In case of investment fund units with HU ISIN code provided by Aberdeen Asset Management Hungary cut-off times will be 12:00 hours.

#### 11.4. Securities deposit account management<sup>2</sup>

	for the part of the portfolio
	up to HUF 6 millions: 0,24% p.a.
	above HUF 6 millions up to HUF 30 millions: 0,285% p.a.
Securities account management	up to HUF 6 millions: 0,24% p.a. above HUF 6 millions up to HUF 30 millions: 0,285% p.a. above HUF 30 millions up to 60,7 millions: 0,11%. p.a. above HUF 60,7 millions: free of charge min. HUF 869/quarter (due quarterly) for the part of the portfolio up to HUF 6 millions: 0,24% p.a. above HUF 6 millions up to HUF 30 millions: 0,285% p.a. above HUF 30 millions: free of charge
•	
	min. HUF 869/quarter
	for the part of the portfolio
	up to HUF 6 millions: 0,24% p.a.
Securities account management for	
Premium Select customers	
	min. HUF 869/quarter
	(due quarterly)

The securities account keeping fee is determined on the basis of the average quarterly volume of the securities, at face value in the case of government securities, at the end-of-quarter stock exchange closing rate in the case of equity, and at the end-of-quarter net asset value in the case of investment fund units. Maintenance of customer account fee is similar to maintenance of customer account fee published in Investment products List of Conditions

The Bank may decide not to debit the Securities account management fee.

#### 11.5. Transactions and other services connected to securities listed on the Stock Exchange and other certificates<sup>12</sup>

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
fulfillment of purchase / sale orders on the Budapest Stock Exchange <sup>14</sup>	1%, min. HUF 2 000	1%, min. HUF 2 000	0.50%, min. HUF 1 000
Subscription of shares / certificates in HUF currency	1% min. HUF 2 000	Not available	Not available
Subscription of shares / certificates in EUR currency	1% min. EUR 30	Not available	Not available
Subscription of shares / certificates in USD currency	1% min. USD 30	Not available	Not available

The cover is set in case of stock buying orders taking into consideration the restrictions regarding the actual bid prices set by the Budapest Stock Exchange.

	Fee/comission <sup>3</sup>	Note
physical issuance of securities <sup>13</sup>	1,05%, min. HUF 64 725	of par value
acceptance of physical securities acceptable by KELER	1,05%, min. HUF 5 879/order	of par value

<sup>&</sup>lt;sup>12</sup> Only orders concerning exchange-listed equities quoted at the Budapest Stock Exchange shall be accepted.

<sup>&</sup>lt;sup>13</sup> In case of physical issuance of securities the transferring fees will be paid according to the rules of Financial Ministry and KELER

#### 11.6. Foreign exchange traded stocks, certificates and derivative transactions

Fees of secondary exchange and non-exchange orders per market value<sup>3</sup>

Foreign stock or certificate purchase/sale order (extra cost: foreign	See Treasury terms and conditions
brokerage fee and fixed fee depending on the currency of the	
transaction)	

The following services are available exclusively for those Premium banking clients who enter into a separate frame agreement with the bank for the given services (Frame agreement on exchange and non-exchange traded spot and derivative transactions). Contracted clients can use these services only via phone or fax.

Commission fee of standardized exchange traded derivative transactions per contract and/or per market value

Single stock future transaction open/close	See Treasury terms and conditions
Single stock future transaction delivery	See Treasury terms and conditions
Index future transaction open/close/delivery	See Treasury terms and conditions
Foreign exchange future transaction open	See Treasury terms and conditions
Foreign exchange future transaction daytrade	See Treasury terms and conditions
Foreign exchange future close/delivery	See Treasury terms and conditions
Foreign exchange option dealing open/close	See Treasury terms and conditions
Position delivery (charges the deliverer)	See Treasury terms and conditions

#### 12. Raiffeisen Regular Investment

The latest conditions related to the Raiffeisen Regular Investment that are not defined in these Terms and Conditions are set out in the effective Investment Products List of Conditions.

#### Investment notes available

Investment notes of Raiffeisen Investment Funds, except RAIA A, RAIA D, RAIA U, and all "B" and "F" shares of Raiffeisen Investment Funds. Investment notes of Raiffeisen Capital Management (RCM).

