

# VIII. Investment products List of Conditions Effective: As from 29<sup>st</sup> January 2019 until withdrawal

1. Management of securities accounts		2
2. Investment notes of Raiffeisen Befektetési Alapkezelő Zrt.	(RIF)	4
2.1. Open ended investment notes without maturity denor	ninated in HUF	4
2.2. Open ended investment notes without maturity denor	ninated in EUR	8
2.3. Open ended investment notes without maturity denor	ninated in USD	9
2.4. Cut-off times and date of execution of orders		9
3. Raiffeisen Capital Management (RCM) funds		11
3.1. Purchase fee		11
3.2. Redemption fee		11
3.3. Settlement		11
4. External Investment funds		12
4.1. Investment funds		12
4.2. Sales channels		12
4.3. Cut-off times of orders		12
5. Transactions and orders connected to Raiffeisen Fixed Inte	rest Bonds	13
6. Transactions and orders connected to Raiffeisen Private Bo	ınking Bonds	13
7. Transactions and other services connected to government	bonds	14
7.1 General information		14
7.2 Premium Euro Government Bond (PEMAK)		14
7.3 1-year, and Half-year* Interest-Bearing Treasury Bills (	(ІВТВ)	14
7.4 Premium Government Bond (PMÁK), Bonus Governme	nt Bond (BMÁK), 2-year Government Bond	15
8. Transactions and other services connected to securities list	ed on the Budapest Stock Exchange	15
9. Exchange traded stocks, certificates and derivative transactions	ctions	16
10. Permanent Investment Securities Sub-Account		1 <i>7</i>
11. Raiffeisen Regular Investment		18
11.1. Payment limits		18
11.2. Fees and charges		18
11.3. Investment notes		18
11.4. Sales channels		18
12. Special foreign exchange conversion on customer accoun	t	18
13. Cut-off times for the receipt of orders		19
14. Cut-off-times for compliance		19
15. Transaction limits		19
16. List of Mifid complex/non-complex financial instruments		20
Annex No. 1		21
Ex-ante Sample Cost Calculations		21



### Amendments effective as of 29 January, 2019:

- RAIA fund extra sales commission of 3% is conditionally waived till 28 February, 2019

1. Management of securities accounts

Opening of customer account	free of charge
Management of securities account <sup>1,2,3</sup>	for the part of the portfolio up to HUF 6 millions: 0,24% p.a. above HUF 6 millions up to HUF 30 millions: 0,285% p.a. above HUF 30 millions up to 60,7 millions: 0,11%. p.a. above HUF 60,7 millions: free of charge min. HUF 845 /quarter (due quarterly)
Securities account management for invested amount of Raiffeisen Regular Investment $^{\rm I,3}$	for the part of the portfolio up to HUF 6 millions: 0,13% p.a. above HUF 6 millions up to HUF 30 millions: 0,175% p.a. above HUF 30 millions: free of charge (due quarterly)  As a special temporary offer until 31st of December 2019 this fee is not charged.
Maintenance of customer account (based on the quarterly average balance) 1,3	for the part of the balance up to HUF 6 millions: 0,13% p.a. above HUF 6 millions up to HUF 30 millions: 0,175% p.a. above HUF 30 millions: free of charge (due quarterly)
Termination of customer account	free of charge
Quarterly account statement	free of charge
Extraordinary account statement <sup>3</sup>	HUF 1 190
HUF transfer to another financial institution from customer account <sup>3</sup> For execution deadlines see Bank Account List of Conditions chapter 10.)	0,36%, min. HUF 493, max HUF 12 475
In-Bank HUF or FCY transfer to Raiffeisen Bank Account from customer account	free of charge
HUF cash deposit	free of charge
HUF cash withdrawal <sup>3</sup>	0,41%, min. HUF 543, max. HUF 12 475
Transfer of securities issued by the Hungarian government <sup>3</sup>	HUF 1 040
Transfer of domestic issued securities per security types <sup>3</sup>	HUF 3 245
Transfer of foreign issued securities per security types <sup>3</sup>	HUF 11 445
Blocking of securities <sup>3</sup>	HUF 1 133
Release of blocking of securities <sup>3</sup>	HUF 1 133
Request of Raiffeisen Internet Brokering	free of charge

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<sup>&</sup>lt;sup>1</sup> The basis of calculation is the quarterly average securities portfolio. In case of **Treasuries**: par value; in case of **equities**: quarterly closing price quoted by BSE; in case of **investment notes**: quarterly closing price is regarded as the basis of calculation. In case of customer account balance and securities denominated in foreign currencies: **foreign currency** prices are converted to HUF on the quarterly closing official exchange rate of the central bank of Hungary.

<sup>&</sup>lt;sup>2</sup> Customers holding securities issued by Gardénia, Worldcom INC or Biomimix INC can authorize the bank to block their account by signing an agreement. In this case no orders can be given, no securities related services will be provided and no account management fee will be charged.

<sup>&</sup>lt;sup>3</sup> Indexation of charges and fees: The Bank links the calculation of the charges and fees indicated in the present List of Conditions to the average consumer price-index yearly announced by the Hungarian Central Statistical Office regarding the preceding calendar year. The amount or rate of such charges and fees shall be indexed each year from the 1st day of April automatically to the average consumer price-index applicable for the preceding calendar year. The indexed charges and fees shall be published each year in the present List of Conditions on or before the 1st day of April. Charges and fees shall be rounded off to the nearest whole HUF, or if determined in EUR to the nearest two decimal points, according to the general rules of rounding off. The Bank reserves the right not to apply indexation of charges and fees on one or more occasions regarding specific group of Clients or certain types of services.



Segregated KELER sub-account and ancillary services 4				
Opening of segregated KELER sub-account	HUF 25 000			
Transfer of securities between KELER omnibus account and segregated KELER subaccount*	HUF 3 000/transaction			
Unilateral or beneficiary blocking at KELER <sup>5</sup>	HUF 3 000/transaction			
Release of unilateral or beneficiary blocking at KELER	HUF 3 000/transaction			
Joint blocking at KELER <sup>6</sup>	HUF 20 000/transaction			
Release of joint blocking before expiry at KELER	HUF 20 000/transaction			
KELER individual statement	HUF 3 000/page			
KELER blocking statement of unilateral or beneficiary blocking	HUF 3 000/transaction			

<sup>\*</sup> In case of segregated KELER sub-account, all type of purchase/sale orders have an additional transfer cost (cost of the transfer between the Customer's segregated KELER sub-account and the KELER omnibus account). Please note that these fees may exceed the yield/value of the securities recorded on the account.

The Bank hereby restricts the possibility of opening segregated KELER sub-account in respect of Customers having specified investment services/products (also the parallel operation of already opened KELER sub-accounts), since the costs of the joint product usage may exceed the benefits of the services. The currently restricted investment service is Raiffeisen Regular Investment services.

In case of cash withdrawal from the securities account the amount of the transaction reduced with the fee of withdrawal will be payd after rounding in accordance with instructions regulated in the 2. § of the act 2008/III.

## Matching principles:

In the case of sell orders concerning financial instruments, the Bank shall use the FIFO method for the settlement of the transaction, unless the customer opts for the manual matching method. Manual matching may be used in respect of the following deal types: stock exchange sell orders for Hungarian and foreign equities, bond sell orders, redemption orders for investment certificates, blockage of securities upon the customer's order and the release of blockages, in-house securities transfers between the customer's own accounts.

<sup>&</sup>lt;sup>4</sup> Customer starting from the date of 1 January 2016 will be able to entitle the Bank to open a segregated sub-account at KELER for his/her/its domestic issued securities.

<sup>&</sup>lt;sup>5</sup> The customer has the right to initiate unilateral blocking/release on its segregated KELER sub-account. In case of beneficiary blocking the customer shall indicate the beneficiary client - having a securities sub-account at KELER - who is entitled to release the blocked securities.

<sup>6</sup> In case of joint blocking, and release before expiry, the customer and the Bank jointly submit a request for blocking.