As part of the Premium Banking service, in addition to the available funds regulated in the effective Investment Products List of Conditions, the investment notes issued in Hungary are also available, which are included in chapter 11.3 of Premium Banking Terms and Conditions (Investment notes units of independent fund managers).

Based on chapter 44.2 of the valid Prospectus of Citadella Derivative Fund (HU0000707948) from 1st November, 2015 the fund is no longer available in the Raiffeisen Regular Investment.

Regular Investment Transaction fees of Raiffeisen Capital Management (RCM) Funds and 3rd Party Funds are the following (As a special temporary offer until 30th November 2019 this fee is not charged)

-	Raiffeisen Capital Management funds	1,00%
-	3rd Party Investment Funds	1,00%

#### 13. Financial planning

Fee for the financial planning that may be requested from a Premium Banking advisor by Premium Banking customers: HUF O/instance of financial planning

Financial planning means the one-off preparation and presentation of the financial plan provided by the Premium Banking advisor in accordance with the needs of the Customer.

#### 14. Other conditions, partner discounts

Various partner discounts may be available in relation to the Premium, Premium Gold, Premium Gold 2.0 or Premium Select Account Package and/or Premium cards. Additional information about partner discounts, the rate of the discounts and the conditions of eligibility is available at <u>www.raiffeisen.hu/premium</u>.

## 15. Conditions of non-applicable products, account maintenance

## 15.1. Premium Account Package

Not available from 1st February 2013

		Premium Account Package
Account maintaining fee <sup>2</sup>		HUF 2,093 /month/account
<b>Supplementary Account keeping fee</b> (this may be charged in the cases set out in section 1.2.1 of these Terms and Conditions)		HUF 7,927/month
Crediting of items received in forin	ł	
Transfers received from banks		free of charge
Transfers arriving by post		Costs charged by the Hungarian Post
Sending money within Hungary in transfer] <sup>2</sup>	HUF [One-off forint	
Balance transfers betwee accounts at the Bank	n the Customer's	free of charge
	intra-bank	0.27%, min. HUF 362, max. HUF 7,391 and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000
At the branch	bank-to-bank	0.32%, min. HUF 362, max. HUF 7,391 and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000
Via Raiffeisen Direkt	intra-bank	free of charge
	bank-to-bank	free of charge
Via Raiffeisen DirektNet, myRaiffeisen <sup>3</sup>	intra-bank	free of charge
mykameisen	bank-to-bank	free of charge
Transfer of positive account balance in bank account switching process	bank-to-bank	0.32%, min. HUF 362, ax. HUF 7,391 and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000
Standing order		
In-Bank transfer between t accounts [Standing paymen		free of charge
At the branch	•	free of charge
Via Raiffeisen Direkt Via Raiffeisen DirektNet, myRaiffeisen³		free of charge
Direct debit [Utility fee collection (d	irect debit order)]	
At the branch		free of charge
Via Raiffeisen Direkt Via Raiffeisen DirektNet, myRaiffe	eisen <sup>3</sup>	free of charge

		Premium Account Package		
	n euro (SEPA) [SEPA Credit Transfer] <sup>2</sup> abroad, to Single Euro Payment Area			
Standard fee	at branch	up to EUR 1104: 0.32%, min. HUF 362, max. HUF 7,391 and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000 above EUR 1104: 0.21%, min. HUF 362, max. HUF 7,391 and for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000		
	in Raiffeisen Direkt	HUF O		
	via Raiffeisen DirektNet, myRaiffeisen	HUF O		
Conversion fee		0.21%, max. EUR 135.61		
Priority fee – in	case of extra urgent orders	0.53%, min. EUR 5.82, max. EUR 342.25		
	Switching to Premium Account Package	free of charge		
Switching account	Switching from Premium Account Package to Retail Account Package in the framework of the Premium Banking service	HUF 2,469		
packages <sup>2</sup>	Switching from Premium Account Package to Retail Account Package if the Premium Banking service is cancelled	free of charge		
	off transfer or standing order, rect debit order for a fixed term	free of charge		
Instructions for the event of death (order, amendment)		free of charge		

Fees and commissions are debited from the bank account on the day of the transaction, while the monthly account keeping fee is debited on the last bank working day of the month.

In respect of Retail Account Packages, the fees and commissions specified in the effective Retail Terms and Conditions apply.

#### 15.2. Premium Gold Account Package

Not available from 1st January 2015

			Premium Gold Account Package			
Account keeping	If the co	nditions detailed in	HUF 0/month			
fee <sup>2</sup>	section 1.2	.2 of these Terms and				
	Conditions	are fulfilled.				
-	If the co	nditions detailed in	HUF 10,751/month			
	section 1.2	.2 of these Terms and				
Conditions		are not fulfilled.				
Crediting of items r	eceived in	forint				
Transfers received from	banks		free of charge			
Transfers arriving by po	ost		Costs charged by the Hungarian Post			
Sending money wit transfer in forint] <sup>2</sup>	hin Hungo	ry in HUF [One-off				
Balance t	ransfers	between the	f f l m			
Customer's a	iccounts at	the Bank	free of charge			
			0.27%, min. HUF 362, max. HUF 7,391			
		intra-bank	and for the portion exceeding HUF 20,000, an additional 0.3%			
			max. HUF 6,000			
At the branch			0.32%, min. HUF 362, max. HUF 7,391			
		bank-to-bank	and for the portion exceeding HUF 20,000, an additional 0.3			
			max. HUF 6,000			
Via Raiffeisen Direkt		intra-bank	Free of charge			
		bank-to-bank	Free of charge			
Via Raiffeisen DirektNet,		intra-bank	Free of charge			
myRaiffeisen <sup>3</sup>		bank-to-bank	Free of charge			
Transfer of positive						
account baland	ce in bank		0.32%, min. HUF 362, max. HUF 7,391 and for the portion exceeding HUF 20,000, an additional 0.3%			
account	switching	bank-to-bank	<b>3</b>			
process			max. HUF 6,000			
Standing order						
		en the customer's	free of charge			
own account	s [Standing	g payment orders]				
At the branch			Free of charge			
Via Raiffeisen D	Via Raiffeisen Direkt		Free of charge			
Via Raiffeisen DirektNet, myRaiffeisen <sup>3</sup>		yRaiffeisen <sup>3</sup>	Free of charge			
Direct debit [Utility order)]	/ fee colle	ection (direct debit	1			
At the branch			Free of charge			
Via Raiffeisen Direkt Via Raiffeisen DirektNet, myRaiffeisen <sup>3</sup>		vRaiffeisen <sup>3</sup>	Free of charge			

		Premium Gold Account Package	
	y in euro (SEPA) [SEPA Credit Trans		
EUR payment i	o abroad, to Single Euro Payment	Area	
Standard fee	at branch	up to EUR 1104: 0.32%, min. HUF 362, max. HUF 7,391 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000 above EUR 1104: 0.21%, min. HUF 362, max. HUF 7,391 and for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6000	
	in Raiffeisen Direkt	HUF 0	
	via Raiffeisen DirektNet, myRaiffeisen	HUF 0	
Conversion	n fee	0.21%, max. EUR 135.61	
Priority fee	– in case of extra urgent orders	0.53%, min. EUR 5.82, max. EUR 342.25	
	Switching to Premium Gold Account Package	Free of charge	
Switching			
account packages <sup>2</sup> Switching from Premium Gold Account Package to Retail Account Package if the Premium Banking service is cancelled		Free of charge	
	ne-off transfer or standing order, direct debit order for a fixed	Free of charge	
Instructions for amendment)	r the event of death (order,	Free of charge	

## 15.3. Arranged overdraft [Premium Overdraft Credit]

#### 15.3.1 Premium Overdraft Credit conditions applied until 5<sup>th</sup> September 2011

Products HUF-based interest rate		Handling fee	Term	Credit limit
Premium Overdraft Credit	14.67% p.a.	Free of charge in the first year, 2% of the annual Overdraft Credit, from the second year	Open-ended	HUF 50,000 - HUF 2,000,000*

Definition of the interest rate change indicator is defined in Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List in the 1. appendix.

The terms of the product are valid in the case of a new Premium Overdraft Credit. All other terms are valid in accordance with the latest effective Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List.

## 15.3.2 Premium Overdraft Credit applied from 6<sup>th</sup> September 2011 until 31<sup>st</sup> December 2014

Products	HUF-based interest rate	Handling fee	Term	Credit limit	
Premium Overdraft Credit	15.52% p.a.	Free of charge in the first year, 2% of the annual Overdraft Credit, from the second year	Open-ended	HUF 50,000 - HUF 2,000,000*	

\*Maximum credit limit that may be applied for on the first occasion: HUF 2,000,000.