## 2. Investment notes of Raiffeisen Befektetési Alapkezelő Zrt. (RIF)

Sales channels:

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase/sale orders	yes	yes	yes

### 2.1. Open ended investment notes without maturity denominated in HUF

Minimum amount to invest HUF 50 000

Investment notes offered by the Bank

Name	Abbreviation	ISIN
Raiffeisen Bond Investment Fund A	RAKA	HU0000702782
Raiffeisen Bond Investment Fund B	RAKA B	HU0000708854
Raiffeisen Commodity Fund of Funds A	REAK	HU0000703715
Raiffeisen Commodity Fund of Funds B	REAK B	HU0000708912
Raiffeisen Equity Investment Fund A	RARA	HU0000702766
Raiffeisen Equity Investment Fund B	RARA B	HU0000708862
Raiffeisen Interest Premium Short-term Bond Fund	RAPA	HU0000702758
Raiffeisen International Bond Fund of Funds	ranka	HU0000719059
Raiffeisen International Equity Fund of Funds A	ranra	HU0000702790
Raiffeisen International Equity Fund of Funds B	ranra b	HU0000708870
Raiffeisen Index Premium Derivative Fund	RIPA	HU0000703707
Raiffeisen Private Banking Pannonia Fund of Funds A	RPB PANNONIA	HU0000705231
Raiffeisen Private Banking Pannonia Fund of Funds B	rpb pannonia b	HU0000709407
Raiffeisen Real Estate Fund A	RAIA A	HU0000707864
Raiffeisen Return Premium Derivative Fund	RAHA	HU0000703699
Raiffeisen Solution Start Fund of Funds A	RAPEA	HU0000705660
Before 6th February 2017: Raiffeisen Perspective Investment Fund		
Raiffeisen Solution Start Fund of Funds B	RAPEA B	HU0000709381
Before 6th February 2017: Raiffeisen Perspective Investment Fund B		
Raiffeisen Solution Plus Fund of Funds A	RAMPLUSZ	HU0000718556
Raiffeisen Solution Pro Fund of Funds A	RAAK	HU0000702774
Before 6th February 2017: Raiffeisen Fund of Funds – Convergence		
Raiffeisen Solution Pro Fund of Funds B	RAAK B	HU0000708888
Before 6th February 2017: Raiffeisen Fund of Funds – Convergence B		



Fee/commission:

Investment note purchase <sup>7</sup>	Branch <sup>3</sup>	Raiffeisen Direkt <sup>3</sup>	Raiffeisen Internet Brokering <sup>3</sup>
RAKA B, RANRA B	free of charge	free of charge	free of charge
RARA B, REAK B	not possible	free of charge	free of charge
RAPEA B, RAAK B	not possible	not possible	not possible
RAPA	HUF 558	HUF 558	HÚF 338
RIPA, RAHA	not possible	HUF 1 133	HUF 845
RAKA	0,26%, min. HUF 1 133	0,26%, min. HUF 1 133	0,20%, min. HUF 845
RARA, REAK	not possible	0,51%, min. 2 281HUF 1 133	0,41%, min. HUF 1 <i>7</i> 0 <i>7</i>
RANKA	not possible	0,26%, min. HUF 1 133	0,20%, min. HUF 845
RANRA	0,51%, min. HUF 2 281	0,51%, min. HUF 2 281	0,41%, min. HUF 1 <i>7</i> 0 <i>7</i>
RAPEA	1,02% min. HUF 1 024	1,02% min. HUF 1 024	1,02% min. HUF 1 024
RAMPLUSZ	1,28% min. HUF 1 536	1,28% min. HUF 1 536	1,28% min. HUF 1 536
RAAK	1,54% min. HUF 2 048	1,54% min. HUF 2 048	1,54% min. HUF 2 048
RPB PANNONIA, RPB PANNONIA B	1,02%, min. HUF 2 281	1,02%, min. HUF 2 281	0,77% min. HUF 1 707
RAIA A (min. amount HUF 3 mln for the first transaction)	not possible	1,54% min. HUF 3 063 Until 2019.05.31. additional 3,00%*	1,54% min. HUF 3 063 Until 2019.05.31. additional 3,00%

<sup>\*</sup> If within 5 trading days of redemption order given for units of Raiffeisen Real Estate Investment Fund the investor gives a purchase order for Raiffeisen Real Estate Investment Fund of minimum HUF 3 000 000, but not exceeding the value of the redeemed units, the sales commission of 3% will not be charged for the reinvested amount till 28 February, 2019.

 $<sup>^{7}\ \</sup>mbox{The purchase commission}$  is charged by the bank at the issue of the investment notes.



nvestment note redemption	Branch, Raiffeisen Direkt³	Raiffeisen Internet Brokering³
RAPA, RIPA, RAHA	HUF 2 281	HUF 1 707
RAKA, RAAK, RAPEA, RARA, RANRA, REAK, RAMPLUSZ, RPB PANNONIA if more than 5 business days have elapsed between the date of purchase and the date of redemption	free of charge	free of charge
RAIA A	0,51% min. HUF 3 000	0,51% min. HUF 3 000
RAIA A, in case of redemption within 365 days calculated from the purchase	2% (in excess to the base	redemption fee)
RAKA, RAKA B, RARA, RARA B, RAPA, RAAK, RAAK B, RANRA, RANRA B, RIPA, RAHA, RAPEA, RAPEA B, REAK, REAK B, RPB PANNONIA, RAMPLUSZ, RPB PANNONIA B, in case of redemption within 5 business days calculated from the purchase	2% (in excess to the base	redemption fee)
In case no notice is given within 30 days of a RAIA A redemption exceeding HUF 100 000 0008	2% (in excess to the base redemption fee)	not possible
In case no notice is given within 5 days of a RAKA, RAKA B, RARA, RARA B, RAAK, RAAK B, RANRA, RANRA B, RIPA, RAHA, RAPEA, RAPEA B, REAK, REAK B, RAMPLUSZ, RPB PANNONIA, RPB PANNONIA B redemption exceeding HUF 100 000 0008	2% (in excess to the base redemption fee)	not possible
In case no notice is given within 5 days of a RAPA redemption exceeding HUF 200 000 0008	2% (in excess to the base redemption fee)	not possible

	Time elapsed between purchase and sale *							
	0-6 n	nonths	6-12 r	months	1-2	years	2 year	·s-
	Branch/ RADIR	IB	Branch/ RADIR	IB	Branch/ RADIR	IB	Branch/ RADIR	IB
RAKA B, RAPEA B	0,51%, min. HUF 1 097	0,41%, min. HUF 819	0,26%, min. HUF 1 097	0,20%, min. HUF 819	-	-	-	-
RARA B, RANRA B, REAK B, RAAK B, RPB PANNONIA B	0,77%, min. HUF 2 200	0,67%, min. HUF 1 650	0,51%, min. HUF 2 200	0,41%, min. HUF 1 650	0,26%	0,20%	-	-

<sup>\*</sup> In case of multiple purchase dates, redemption order is based on purchase date. The above minimum fees are applicable for the separately.

ransfer of funds between Investment Funds	Branch <sup>3</sup>	Raiffeisen Internet Brokering
RAKA, RARA, RAAK, RANRA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA if more than 5 business days have elapsed between the date of purchase and the date of transfer to RAKA, RAPA, RAAK, RANRA, RAPEA, RAMPLUSZ, RPB PANNONIA investment notes	HUF 1 097	not possible
RAPA, RIPA, RAHA if more than 5 business days have elapsed between the date of purchase and the date of transfer to RAPA, investment notes	HUF 1 097	not possible
RAPA, RIPA, RAHA if more than 5 business days have elapsed between the date of purchase and the date of transfer to RAKA, RAAK, RANRA, RAPEA, RAMPLUSZ, RPB PANNONIA investment notes	0,26% min. HUF 1 097	not possible
RAKA, RARA, RAPA, RAAK, REAK, RANRA, RIPA, RAHA, RAPEA, RAMPLUSZ, RPB PANNONIA if less than 5 business days have elapsed between the date of purchase and the date of transfer to RAKA, RAPA, RAAK, RANRA, RAPEA, RAMPLUSZ, RPB PANNONIA investment notes	2%	not possible
RAKA, RARA, RAPA, RAAK, RIPA, RANRA, RAHA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA if the transfer to RAKA, RAPA, RAAK, RANRA, RAPEA, RAMPLUSZ, RPB PANNONIA investment notes exceeds 100 000 000 HUF and when no notice is given within 5 days <sup>6, 9</sup>	2%	not possible
raka b, rapea b, rara b, ranra b, raak b, reak b, rpb pannonia b	not possible	not possible
Transfer to RAHA, RIPA, RAIA A, REAK	not possible	not possible

<sup>&</sup>lt;sup>8</sup> All of the redemptions within 5 business days count as one transaction. In case of redemptions in parts, the redemption commission will be calculated according to the sum of the transaction amounts. In case of redemptions in parts, the 2% redemption commission includes the commission of redemptions.

 $<sup>^{\</sup>rm 9}$  The basis of calculation is the actual rate of the redeemed fund.