Definition of the interest rate change indicator is defined in Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List in the 1. appendix.

The terms of the product are valid in the case of a new Premium Overdraft Credit. All other terms are valid in accordance with the latest effective Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List.

Using available overdraft credit until HUF 3.000 the Bank does not charge interest rate. In case of transgression of

overdraft credit limit the Bank will use standard interest rates for the interest-free amount to the period of trabsgression of overdraft credit limit.

#### 15.3.3 Premium Overdraft Credit applied from 22<sup>nd</sup> January 2015 and disbursed until 1<sup>st</sup> February 2015

Products	HUF-based interest rate	Handling fee	Term	Credit limit
Premium Overdraft Credit	15.52% p.a.	Free of charge in the first year, 2,00% of the annual Overdraft Credit, from the second year	Open-ended	HUF 50,000 – HUF 2,000,000*

\*Maximum credit limit that may be applied for on the first occasion: HUF 2,000,000.

Definition of the interest rate change indicator is defined in Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List in the 1. appendix.

The terms of the product are valid in the case of a new Premium Overdraft Credit. All other terms are valid in accordance with the latest effective Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List.

#### 15.3.4 Premium Overdraft Credit applied from 1<sup>nd</sup> February 2015 and disbursed until 21<sup>st</sup> March 2016

Products	HUF-based interest rate	Handling fee	Term	Credit limit	
Premium Overdraft Credit	3% interest rate discount p.a.	Free of charge in the first year, 2% of the annual Overdraft Credit, from the second year	Open-ended	HUF 50,000 – HUF 2,000,000*	

\*Maximum credit limit that may be applied for on the first occasion: HUF 2,000,000.

Definition of the interest rate change indicator is defined in Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List in the 1. appendix.

The terms of the product are valid in the case of a new Premium Overdraft Credit. All other terms are valid in accordance with the latest effective Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List.

**15.3.5** From 21<sup>st</sup> March 2016 until 18<sup>th</sup> October 2016 submitted request for Overdraft Credit

Products	Interest rate discount in reference with interest rate defined in Conditions List for unsecured loans for Overdraft credit	Handling fee	APR in the case of Premium Gold 2.0 or Premium Select Account Package	Term	Credit limit
Premium Overdraft Credit	3% interest rate discount	Free of charge in the first year, 2% of the annual Overdraft Credit, from the second year	27.9%	Open-ended	HUF 50,000 - HUF 2,000,000*

\*Maximum credit limit that may be applied for on the first occasion: HUF 2,000,000.

Interest margin change: The Bank applies the HOF interest margin change indicator, where the interest margin is fixed, the Bank is not allowed to change unilaterally.

Definition of the reference base rate and interest margin change indicator is defined in Unsecured Loans Condition List in the 1. appendix.

The terms of the product are valid in the case of a new Premium Overdraft Credit. All other terms are valid in accordance with the latest effective terms and conditions for Unsecured Loans. All other terms are valid in accordance with the latest effective Retail HUF based and foreign currency based (disbursed and paid back in foreign currency) non applicable Unsecured Loans Condition List.

#### 16. Promotion

## Promotion related to account keeping, debit card, internet banking and mobile application services—bank account promotion with a credit of HUF 10,000