Transfer of funds between Investment Funds	Raiffeisen Direkt³
RAKA, RARA, RAAK, RANRA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA if more than 5 business days have elapsed between the date of purchase and the date of transfer to RAKA, RARA, RAPA, RAAK, RANRA, RIPA, RAHA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA investment notes	HUF 1 097
RAPA, RIPA, RAHA if more than 5 business days have elapsed between the date of purchase and the date of transfer to RAPA, RIPA, RAHA investment notes	HUF 1 097
RAPA, RIPA, RAHA if more than 5 business days have elapsed between the date of purchase and the date of transfer to RAKA, RARA, RAAK, RANRA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA investment notes	0,26% min. HUF 1 097
RAKA, RARA, RAPA, RAAK, REAK, RANRA, RIPA, RAHA, RAPEA, RAMPLUSZ, RPB PANNONIA if less than 5 business days have elapsed between the date of purchase and the date of transfer to RAKA, RARA, RAPA, RAAK, REAK, RANRA, RIPA, RAHA, RAPEA, RAMPLUSZ, RPB PANNONIA investment notes	2%
RAKA, RARA, RAPA, RAAK, RIPA, RANRA, RAHA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA if the transfer to RAKA, RARA, RAPA, RAAK, RANRA, RIPA, RAHA, RAPEA, REAK, RAMPLUSZ, RPB PANNONIA investment notes exceeds 100 000 000 HUF and when no notice is given within 5 days <sup>6, 10</sup>	2%
RAKA B, RAPEA B, RARA B, RANRA B, RAAK B, REAK B, RPB PANNONIA B	not possible

 $<sup>^{10}</sup>$  The basis of calculation is the actual rate of the redeemed fund.



### 2.2. Open ended investment notes without maturity denominated in EUR

Currency of orders EUR
Minimum amount EUR 200

Investment notes offered by the Bank

**Abbreviation** ISIN Name Raiffeisen Euro Premium Short-term Bond Fund RELA HU0000708508 Before 27th June 2016: Raiffeisen Euro Liquidity Investment Fund Raiffesien International Bond Fund of Funds E RANKA E HU0000705983 Before 7th August 2017: Raiffeisen Private Banking Rajna Fund of Funds A Raiffesien International Bond Fund of Funds F RANKA F HU0000709399 Before 7th August 2017: Raiffeisen Private Banking Rajna Fund of Funds B Raiffeisen Real Estate Fund D RAIA D HU0000717954 Raiffeisen Solution Start Fund of Funds E RAMSTART EUR HU0000718549 Raiffeisen Solution Plus Fund of Funds E RAPEA EUR HU0000705652 Before 6th February 2017: Raiffeisen Perspective Euro Investment Fund Raiffeisen Solution Pro Fund of Funds E RAMPRO EUR HU0000718531

### Fee/commission:

Investment note purchase	Branch <sup>3</sup>	Raiffeisen Direkt³	Raiffeisen Internet Brokering³
RELA	free of charge	free of charge	free of charge
RAIA D (min. amount EUR 9 090 for the first transaction)	not possible Until 2019.05.31. additional 3,00%	1,54% min. EUR 9,22 Until 2019.05.31. additional 3,00%	1,54% min. EUR 9,22 Until 2019.05.31. additional 3,00%
RAMSTART EUR	1,02%, min. EUR 3,07	1,02%, min. EUR 3,07	1,02%, min. EUR 3,07
RAPEA EUR	1,28%, min. EUR 5,12	1,28%, min. EUR <i>5</i> ,12	1,28% min. EUR <i>5</i> ,12
RAMPRO EUR	1,54%, min. EUR 7,17	1,54%, min. EUR 7,17	1,54%, min. EUR 7,17
ranka e, ranka f	not possible	1,02%, min. EUR 11,33	0,77%, min. EUR 7,94

vestment note redemption	Branch, Raiffeisen Direkt³	Raiffeisen Internet Brokering <sup>3</sup>	
RELA	5,58 EUR	3,38 EUR	
RAIA D	0,51%% min. EUR 9,22	0,51% min. EUR 9,22	
Redemption of RAPEA EUR, RAMSTART EUR, RAMPRO EUR, and RANKA E if more than 5 business days have elapsed between the date of purchase and the date of redemption	free of charge	free of charge	
Redemption of RAPEA EUR, RAMSTART EUR, RAMPRO EUR, RANKA E and	2%		
RANKA F within 5 business days of purchase	(in excess to the base redemption fee)		
Redemption of RAPEA EUR, RAMSTART EUR, RAMPRO EUR, RANKA E and	2%		
RANKA F with no notice is given within 5 days of a redemption exceeding EUR 400 0006	(in excess to the base redemption fee)	not possible	
Redemption of RAIA D within 365 days of purchase	-	2% ase redemption fee)	
Redemption of RAIA D with no notice is given within 30 days of a redemption exceeding the equivalent of HUF 100 000 000 <sup>6</sup>	2% (in excess to the base redemption fee)	not possible	



(In case of m	ultiple purchase d		sed between purder is based on purd separately.)	hase date. The al		fees are applicabl	e for the
0-6 m	onths	6-12 months		1-2 years		2 years-	
Branch/		Branch/		Branch/		Branch/	
RADIR	IB	RADIR	IB	RADIR	IB	RADIR	IB

### 2.3. Open ended investment notes without maturity denominated in USD

Currency of orders USD
Minimum amount USD 200

Investment notes offered by the Bank

Name Abbreviation ISIN

Raiffeisen Real Estate Fund U RAIA U HU0000719190

Investment note purchase	Branch <sup>3</sup>	Raiffeisen Direkt <sup>3</sup>	Raiffeisen Internet Brokering³
RAIA U (min. amount EUR 10 000 for the first transaction)	not possible	1,54% min. USD 10,24 Until 2019.05.31. additional 3,00%	1,54% min. USD 10,24 Until 2019.05.31. additional 3,00%

Investment note redemption	Branch, Raiffeisen	Raiffeisen		
-	Direkt <sup>3</sup>	Internet Brokering <sup>3</sup>		
RAIA U	0,51%	0,51%		
KAIA U	min. USD 10,24	min. USD 10,24		
D. J	2%			
Redemption of RAIA U within 365 days of purchase	(in excess to the base redemption fee)			
D. Lovikov (DAIA II villovo ik. 1. tovovill. 20 lov. (vo. loviko	2%			
Redemption of RAIA U with no notice is given within 30 days of a redemption	(in excess to the base	not possible		
exceeding the equivalent of HUF 100 000 0006	redemption fee)	'		

## 2.4. Cut-off times and date of execution of orders

Cut-off times for investment note orders:

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Investment note purchase	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.
Investment note redemption	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.	8:00 a.m 4:00 p.m.

Orders - with the exception of orders on the Budapest Stock Exchange - can be given via Internet Brokering after the cut-off times. Orders given after the cut-off times via Internet Brokering are processed on the date of the transaction in the order of giving the orders.

Price-, settlement (execution) date and fulfillment of orders:

The pomental (executer) and terminent of eracit.	
RAHA, RAKA, RAKA B, RAPA, RELA	settlement T+1, fulfillment T+2
RIPA, RANRA, RANRA B, RANRA USD	settlement T+2, fulfillment T+3
RAAK, RAAK B, RAMPLUSZ, RAMPRO EUR, RAMSTART EUR, RAMSTART USD,	settlement T+3, fulfillment T+4
RAMPLUSZ USD, RAMPRO USD, RANKA E, RANKA F, RAPEA, RAPEA B, RAPEA	
EUR, RPB PANNONIA, RPB PANNONIA B	
RAIA A, RAIA D, RAIA U, RARA, RARA B	purchase - settlement T+1, fulfillment T+2
KAIA A, KAIA D, KAIA O, KAKA, KAKA B	redemption - settlement T+3, fulfillment T+4
REAK, REAK B	settlement T+4, fulfillment T+5
RARA, RARA B effective from 8th February 2018	settlement T+3, fulfillment T+4



In case of RIF funds with an execution date other than same day the maximum amount of a redemption order is 65% of the current market value (amount based redemption order). This is to make sure, that your redemption order will be fulfilled even if the value of your investment falls between the order and settlement price date.

From1st December 2014 - due to changes in the system supporting the distribution and settlement of investment notes operated by KELER Zrt. - Raiffeisen Bank Zrt. will not accept amount based redemption orders given for Investment notes of Raiffeisen Investment Funds where the settlement date is later than the trade date. The last trade date on which Customers of Raiffeisen Bank Zrt. can initiate any amount based redemption orders in respect of these investment notes is 28th November 2014. Afterwards, only unit based redemption orders are acceptable.

Until 28th November 2014, in case of amount based redemption orders for Investment notes of Raiffeisen Investment Funds where the settlement date is later than the trade date, the maximum amount of a redemption order shall be 65% of the current market value. This is to make sure that the redemption order is fulfilled even if the value of the relevant investment note falls between the date of order and the settlement date.

Unit based redemption orders may be given without restriction subject to availability.