- 1. Period of the promotion: 17 February 2020 to 29 March 2020.
- 2. The Bank announces a promotion for its **new** adult Customers **opening** one of the **Raiffeisen retail or premium HUF bank** accounts involved in the promotion (the "**Bank Account**") during the period of the promotion **and applying for debit card and DirektNet/myRaiffeisen mobile application services in relation to the Bank Account**.
- 3. In the scope of the promotion, the **Customer will be given a credit of HUF 10,000**, provided that **all** of the following conditions are **met**. In accordance with the currently effective rules of the Personal Income Tax Act, the crediting shall qualify as a tax-free allowance given for business policy purposes. The amount will be credited in lump sum, by 30 June 2020 at the latest, to the Customer's Raiffeisen retail or premium HUF bank account opened in the scope of the promotion.
- 4. Raiffeisen Bank Accounts involved in the promotion: Feewinner, Activity 3.0, Premium Gold 2.0, Premium Select, Key Plus Employee Package.
- 5. A new Customer shall be eligible to the crediting if he or she meets all of the criteria specified below:
  - 5.1. between 17 February 2020, 0:00 and 25 March 2020, 17:00, the Customer successfully registers online, in compliance with the steps of online registration as detailed in Section 6,
  - 5.2. during the period of the promotion, on the day following the successfully sent online registration (Section 6.2) and successful contact (callback) by the Bank (Section 6.3) at the earliest, the Customer opens one of the Raiffeisen retail or premium HUF bank accounts involved in the promotion,
  - 5.3. by 29 May 2020 the following is fulfilled: the Customer applies for Raiffeisen DirektNet, and downloads the myRaiffeisen mobile application, and successfully logs in to the application once,
  - 5.4. by 29 May 2020 the following is fulfilled: the Customer applies for a Raiffeisen debit card for his/her own name attached to the bank account opened in the scope of the promotion, and carries out at least 1 successful purchase with the card. For this purpose, the date of booking of the transaction will be taken into account,
  - 5.5. the Customer qualifies as a new customer, which means that after 17 November 2019 he or she did not have a Raiffeisen retail or premium bank account until opening the account after 16 February 2020 (if the Customer only has a credit card or securities account, he/she shall qualify as a new customer, and may participate in the promotion),
  - 5.6. in the period between 17 February 2020 and 29 March 2020, the Customer is not an employee or an executive officer of either Raiffeisen Bank Zrt. or any of the enterprises controlled by it, or of any of the domestic subsidiaries controlled by the Bank's shareholder, or of any of the foreign enterprises controlled by the Bank's shareholder or of subsidiaries of these,
  - 5.7. on 29 May 2020, the Customer has an active retail or premium HUF bank account (suitable for the administration of payments) opened in the scope of the promotion, which bank account is not in the process of being terminated,
  - 5.8. on 29 May 2020, the Customer has no outstanding past due and payable debts owed to the Bank.

#### 6. Steps of a successful online registration:

- 6.1. During the period of the promotion, the Customer registers in one of the following websites:
  - http://szamlavezetes.raiffeisen.hu
    - https://www.raiffeisen.hu/maganszemely/bankszamlak all account related pages and subpages (except Ügyfélajánló program, SEPA tájékoztató, Csomagváltási tájékoztató)
    - <u>https://szamlanekem.raiffeisen.hu</u>,
    - <u>http://szamlamindenkinek.hu/</u>
    - <u>https://www.raiffeisen.hu/maganszemely/hitelkartya and subpages</u>
    - <u>https://www.raiffeisen.hu/maganszemely/hitelek/szemelyi-kolcson</u>
    - <u>https://szemelyikolcson.raiffeisen.hu/</u>
    - <u>https://www.raiffeisen.hu/maganszemely/hitelek/fogyasztobarat-lakashitel</u>
    - <u>https://www.raiffeisen.hu/maganszemely/hitelek/lakashitel</u>
    - <u>https://www.raiffeisen.hu/maganszemely/hitelek/csok</u>
    - https://www.raiffeisen.hu/maganszemely/hitelek/szemelyi-kolcson-ingatlanfedezettel
    - <u>https://www.raiffeisen.hu/maganszemely/hitelek/babavaro-kolcson</u>
    - <u>https://lakashitel.raiffeisen.hu/</u>

- 6.2. He/she completes in full the registration and callback request form available there (family name, first name, date of birth, telephone number, e-mail address), accepts the privacy policy, and submits the registration.
- 6.3. After registration, within 3 business days of the registration the Bank's telephone customer service will successfully contact the registering Customer, in the course of the reconciliation of data over the phone the prior checking described in Section 6.4 has a positive result, then the Customer informs the Bank of his/her intention to visit a branch, or with the assistance of the telebanker makes an appointment at a branch.
- 6.4. Between 17/02/2020 and the date of completion of the online registration form, the Customer did not receive any information in-person at a branch of Raiffeisen Bank on retail or premium bank accounts, and furthermore the information provided by the telephone customer service precedes the date of first information provided in-person at the Raiffeisen Bank branch.
- 7. For the successful use of the myRaiffeisen mobile application—in addition to the technical requirements included in the document "ANNOUNCEMENT on the Services Available in the myRaiffeisen Mobile Application" from time to time in effect, the Customer's mobile phone set should have been purchased/registered in one of the countries below:
- 8. The promotion can be combined with the Customer Referral Program, provided that it is currently available. If the Customer becomes entitled to a credit in the 5th bank account opening promotion connected to applications for Raiffeisen Personal Loan, then he/she will be excluded from this promotion, as these two offers cannot be combined.
- 9. The Bank shall not be liable for cases where in the course of the registration the Customer provides his/her own data erroneously, and for this reason he/she fails to receive the credit. The participants take note that the Bank will send notice of the crediting having taken place only and exclusively through bank account statements.
- 10. One Customer shall be entitled to the credit only once.

# V. Promotion for the opening of bank accounts related to Raiffeisen Personal Loan requests (promotional period: 10 February 2020 to 20 March 2020)

The Bank announces a promotion for its adult Customers (Personal Loan Borrowers) who open HUF accounts at a branch of the Bank in any of the Raiffeisen retail bank account packages Feewinner, Activity 3.0, Premium Gold 2.0 or Premium Select simultaneously\* with filing a Raiffeisen Personal Loan request in the period between 10 February 2020 and 20 March 2020, so that the bank account shall serve the disbursement and repayment of the Personal Loan.

In the scope of the promotion, as a bonus to accompany each newly opened retail HUF bank account, the **Customer (Personal Loan Borrower) will be given a credit of HUF 10,000**, provided that **all** of the following conditions are **met**. In accordance with the currently effective rules of the Personal Income Tax Act, the crediting shall qualify as a tax-free allowance given for business policy purposes.

The amount will be credited in lump sum, by 30 June 2020 at the latest, to the Raiffeisen retail HUF bank account of the Customer Each Customer shall be entitled to the credit only once. The amount will be credited to the Borrower's bank account serving the disbursement and repayment of the Raiffeisen Personal Loan.

The Customer shall be eligible to the crediting if he or she meets all of the criteria specified below:

- 1. during the promotional period, the Customer applies for a Personal Loan as a Borrower at a branch; redemption of an existing credit/loan debt owed to Raiffeisen Bank must not be the purpose of the loan,
- 2. during the promotional period, the Customer opens a new retail bank account in any of the bank account packages Feewinner, Activity 3.0, Premium Gold 2.0 or Premium Select, to serve the disbursement and repayment of the Personal Loan,

3. the Customer qualifies as a new customer, i.e. he or she did not have a Raiffeisen retail bank account (except for Credit Cards) on 7 January 2020,

4. the Customer fulfils the account keeping fee exemption criteria(s) for the requested account package as announced in the List of Terms & Conditions relevant to the second month following the month of the account opening,

5. On 5<sup>th</sup> June 2020 the Customer is not an employee or an executive officer of either Raiffeisen Bank Zrt. or any of the enterprises controlled by it, or of any of the domestic subsidiaries controlled by the Bank's shareholder, or of any of the foreign enterprises controlled by the Bank's shareholder or of the subsidiaries of these,

6. the Raiffeisen Personal Loan issued during the promotional period has been disbursed, and on the date of checking of the eligibility criteria the Customer has an outstanding principal debt arising from the Raiffeisen Personal Loan (no full early repayment has taken place in respect of the Personal Loan),

7. On 5<sup>th</sup> June 2020 the Customer has an active retail HUF bank account (suitable for the administration of payments) opened in the scope of the promotion, which bank account is not in the process of being terminated,

8 On 5<sup>th</sup> June 2020 the Customer has no outstanding past due and payable debts owed to the Bank.

\* It shall also be regarded as a simultaneous account opening if the bank account is opened 10 days prior to the Personal Loan request because the Customer could submit the request only later e.g. due to the absence of documentation necessary for the request.

# Account Opening Promotion with credit of HUF 20,000 II. (promotional period: 8 January 2020 – 7 February 2020)

For the period from 8 January 2020 to 7 February 2020 the Bank announces a promotion for its **new**, full-age customers who open **Raiffeisen retail or premium HUF bank accounts**.

In the scope of the promotion, as a bonus to accompany each newly opened retail or premium HUF bank account, the customer will be given **a credit of HUF 20,000**, provided that **all of the** following conditions are met. In accordance with the currently effective rules of the Personal Income Tax Act, the crediting qualifies as a tax-free allowance given for business policy purposes.