### 3. Raiffeisen Capital Management (RCM) funds

Currency of orders EUR
Minimum amount EUR 1 000

Sales channels:

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase/sale orders	=	yes	yes

### 3.1. Purchase fee

Purchase fee is charged by the bank at the issue of the investment notes:

Name	ISIN	Branch <sup>3</sup>	Raiffeisen Direkt³	Raiffeisen Internet Brokering³
Bond and Money Market Funds				
Raiffeisen – Euro – Short-term – Rent VTA Fund 11	AT0000785209		1,02%, min EUR 10,97	0,77%, min EUR 10,97
Raiffeisen – EuroPlus-Bond Fund	AT0000689971			
Raiffeisen – Euro-Corporate Bond Fund	AT0000712534	not possible	1,02%, min EUR 27,53	0.779/
Raiffeisen – Global-Bond Fund	AT0000785340	•		0,77%,
Raiffeisen – European High Yield Bond Fund	AT0000765599			min. EUR 22,00
Raiffeisen – EasternEuropean Bonds 12	AT0000740667			
Mixed Funds	1		•	
Raiffeisen Security Fund	AT0000743562		1,02%, min. EUR 27,58	0,77%, min. EUR 22,04
Raiffeisen Balanced Fund	AT0000743588	not possible	1,54%, min. EUR 27,58	1,28%, min. EUR 22,04
Raiffeisen – Sustainable Mix Fund <sup>13</sup>	AT0000785381		2,05%, min EUR 27,53	1,79%, min. EUR 22,00
Equity Funds				
Raiffeisen – Europe – Equity Fund	AT0000785225		2.05%	1 70%
Raiffeisen – Europe – SmallCap Fund	AT0000639000	not possible	2,05%, min EUR 27,53	1,79%, min. EUR 22,00
Raiffeisen – HealthCare – Equity Fund	AT0000712716		IIIII LUK 27,33	IIIII. LUK ZZ,UU

## 3.2. Redemption fee

Investment note redemption fee: free of charge

### 3.3. Settlement

Settlements of orders received until 1:00 p.m. are done according to the following conditions: T = day of order

beliefileties of orders received with 1.00 p.m. are done according to the following conditions: 1 – day of order							
Fund	Price	Settlement					
Raiffeisen Security Fund, Raiffeisen Balanced Fund	T+2	T+3					
All other RCM funds	T+1	T+2					

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Fővárosi Törvényszék Cégbírósága • Cégjegyzékszám: 01-10-041042

 $<sup>^{11}</sup>$  Raiffeisen Euro-Liquid Fund before October 6  $^{\circ}$  2008

<sup>12</sup> Raiffeisen EuroVision Bond Fund before August 8· 2007. Raiffeisen EasternEuropeanPlus Bond Fund merged into Raiffeisen EasternEuropean Bond Fund 22th July 2009.

 $<sup>^{13}</sup>$  Raiffeisen – Global – Mix Fund before September 30  $^{\circ}$  2014.



### 4. External Investment funds

#### Minimum amount:

In case of investment funds denominated in HUF:

HUF 50 000
In case of investment funds denominated in EUR:

EUR 1 000
In case of investment funds denominated in USD:

USD 1 000

#### 4.1. Investment funds

Purchase and redemption orders will be executed with the appropriate conditions and purchase/redemption fees shown in the table below: T = day of order

Absolute Return Funds	Fund manager	Currency	ISIN Code	Purchase fee <sup>3</sup>	Redemp- tion fee <sup>3</sup>	Execution of purchase orders	Execution of redemption orders
Aegon Alfa Absolute Return Fund	Aegon	HUF	HU0000703970	1,02%, min. HUF 3 301	HUF 2 281	T+2	T+2
Aegon Money Maxx Fund	Aegon	HUF	HU0000703145	1,02%, min. HUF 3 301	HUF 2 281	T+2	T+2
Concorde VM Absolute Return Fund	Concorde	HUF	HU0000703749	1,02%, min. HUF 3 301	HUF 2 281	T+2	T+2
Concorde-VM Euro Befektetési Alap	Concorde	EUR	HU0000708938	1,02%, min. EUR 22,00	EUR 9,12	T+2	T+2

International Equity Funds	Fund manager	Currency	ISIN Code	Purchase fees <sup>3</sup>	Redemp- tion fee <sup>3</sup>	Execution of purchase orders	Execution of redemption orders
Aegon Istanbull	Aegon	HUF	HU0000707419	only redemption is possible	HUF 2 281	T+2	T+3
Aegon Russia	Aegon	HUF	HU0000707401	only redemption is possible	HUF 2 281	T+2	T+3

Mixed Funds and Fund of Funds constructions	Fund manager	Currency	ISIN Code	Purchase fee <sup>3</sup>	Redemp- tion fee <sup>3</sup>	Execution of purchase orders	Execution of redemption orders
Aegon Smart Money Fund of Funds	Aegon	HUF	HU0000708169	1,02%, min. HUF 3 301	HUF 2 281	T+2	T+3
Concorde 2000 Fund	Concorde	HUF	HU0000701693	1,02%, min. HUF 3 301	HUF 2 281	T+2	T+2
Concorde Hold Fund	Concorde	HUF	HU0000710116	1,02%, min. HUF 3 301	HUF 2 281	T+2	T+2

Other commissions, fees and charges: From December 16th, 2016 the Bank also has the right to collect from the Client the commissions, fees and charges connected to the investment services used by the Client that are included in the statutorily prescribed documents (in effect on the value date of the order given by the Client) of the instrument constituting the subject-matter of the investment service as items to be charged on a mandatory basis by the Bank as a distributor.

Valid for new transactions from 20 <sup>th</sup> of June 2014	Penalty fee
Redemption of investment units of Aegon Investment Fund Management within 10 trading days (T+10) after purchase	2%
Valid for new transactions from 23 <sup>rd</sup> of July 2014	Penalty fee
Redemption of investment units of Concorde Investment Fund Management within 5 banking working days (T+5) after purchase	5%

### 4.2. Sales channels

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Investment fund purchase	=	yes	yes
Investment fund redemption	yes	yes	yes

### 4.3. Cut-off times of orders

Purchase / redemption orders: 13:00 p.m.

### Exchange rate applied

Orders submitted by 13:00 hours are executed in accordance with the following conditions:

Exchange rate valid on the day of the order (T), except: fund units of Allianz Fund Management (T+1), Aberdeen Global Indian Equity A2 (T+1), OTP Supra Derivated Investment Fund (T+1), OTP EMDA Derivated Investment Fund (T+1), Raiffeisen Capital management (T+1)





### 5. Transactions and orders connected to Raiffeisen Fixed Interest Bonds

The "List of bonds issued by Raiffeisen Bank Zrt." containing the explicit list of bonds issued by Raiffeisen Bank Zrt. under public distribution procedure - via subscription or auction - is available at <a href="https://www.raiffeisen.hu/en/web/english">https://www.raiffeisen.hu/en/web/english</a>. In the case of bonds which are under distribution or under the procedure of issuance, the exact terms & conditions, interest rates, interest payment dates, duration, and all other qualifications of the bond are regulated in the document "Final Terms" concerning the relevant bond.

Fee/commission	Amount
execution of purchase/sale orders for bonds	free of charge

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase/sale orders in case of Raiffeisen Fixed			
Interest Bonds denominated in HUF	yes	yes	yes
Purchase/sale orders in case of Raiffeisen Fixed			
Interest Bonds denominated in EUR	yes	yes	yes

The integrated security return index ("EHM") is calculated in case of the Raiffeisen Fixed Interest Bonds on the basis of the following formula:

Sale Price

$$=\sum_{i=1}^n\frac{\left(k+tt\right)_i}{\left(1+r\right)^{\!\left(t_i\,/\,365\right)}}$$

where

n: number of interest payments

r: the value of EHM

t<sub>i</sub>: the number of days from the purchase until the i<sup>th</sup> payment

(k+tt);: the sum of the interest and the repayment of the invested capital payed on the i<sup>th</sup> payment



### 6. Transactions and orders connected to Raiffeisen Private Banking Bonds

Fee/commission	Amount
execution of purchase/sale orders for bonds	free of charge

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase/sale orders	yes	yes	yes

Minimum amount to invest	HUF 100 000

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### 7. Transactions and other services connected to government bonds

#### 7.1 General information

Minimum amount to invest: HUF 100 000, EUR 1 000, USD 1 000 (except REPHUN180219, where 2 000, USD)

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Auction order	yes*	yes	-
Treasury orders	yes	yes	yes

<sup>\*</sup>Auction orders can be given in all Raiffeisen branches.

	Fee/comission <sup>3</sup>	Note
auction order <sup>14</sup>	0,26% min. HUF 3 428	
modification of orders	HUF 558	per modification
acceptance of physical securities acceptable by KELER	1,02%, min. HUF 5 719/order	of par value

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
execution of purchase / sale orders for Treasuries <sup>3</sup>	HUF 1 133	HUF 1 133	HUF 845

### 7.2 Premium Euro Government Bond (PEMAK)

Minimum amount to invest: EUR 100

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
PEMÁK purchase (secondary market)	yes	yes	yes
PEMÁK sale	yes	yes	yes

	Fee/comission <sup>3</sup>
PEMÁK purchase (secondary market)	Free of charge
PEMÁK sale	Free of charge

Orders given until day T 12:00 a.m. are executed on day T+1. Orders given after day T, 12:00 a.m are executed on day T+2.

### 7.3 1-year, and Half-year\* Interest-Bearing Treasury Bills (IBTB)

Minimum amount to invest (primary market): HUF 100 000
Minimum transaction size (secondary market) HUF 100 000

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
IBTB purchase (primary market)	yes	yes	no
IBTB purchase (secondary market)	yes	yes	yes
IBTB sale*	yes	yes	yes

<sup>\*</sup>The Bank quotes prices only for those papers where it participated in the primary issuance.

	Fee/comission <sup>3</sup>
IBTB purchase (primary market)	Free of charge
IBTB purchase (secondary market)	Free of charge
IBTB sale	Free of charge

Primary market orders are executed (if customer receives any amount of the issue) on the day T+1 (money) and T+2 (paper). Secondary market orders are executed on the day of the order.

On any other date the Bank redeems the F190626 Half-year Interest-Bearing Treasury Bill (IBTB) in a way defined in its actual List of Terms & Conditions (Investment products List of Conditions).

<sup>\*</sup>From 17th December 2018 as a special offer the Bank redeems without any fee or margin and with paying out the accumulated interest till the date of early redemption (for the day of the transaction, no interest is accrued) the following Half-year Interest-Bearing Treasury Bill (IBTB): F190626 on the following dates: 2019.01.21., 2019.02.20., 2019.03.20., 2019.04.23., 2019.05.20.

<sup>&</sup>lt;sup>14</sup> The indicated minimum fees apply in case of partial execution



### 7.4 Premium Government Bond (PMÁK), Bonus Government Bond (BMÁK), 2-year Government Bond

Minimum amount to invest (primary market): depends on issue price

Issue price in case of PMÁK: HUF 1 000 Issue price in case of BMÁK: HUF 1

Issue price in case of 2-year Government Bond: HUF 1 Minimum transaction size (secondary market): HUF 100 000

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
PMÁK, BMÁK, 2-year Government Bond auction order	yes	yes	no
PMÁK, BMÁK, 2-year Government Bond purchase (secondary market)	yes	yes	yes
PMÁK, BMÁK, 2-year Government Bond sale	yes	yes	yes

	Fee/comission <sup>3</sup>
PMÁK, BMÁK, 2-year Government Bond auction order	Free of charge
PMÁK, BMÁK, 2-year Government Bond purchase (secondary market)	Free of charge
PMÁK, BMÁK, 2-year Government Bond sale	Free of charge

Orders given until day T 12:00 a.m. are executed on day T+1. Orders given after day T, 12:00 a.m are executed on day T+2. Secondary market orders are executed on the day of the order.

8. Transactions and other services connected to securities listed on the Budapest Stock Exchange<sup>15</sup>

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Purchase orders on the Budapest Stock Exchange	no	yes	yes
Sale orders on the Budapest Stock Exchange	yes	yes	yes

Except for Premium Banking client; from 22 April 2015, the purchase orders for securities listed on the Budapest Stock Exchange are accepted only through Raiffeisen Direkt or Raiffeisen Internet Brokering (branches do not accept them).

	Fee/comission <sup>3</sup>	Note
physical issuance of securities <sup>16</sup>	1,02%, min. HUF 62 962	of par value
acceptance of physical securities acceptable by KELER	1,02%, min. HUF 5 719/order	of par value

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
fulfillment of purchase/sale orders on the Budapest Stock Exchange <sup>13</sup>	1%, min. HUF 2 000	1%, min. HUF 2 000	0.50%, min. HUF 2 000
modification / cancellation of orders	HUF 515	HUF 515	HUF 515

The cover is set in case of stock buying orders taking into consideration the restrictions regarding the actual bid prices set by the Budapest Stock Exchange.

Fővárosi Törvényszék Cégbírósága • Cégjegyzékszám: 01-10-041042

<sup>15</sup> Only orders concerning exchange-listed equities and certificates quoted at the Budapest Stock Exchange shall be accepted.

<sup>&</sup>lt;sup>16</sup> In case of physical issuance of securities the transferring fees will be paid according to the rules of Financial Ministry and KELER



### 9. Exchange traded stocks, certificates and derivative transactions

The following services are available exclusively for those clients who enter into a separate frame agreement with the bank for the given services (Frame agreement on exchange and non-exchange traded spot and derivative transactions). Contracted clients can use these services only via phone or fax.

Fees of secondary exchange and non-exchange orders per market value<sup>3</sup>

Fulfillment of purchase/sale order on the Budapest Stock Exchange <sup>13</sup>	See Treasury terms and conditions
Foreign stock purchase/sale order (extra cost: foreign brokerage fee and	See Treasury terms and conditions
fixed fee depending on the currency of the transaction)	

Commission fee of standardized exchange traded derivative transactions per contract and/or per market value

Single stock future transaction open/close	See Treasury terms and conditions
Single stock future transaction delivery	See Treasury terms and conditions
Index future transaction open/close/delivery	See Treasury terms and conditions
Foreign exchange future transaction open	See Treasury terms and conditions
Foreign exchange future transaction daytrade	See Treasury terms and conditions
Foreign exchange future close/delivery	See Treasury terms and conditions
Foreign exchange option dealing open/close	See Treasury terms and conditions
Position delivery (charges the deliverer)	See Treasury terms and conditions



#### 10. Permanent Investment Securities Sub-Account

A securities account kept with Raiffeisen Bank and Hungarian tax number is necessary to open a Raiffeisen Permanent Investment Securities Sub-Account. The minimum starting amount is HUF 25 000 or equivalent foreign currency. Account opening is possible only in branches.

### Account keeping fee:

The bank charges no specific fee related to Permanent Investment Securities Sub-Accounts. Securities held on the sub-account are part of the total customer security portfolio, which is subject to an account keeping fee (see chapter 1).

#### Other fees:

All transactions on the sub-account are subject to the normal fees specified in the current List of Conditions for Investment products.

### Cash and security transfers:

Money can only be transferred to a Raiffeisen Permanent Investment Securities Sub-Account from a Raiffeisen securities money account or a Raiffeisen current account.

Securities can only be transferred from a NYESZ account.

#### **Accepted currencies:**

Hungarian forint (HUF)

Euro (EUR)

US Dollar (USD)

Australian dollar (AUD)

Canadian dollar (CAD)

Romanian lei (RON)

Japanese yen (JPY)

Turkish lira (TRY)

British pound (GBP) Czech koruna (CZK)
Swiss franc (CHF) Norwegian kroner (NOK)

TBSZ transfers to another financial institution will be charged with the transfer fees stipulated in chapter 1.

#### **Transaction channels:**

Raiffeisen branches, Raiffeisen Direkt, and Raiffeisen Internet Brokering.

### **Available products:**

Government bonds and T-bills

Equities and certificates listed on the Budapest Stock Exchange

Foreign equities, certificates

Raiffeisen bonds, other corporate bonds

Investment Fund units

Interest rate: 0.00% (EBKM: 0.00%)

#### **Taxation (Healthcare Contributions):**

In case there is obligation of Healthcare Contributions (hereinafter: HC) based on Act LXVI. of 1998, the declaration and the settlement of HC is the exclusive obligation of the client based on the certification of the Bank issued for the client. The Bank does not fulfil the HC payment obligation automatically from the account of the client.

### Customer statement on withdrawals after 3rd year:

Currency amount and securities can be selected for withdrawal. Statements can only be made in branches in person.

Securities marked for withdrawal are locked up until the fulfillment of the orders given in the statement. Securities which are used as collaterals for loans can not be selected for withdrawal. Orders for securities withdrawal can be given until 12:00 a.m. on the last business day of the year in Raiffeisen branches.

If the securities marked get called, knocked-out or pay any interest or dividends while locked up, the inflowing funds will be locked up as well and transferred to the main securities account together with the securities marked for withdrawal.

Securities which get transferred at the end of the 3rd year or at the end of the 5th year will get a new historical cost, which is the higher of the original historical cost and the market price prevailing on the day of the transfer according to the Act CXVII of 1995 on Personal Income Tax.

The historical cost of the securities remaining on the Long-Term investment account decreases in line with the amount of the withdrawal.

If the balance of the sub-account falls below the 25 000 HUF (or equivalent foreign currency) threshold after the withdrawal, the Bank terminates the sub-account and transfers the remaining funds to the main securities account automatically.