The amount will be credited in lump sum, by 14 March 2020 at the latest, to the customer's Raiffeisen retail HUF bank account opened in the scope of the promotion.

Retail bank account packages featuring in the promotion: FeeWinner, Activity 3.0, Premium Gold 2.0, Premium Select, Everyday 2.0, Base 2.0, Basic Account, Key Plus, Key I., Key II., Individual I, Individual II., Exclusive, Top I., Top II., "Kedvezményes Package" and "Önkormányzati Package".

The Customer shall be eligible to the crediting if he or she meets all of the criteria specified below:

- 1. he/she opens a new Raiffeisen retail or premium HUF account during the promotional period,
- 2. he/she makes a Statement of Loyalty in the context of the promotion and during the lifetime of the same in which it is acknowledged that the Customer shall be under the duty to return the total amount of the credit to the Bank in the cases listed below,
- qualifies as a new customer, i.e. has not had a Raiffeisen retail or premium bank account since 8 July 2019 until opening a bank account after 7 January 2020 (if the customer had only Credit Card account or Investment account, then he/she qualifies as a new customer),
- 4. In the period between 8 January 2020 and 7 February 2020, the customer is not an employee or an executive officer of either Raiffeisen Bank Zrt. or any of the enterprises controlled by it, or of any of the domestic subsidiaries or foreign enterprises controlled by the Bank's shareholder, or of the subsidiaries of these.,
- 5. on 21 February 2020, the Customer has an active retail HUF bank account opened during the promotion, which is not undergoing termination,
- 6. has no overdue and payable debts owing to the Bank on 21 February 2020.

By making the Statement of Loyalty, the Customer acknowledges that he/she undertakes a duty to pay back to the Bank the amount of HUF 20,000 as follows, provided that the HUF 20,000 has been credited to the Customer, if within 1 year counted from the conclusion of the agreement concerning the retail HUF account package opened in the promotion (the "**loyalty period**"):

- the agreement is terminated by the Customer, or
- the Bank initiates the termination of the agreement due to the Customer's gross breach of contract.

Reimbursement to the Bank of the HUF 20,000 amount shall become due simultaneously with the closing of the account. One Customer shall be entitled to the credit only once.

## IV. Promotion for the opening of bank accounts related to Raiffeisen Personal Loan requests (promotional period: 14 November 2019 to 14 December 2019)

The Bank announces a promotion for its adult Customers (Personal Loan Borrowers) who open HUF accounts at a branch of the Bank in any of the Raiffeisen retail bank account packages Feewinner, Activity 3.0, Premium Gold 2.0 or Premium Select simultaneously\* with filing a Raiffeisen Personal Loan request in the period between 14 November 2019 and 14 December 2019, so that the bank account shall serve the disbursement and repayment of the Personal Loan.

In the scope of the promotion, as a bonus to accompany each newly opened retail HUF bank account, the **Customer (Personal Loan Borrower) will be given a credit of HUF 10,000**, provided that **all** of the following conditions are **met**. In accordance with the currently effective rules of the Personal Income Tax Act, the crediting shall qualify as a tax-free allowance given for business policy purposes.

The amount will be credited in lump sum, by 31 March 2020 at the latest, to the Raiffeisen retail HUF bank account of the Customer (Personal Loan Borrower) opened in the scope of the promotion, as follows:

- in the case of accounts opened in November 2019, by 29 February 2020,
- in the case of accounts opened in December 2019, by 31 March 2020,

Each Customer shall be entitled to the credit only once. The amount will be credited to the Borrower's bank account serving the disbursement and repayment of the Raiffeisen Personal Loan.