## Purchase and sale order restrictions:

The Bank does not accept any purchase or sale orders regarding instruments on Permanent Investment Securities Sub-Accounts, if the settlement (execution) date is (or may be) after the termination of the account in the end of the 5th year.



### 11. Raiffeisen Regular Investment

11.1. Payment limits

Minimum amounts	
monthly	HUF 5 000/EUR 25
quarterly	HUF 15 000/EUR 75
One-off payment, or money transfer	Not allowed

### 11.2. Fees and charges<sup>3</sup>

Description	Amount		
Fees (in case of Raiffeisen Regular Investment orders started after 1st August, 2018)	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Account opening, deletion/suspension of orders	Free of charge	Free of charge	Not possible
New orders	One-time 25% of monthly/quarterly amount	One-time 25% of monthly/quarterly amount	Not possible
Regular Investment transaction fee (as a special temporary offer until 31st of March 2019 this fee is not charged)  - Raiffeisen funds - Raiffeisen Capital Management funds - Other funds	0,75% Not possible Not possible	0,75% 1,00% 1,00%	Not possible
Modification of investment amount	One-time 25% of the difference between new and original amount	One-time 25% of the difference between new and original amount	Not possible
Modifications (all other cases)	HUF 1 097	Free of charge	Not possible
Investment fund redemption from Regular Investment sub-account	Free of charge	Free of charge	Not possible
Transfer (money or note) from Regular Investment sub-account	Free of charge	Free of charge	Not possible

In case of Raiffeisen Regular Investment services started before 1st August, 2018 the fees are calculated and charged according to the Retail List of Conditions effective on 31st July, 2018.

### 11.3. Investment notes

Investment notes of Raiffeisen Investment Funds, which can be purchased in the branches, except RAIA A, RAIA D, RAIA U, and all "B" and "F" shares of Raiffeisen Investment Funds.

### 11.4. Sales channels

	Branch	Raiffeisen Direkt	Raiffeisen Internet Brokering
Regular Investment account opening, closing	yes	no	no
Orders, modifications	yes	yes	no
Transfer or redemption orders	yes	yes	no

### 12. Special foreign exchange conversion on customer account

	Branch, Raiffeisen Direkt	Raiffeisen Internet Brokering
Rate and	HUF: 0,3%, maximum 1500 HUF	
amount of	EUR: 0,3%, maximum 5 EUR	
amount of	USD: 0,3%, maximum 5 USD	no commission
commission	GBP: 0,3%, maximum 5 GBP	no commission
	CHF: 0,3%, maximum 5 CHF	

As a special temporary offer; until the date of 31st December 2019 comissions are not charged. The amount of the commission is determined by the sale amount of the conversion order.

Using this service is allowed in a range of HUF equivalent of minimum HUF 100.000 and maximum HUF 30.000.000 applying individually dtermined echange rate quoted by the Bank. The Bank executes the conversion orders only if the amount of the conversion and the commission is available on the customer account. The special foreign exchange conversion shall not be applied on customer accounts relating to the Regular Investment Account. The purchased amount is credited on the target currency's subaccount determined in the conversion order.



13. Cut-off times for the receipt of orders

Name	Branch, Raiffeisen Direkt	Raiffeisen Internet Brokering
Government securities auction order	10:00 a.m. on the day of auction	not possible
Government securities purchase/sale orders	8:00 a.m. – 16:30 p.m.	8:00 a.m 16:30 p.m.
IBTB subscription	Branch: closing time Raiffeisen Direkt: Friday, 18:00 p.m.	not possible
Purchase/sale orders on the Budapest Stock Exchange (free section)*	9:03 – 16:45 (or closing time of branch, if it closes earlier)	9:03 a.m 17:00 p.m.
Order on the Budapest Stock Exchange in the opening section*	8:35 a.m. – 8:59 p.m.	8:35 a.m. – 8:59 p.m.
Transfer of securities	8:00 a.m. – 16:00 p.m.	not possible
Opening or modification of the Raiffeisen Regular Investment account	8:35 a.m 17:30 p.m.	not possible
Secondary distribution of Raiffeisen Fixed Interest Bonds	8:00 a.m 16:30 p.m.	8:00 a.m 16:30 p.m.
Secondary distribution of Raiffeisen Private Banking Bonds	8:00 a.m 16:30 p.m.	8:00 a.m 16:30 p.m.
Exchange traded stocks and derivative transaction (according to section 9.)	8:35 a.m 17:30 p.m.	not possible
Transfer from customer account to Raiffeisen bank account	8:00 a.m. – 17:00 p.m.	8:00 a.m 17:00 p.m.
HUF transfer to another financial institution from customer account	8:00 a.m 16:30 p.m.	not possible

Orders - with the exception of orders on the Budapest Stock Exchange - can be given via Internet Brokering after the cut-off times. Orders given after the cut-off times via Internet Brokering are processed on the date of the transaction in the order of giving the orders.

The Bank reserves the right not to enter into an order nor to accept a transfer of securities in accordance with its sole discretion regarding securities of issuers subject to international sanctions and restrictions imposed by the Raiffeisen Bank Group

\* The order types accepted by BÉT depend on the security and trading section. Further information on BÉT's trading model can be found at the homepage of the stock exchange (<a href="https://www.bet.hu">www.bet.hu</a>). Except for Premium Banking clients; from 22 April 2015, the purchase orders for securities listed on the Budapest Stock Exchange are accepted only through Raiffeisen Direkt or Raiffeisen Internet Brokering (branches do not accept them).

### 14. Cut-off-times for compliance

Orders submitted by the cut-off times specified in Section 12. shall be executed by the following deadlines.

Tradit destining by the coron inner specifica in econom 12. than se executed by the following accumine.			
Auction orders	Auction date of the securities on the order		
Transfer or redemption from Raiffeisen Regular Investment Account	according to the chosen investment note		
Secondary distribution of Raiffeisen Fixed Interest Bonds	day T		
Secondary distribution of Raiffeisen Private Banking Bonds	day T		
Settlement of in case of completed equity transaction	day T+2		

#### 15. Transaction limits

Name	Purchase	Sale
Investment notes of Raiffeisen Investment Fund Management	HUF 50 million	HUF 50 million
Investment notes of Raiffeisen Capital Management	HUF 50 million	HUF 50 million
Government bonds	HUF 50 million	HUF 50 million
Raiffeisen Fixed Ineterst Bonds and Raiffeisen Private Banking Bonds	HUF 50 million	HUF 50 million
OTP, MOL, MTelekom, Richter stocks	HUF 50 million	HUF 50 million
Other stocks on BSE	HUF 5 million	HUF 5 million
Daily transaction limit (regarding cancellations, purchases and sellings jointly)	HUF 250 million	HUF 250 million



16. List of Mifid complex/non-complex financial instruments

Non-MiFID products		
FX conversion		
Money market deposit		
MiFID non-complex products		
Stocks		
Investment funds		
Government bonds		
Corporate bonds (non-structured bonds with fix or floating rate)		
MiFID complex products		
Certificates		
Structured bonds (Raiffeisen Private Banking Bonds)		
Structured deposit		
Premium Investment		
Treasury products (forward, futures, swap, option, ETF, warrant etc.)		



#### Annex No. 1

## **Ex-ante Sample Cost Calculations**

The purpose of these ex-ante sample cost calculations is to inform investors on potential costs that might be incurred in relation to the financial instruments selected for investment, including:

- Initial costs (e.g. buying or trade commissions, duties and spreads)
- Ongoing costs (e.g. securities account keeping fee, fund management fee, investor protection contribution)
- One-off exit costs (e.g. selling or redemption commissions, spreads)

In accordance with the relevant investor protection rules, the following items are shown separately from one another in the sample calculations:

- Costs of investment services: costs related to the acquisition, holding, and sale of the financial instrument, and to the investment services used, which are deducted by the Bank
- Costs of the financial instrument: costs incurred at the issuer of the product
- Inducements: fees and commissions paid by third parties to the Bank

Please be informed that these sample calculations include estimated values calculated for predetermined investment amounts and time perspectives, which estimates are based on assumptions, and may differ from the costs and fees actually incurred on individual transactions.

For the sake of transparency, the calculations include all fee and commission calculations projected onto the amount to be invested.

The factors influencing the measure of the costs shown may include among others: changes in the price of the financial instrument, amendment of the terms and conditions of investment services, changes in the costs and fees incurred at the issuer of the financial instrument, etc.

For information on further potential costs that might be incurred in relation to investment services, please refer to the Investment products List of Conditions from time to time in effect.

For information on the exact and detailed costs and fees related to financial instruments, please contact the issuer of the product.

Please be informed that ex-ante cost calculations for Premium Invetsment is disclosed through the <a href="https://www.raiffeisen.hu/befektetesi-termektajekoztatok">https://www.raiffeisen.hu/befektetesi-termektajekoztatok</a> website and on the same page you can reach PRIIPs KID for retail investment product packages and insurance-based investment products.

Before making your investment decision please consider the subject of the investment, risk, fees, account management fees, ad hoc cost, the costs incurred by the producer of the product and the impact of these on return of your investment.

For information related to the taxation of investments, please visit www.nav.gov.hu website.



## Trading in Hungarian investment fund units - sample calculation

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 1 year

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investme services	HUF 10,200 / 1.02%	HUF 2,850 / 0.285 %	HUF 0 / 0 %	HUF 13,050 / 1.305%
Cost of financial	HUF 0 / 0 %	HUF 19,000 / 1.9 %	HUF 0 / 0 %	HUF 19,000 / 1.9 %
- from which inducement	HUF 0 / 0 %	HUF 260 / 0.026 %	HUF 0 / 0 %	HUF 260 / 0.026 %
Total costs	HUF 10,200 / 1.02%	HUF 21,850 / 2.185 %	HUF 0 / 0 %	HUF 32,050 / 3.205 %

### **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Trade commission	HUF 10,200 / 1.02 %	
	min. HUF 3,301	One-off initial
Securities account keeping fee	HUF 2,850 / 0.285 %	Ongoing cost
	(min. HUF 845 / quarter <sup>17</sup> )	

Cost of financial instrument	Cost measure	Cost type
Costs related to the operation of the fund	HUF 19,000 / 1.9 %	Ongoing cost
- from which is inducement	HUF 260 / 0.026 %	Ongoing cost

### Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 32,050 / 3.205 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

It is understood that the fees associated with investment services and financial instruments are to be charged according to funds. This illustrative sample calculation is prepared based on the terms and conditions and product costs concerning Series "A" of the Raiffeisen Solution Start Fund of Funds (RAPEA).

Please take note that in the case of investment funds further ad hoc costs may be incurred in accordance with the instructions of the Fund Manager, e.g. penalties, success fee, etc.

Before making an investment decision, you are requested to visit the website of the Fund Manager concerned in each case for further, more detailed information.

<sup>&</sup>lt;sup>17</sup>The securities account keeping fee is charged quarterly on the basis of the quarterly average balance of the securities included in the portfolio. If the quarterly fee so calculated fails to reach the predefined minimum fee amount, the amount defined as the minimum fee will be charged as securities account keeping fee.



## Trading in foreign investment fund units - sample calculation

Amount to be invested: HUF 1,000,000 / EUR 3.112,718

Currency: HUF

Assumed holding period: 1 year

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 20,500 / 2.05%	HUF 2,850 / 0.285 %	HUF 0 / 0 %	HUF 23,350 / 2.335 %
Cost of financial instrument	HUF 0 / 0 %	HUF 17,200 / 1.72 %	HUF 0 / 0 %	HUF 17,200 / 1.72 %
- from which is inducement	HUF 0 / 0 %	HUF 3,000 / 0.3 %	HUF 0 / 0 %	HUF 3,000 / 0.3 %
Total costs	HUF 20,500 / 2.05%	HUF 20,050 / 2.005 %	HUF 0 / 0 %	HUF 40,550 / 4.055 %

### **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Trade commission	HUF 20,500 / 2 %	O
	min. EUR 27.53	One-off initial
Securities account keeping fee	HUF 2,850 / 0.285 %	Ongoing cost
	(min. HUF 845 / quarter)	

Cost of financial instrument	Cost measure	Cost type
Costs related to the operation of the fund	HUF 17,200 / 1.72 %	Ongoing cost
- from which is inducement	HUF 3,000 / 0.3 %	Ongoing cost

### Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 40,550 / 4.055 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

It is understood that the fees associated with investment services and financial instruments are to be charged according to funds. This illustrative sample calculation is prepared based on the terms and conditions and product costs concerning the Raiffeisen Europe Equity Fund.

Please take note that in the case of investment funds further ad hoc costs may be incurred in accordance with the instructions of the Fund Manager, e.g. penalties, success fee, etc.

Before making an investment decision, you are requested to visit the website of the Fund Manager concerned in each case for further, more detailed information.

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<sup>&</sup>lt;sup>18</sup> According to the benchmark MNB mid rate prevailing on 13/04/2018, EUR 1 = HUF 311.27



## Retail government securities - primary trading -sample calculation

1. If the government securities are held until maturity

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 1 year

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 0 / 0 %	HUF 2,850 / 0.285 %	HUF 0 / 0 %	HUF 2,850 / 0.285 %
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 0 / 0 %	HUF 2,850 / 0.285 %	HUF 0 / 0 %	HUF 2,850 / 0.285 %

## **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Securities account keeping fee	HUF 2,850 / 0.285 %	Ongoing cost
	(min. HUF 845 / quarter)	

Cost of financial instrument	Cost measure	Cost type

### Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 2,850 / 0.285 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

This illustrative sample calculation is prepared based on the terms and conditions concerning One-Year Hungarian Government Bonds.



## 2. If the government securities are sold prior to maturity

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 6 months

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 0 / 0 %	HUF 1,430 / 0.143 %	HUF 5,000 / 0.5 %	HUF 6,430 / 0.643 %
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 0 / 0 %	HUF 1,430 / 0.143 %	HUF 5,000 / 0.5 %	HUF 6,430 / 0.643 %

### **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Securities account keeping fee	HUF 1,430 / 0.143 %	Ongoing cost
	(min. HUF 845 / quarter)	
Spread	HUF 5,000 / 0.5 %	Exit cost
Cost of financial instrument	Cost measure	Cost type

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 6,430 / 0.643 percent.



## Non-retail government securities - primary trading -sample calculation

1. If the government securities are held until maturity

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 3 years

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 3,428 / 0.3428 %	HUF 8,550 / 0.855 %	HUF 0 / 0 %	HUF 11,978 / 1.1978%
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 3,428 / 0.3428 %	HUF 8,550 / 0.855 %	HUF 0 / 0 %	HUF 11,978 / 1.1978 %

### Detailed costs:

Cost of investment services	Cost measure	Cost type
Trade commission	HUF 3,428 / 0.3428 %	One-off initial
	(0,26 % min. HUF 3,428)	
Securities account keeping fee	HUF 8,550 / 0.855 %	Ongoing cost
	(min. HUF 845 / quarter)	

Cost of financial instrument	Cost measure	Cost type

### Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 11,978 / 1.1978 percent.



## 2. If the government securities are sold prior to maturity

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 1 year

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 3,428 / 0.3428 %	HUF 2,850 / 0.285	HUF 5,000 / 0.5 %	HUF 11,278 / 1.1278 %
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 3,428 / 0.3428 %	HUF 2,850 / 0.285	HUF 5,000 / 0.5 %	HUF 11,278 / 1.1278 %

### **Detailed costs:**

Cost measure	Cost type
HUF 3,428 / 0.3428 %	One-off initial
(0.26% min. HUF 3,428)	
HUF 2,850 / 0.285 %	Ongoing cost
(min. HUF 845 / quarter)	
HUF 5,000 / 0.5 %	Exit cost
Cost measure	Cost type
	HUF 3,428 / 0.3428 % (0.26% min. HUF 3,428) HUF 2,850 / 0.285 % (min. HUF 845 / quarter) HUF 5,000 / 0.5 %

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 11,278 / 1.1278 percent.



## Government securities bought in the secondary market - sample calculation

1. If the government securities are held until maturity

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 10 months

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 5,000 / 0.5 %	HUF 2,343 / 0.234 %	HUF 0 / 0 %	HUF 7,343 / 0.734 %
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 5,000 / 0.5 %	HUF 2,343 / 0.234 %	HUF 0 / 0 %	HUF 7,343 / 0.734 %

## **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Spread	HUF 5,000 / 0.5 %	Initial cost
Securities account keeping fee	HUF 2,343 / 0.234 %	Ongoing cost
	(min. HUF 845 / quarter)	

of financial instrument	Cost measure	Cost type
-	<u>-</u>	_

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 7,343 / 0.734 percent.



## 2. If the government securities are sold prior to maturity

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 6 months

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 5,000 / 0.5 %	HUF 1,430 / 0.143 %	HUF 5,000 / 0.5 %	HUF 11,430 / 1.143 %
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 5,000 / 0.5 %	HUF 1,430 / 0.143 %	HUF 5,000 / 0.5 %	HUF 11,430 / 1.143 %

### **Detailed costs:**

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Cost of investment services	Cost measure	Cost type
Securities account keeping fee	HUF 1,430 / 0.143 %	Ongoing cost
	(min. HUF 845 / quarter)	
Spread	HUF 5,000 / 0.5 %	Initial cost
Spread	HUF 5,000 / 0.5 %	Exit cost
Cost of financial instrument	Cost measure	Cost type

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 11,430 / 1.143 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

This illustrative sample calculation is prepared based on the terms and conditions concerning One-Year Hungarian Government Bonds.