The Customer shall be eligible to the crediting if he or she meets all of the criteria specified below:

1. during the promotional period, the Customer applies for a Personal Loan as a Borrower at a branch; redemption of an existing credit/loan debt owed to Raiffeisen Bank must not be the purpose of the loan,

2. during the promotional period, the Customer opens a new retail bank account in any of the bank account packages Feewinner, Activity 3.0, Premium Gold 2.0 or Premium Select, to serve the disbursement and repayment of the Personal Loan,

3. the Customer qualifies as a new customer, i.e. he or she did not have a Raiffeisen retail bank account (except for Credit Cards) on 30 September 2019,

4. the Customer fulfils the account keeping fee exemption criteria(s) for the requested account package as announced in the List of Terms & Conditions relevant to the second month following the month of the account opening,

5. on the date of checking of the eligibility criteria, the Customer is not an employee or an executive officer of either Raiffeisen Bank Zrt. or any of the enterprises controlled by it, or of any of the domestic subsidiaries controlled by the Bank's shareholder, or of any of the foreign enterprises controlled by the Bank's shareholder or of the subsidiaries of these,

6. the Raiffeisen Personal Loan issued during the promotional period has been disbursed, and on the date of checking of the eligibility criteria the Customer has an outstanding principal debt arising from the Raiffeisen Personal Loan (no full early repayment has taken place in respect of the Personal Loan),

7. on the date of checking of the eligibility criteria, the Customer has an active retail HUF bank account (suitable for the administration of payments) opened in the scope of the promotion, which bank account is not in the process of being terminated,

8. on the date of checking of the eligibility criteria, the Customer has no outstanding past due and payable debts owed to the Bank.

The date of checking of the eligibility criteria shall be:

- 21 February 2020 in the case of accounts opened in November 2019
- 20 March 2020 in the case of accounts opened in December 2019

\* It shall also be regarded as a simultaneous account opening if the bank account is opened 10 days prior to the Personal Loan request because the Customer could submit the request only later e.g. due to the absence of documentation necessary for the request.

#### Account Opening Promotion with credit of HUF 20,000 (promotional period: 1 October 2019 – 13 November 2019)

For the period from **1 October 2019** to **13 November 2019** the Bank announces a promotion for its new, full-age customers who open Raiffeisen retail or premium HUF bank accounts.

In the scope of the promotion, as a bonus to accompany each newly opened retail or premium HUF bank account, the customer will be given a credit of HUF 20,000, provided that all of the following conditions are met. In accordance with the currently effective rules of the Personal Income Tax Act, the crediting qualifies as a tax-free allowance given for business policy purposes.

The amount will be credited in lump sum, by 20 December 2019 at the latest, to the customer's Raiffeisen retail HUF bank account opened in the scope of the promotion.

Retail bank account packages featuring in the promotion: FeeWinner, Activity 3.0, Everyday 2.0, Premium Gold 2.0, Premium Select, Everyday 2.0, Base 2.0, Basic Account, Key Plus, Key I., Key II., Individual I, Individual II., Exclusive, Top I., Top II., "Kedvezményes Package" and "Önkormányzati Package".

The Customer shall be eligible to the crediting if he or she meets all of the criteria specified below:

- 7. he/she opens a new Raiffeisen retail or premium HUF account during the promotional period,
- 8. he/she makes a Statement of Loyalty in the context of the promotion and during the lifetime of the same in which it is acknowledged that the Customer shall be under the duty to return the total amount of the credit to the Bank in the cases listed below,
- 9. qualifies as a new customer, i.e. has not had a Raiffeisen retail or premium bank account since 1 April 2019 until opening a bank account after 30 January 2019 (if the customer had only Credit Card account or Investment account, then he/she qualifies as a new customer),
- 10. In the period between 1 October 2019 and 29 November 2019, the customer is not an employee or an executive officer of either Raiffeisen Bank Zrt. or any of the enterprises controlled by it, or of any of the domestic subsidiaries or foreign enterprises controlled by the Bank's shareholder, or of the subsidiaries of these.,
- 11. on 29 November 2019, the Customer has an active retail HUF bank account opened during the promotion, which is not undergoing termination,
- 12. has no overdue and payable debts owing to the Bank on 29 November 2019.

By making the Statement of Loyalty, the Customer acknowledges that he/she undertakes a duty to pay back to the Bank the amount of HUF 20,000 as follows, provided that the HUF 20,000 has been credited to the Customer, if within 1 year counted from the conclusion of the agreement concerning the retail HUF account package opened in the promotion (the "loyalty period"):

- the agreement is terminated by the Customer, or
- the Bank initiates the termination of the agreement due to the Customer's gross breach of contract.

Reimbursement to the Bank of the HUF 20,000 amount shall become due simultaneously with the closing of the account. One Customer shall be entitled to the credit only once.