## Purchase of BSE equities and certificates - sample calculation

Amount to be invested: HUF 1,000,000

Currency: HUF

Assumed holding period: 1 year

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 10,000 / 1 %	HUF 2,850 / 0.285 %	HUF 10,000 / 1 %	HUF 22,850 / 2.285 %
Cost of financial instrument	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
- from which is inducement	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 0 / 0 %
Total costs	HUF 10,000 / 1 %	HUF 2,850 / 0.285 %	HUF 10,000 / 1 %	HUF 22,850 / 2.285 %

### **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Buying commission	HUF 10,000 / 1 %	One-off initial
	min. HUF 2,000	One-off Initial
Securities account keeping fee	HUF 2,850 / 0.285 %	Ongoing cost
	(min. HUF 845 / quarter)	
Selling commission	HUF 10,000 / 1 %	Exit cost
	min. HUF 2,000	

Cost of financial instrument	Cost measure	Cost type

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 22,850 / 2.285 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

Please be informed that related to the certificates additional costs incurred by the issuer of the product may arise which may have a further negative impact on the return of your investment. Costs incurred by the issuer are in all cases included in the cost of the financial instrument.

Before your investment decision please always visit the issuer's website for further, detailed information and get more information about the financial instrument from the PRIIPs KIDs.



## Purchase of certificates - primary trading - sample calculation

## 1. If the certificate are held until maturity

Amount to be invested: HUF 1,000,000 / EUR 3.112,7 18

Currency: HUF

Assumed holding period: 3 years

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 10,000 / 1 %	HUF 8,550/ 0.855 %	0 Ft/ 0 %	HUF 18,550 / 1.855 %
Cost of financial instrument	HUF 4,000/ 0.4 %	0 Ft/ 0 %	0 Ft/ 0 %	HUF 4,000/ 0.4 %
- from which is inducement	HUF 4,000/ 0.4 %	0 Ft/ 0 %	0 Ft/ 0 %	HUF 4,000/ 0.4 %
Total costs	HUF 14,000/ 1.4 %	HUF 8,550/ 0.855 %	0 Ft/ 0 %	HUF 22,550/ 2.255 %

### **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Buying commission	HUF 10,000 / 1 %	One-off initial
	min. HUF 2,000 / 50 EUR	
Securities account keeping fee	HUF 8,550/ 0.855 %	Ongoing cost
	(min. HUF 845 / quarter)	
Selling commission	-	-

Cost of financial instrument	Cost measure	Cost type
Costs incurred by the issuer of the	HUF 4,000/ 0.4 %	One-off initial
product		
- thereof inducement	HUF 4,000/ 0.4 %	

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 22,550/ 2.255 percent.

 $<sup>^{18}</sup>$  According to the benchmark MNB mid rate prevailing on 13/04/2018, EUR 1 = HUF 311.27



### 2. If the certificates are sold prior to maturity

Amount to be invested: HUF 1,000,000 / EUR  $3.112,7^{18}$ 

Currency: HUF

Assumed holding period: 1 year

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 10,000 / 1 %	HUF 2,850/ 0.285 %	HUF 20,000/ 2 %	32.850 Ft/ 3,285 %
Cost of financial instrument	HUF 4,000/ 0.4 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 4,000/ 0.4 %
- from which is inducement	HUF 4,000/ 0.4 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 4,000/ 0.4 %
Total costs	HUF 14,000/ 1.4 %	HUF 2,850/ 0.285 %	HUF 20,000/ 2 %	HUF 36,850 / 3.685 %

### **Detailed costs:**

Cost of investment services	Cost measure	Cost type
Buying commission	HUF 10,000 / 1 %	One-off initial
	min. HUF 2,000 / 50 EUR	
Securities account keeping fee	HUF 2,850/ 0.285 %	Ongoing cost
	(min. HUF 845 / quarter)	
Selling commission	HUF 10,000 / 1 %	Exit cost
	min. HUF 2,000 / 50 EUR	EXII COSI
Spread	HUF 10,000 / 1 %	Exit cost

Cost of financial instrument	Cost measure	Cost type
Costs incurred by the issuer of the	HUF 4,000/ 0.4 %	One-off initial
product		
- thereof inducement	HUF 4,000/ 0.4 %	

### Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 36,200 / 3.62 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

Please be informed that related to the certificates additional costs incurred by the issuer of the product may arise which may have a further negative impact on the return of your investment. Costs incurred by the issuer are in all cases included in the cost of the financial instrument.

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<sup>&</sup>lt;sup>18</sup> According to the benchmark MNB mid rate prevailing on 13/04/2018, EUR 1 = HUF 311.27



## Raiffeisen Regular Investment Program – sample calculation (till 31st March, 2019)

Amount to be invested: HUF 20,000 per month

Currency: HUF

Assumed holding period: 1 year

Expected investment portfolio at the end of the holding period: HUF 240,000

The percentage values included in the table are shown as compared with the expected investment portfolio at the end of the holding period.

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 5,000 / 2.08 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 5,000 / 2.08 %
Cost of financial instrument	HUF 0 / 0 %	HUF 2,119 / 0.88 %	HUF 0 / 0 %	HUF 2,119 / 0.88%
- from which is inducement	HUF 0 / 0 %	HUF 34 / 0.014 %	HUF 0 / 0 %	HUF 34 / 0.014 %
Total costs	HUF 5,000 / 2.08 %	HUF 2,119 / 0.88 %	HUF 0 / 0 %	HUF 7,119 / 2.96%

### **Detailed costs:**

Cost of investment services  RIP order fee (25 % of monthly	Cost measure HUF 5,000 / 2.08 %	Cost type One-off initial
invested amount)  Cost of financial instrument	Cost measure	Cost type
Costs related to the operation of the fund	HUF 2,119 / 0.88 % 1.63 % p.a.	Ongoing cost

## Impact of costs on return:

from which is inducement

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 7,119 / 2.96 percent.

HUF 34/ 0.014 %

0.026 % p.a.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

It is understood that the fees associated with investment services and financial instruments are to be charged according to funds. This illustrative sample calculation is prepared based on the terms and conditions and product costs concerning Series "A" of the Raiffeisen Solution Start Fund of Funds (RAPEA).

Please take note that in the case of investment funds further ad hoc costs may be incurred in accordance with the instructions of the Fund Manager, e.g. penalties, success fee, etc.

Before making an investment decision, you are requested to visit the website of the Fund Manager concerned in each case for further, more detailed information.

Ongoing cost



## Raiffeisen Regular Investment Program - sample calculation (from 1st April, 2019)

Amount to be invested: HUF 14,888 per month

Currency: HUF

Assumed holding period: 1 year

Expected investment portfolio at the end of the holding period: HUF 178,656

The percentage values included in the table are shown as compared with the expected investment portfolio at the end

of the holding period.

	One-off initial cost(s)	Ongoing cost(s)	One-off exit	Total
Cost of investment services	HUF 5,094 / 2.85 %	HUF 0 / 0 %	HUF 0 / 0 %	HUF 5,094 / 2.85 %
Cost of financial instrument	HUF 0 / 0 %	HUF 2,352 / 1.32 %	HUF 0 / 0 %	HUF 2,352 / 1.32 %
- from which is inducement	HUF 0 / 0 %	HUF 455 / 0.26 %	HUF 0 / 0 %	HUF 455 / 0.26 %
Total costs	HUF 5,094 / 2.85 %	HUF 2,352 / 1.32 %	HUF 0 / 0 %	HUF 7,446 / 4.17%

### Detailed costs:

Detailed costs:		
Cost of investment services	Cost measure	Cost type
RIP order fee (25 % of monthly invested amount)	HUF 3,750 / 2.10 %	One-off initial
Regular transaction fee	HUF 1,344 / 0.75%	One-off initial
Cost of financial instrument	Cost measure	Cost type
Costs related to the operation of the	HUF 2,352 / 1.32 %	Ongoing cost
fund		- 0
<ul> <li>from which is inducement</li> </ul>	HUF 455/ 0.26 %	Ongoing cost

## Impact of costs on return:

The estimated costs and charges included in this statement are expected to decrease the return on the investment concerned by HUF 7,446 / 4.17 percent.

The initial, ongoing and exit costs show the fluctuation of costs and charges over the investment time period.

It is understood that the fees associated with investment services and financial instruments are to be charged according to funds. This illustrative sample calculation is prepared based on the terms and conditions and product costs concerning Series "A" of the Raiffeisen Equity Investment Fund (RAFA).

Please take note that in the case of investment funds further ad hoc costs may be incurred in accordance with the instructions of the Fund Manager, e.g. penalties, success fee, etc.

Before making an investment decision, you are requested to visit the website of the Fund Manager concerned in each case for further, more detailed information.