Annex No. 2 to the General Business Conditions

**OUTSOURCE LIST**

(as of 11 July 2018)

***Outsourced Activities Connected to Financial and***

***Supplementary Financial Services***

| **Activity** | **Entity executing outsourced activity** | **Term** |
| --- | --- | --- |
| **Name** | **Registered office** |
| Personification of bankcards | ANY Biztonsági Nyomda Nyrt. | 1102 Budapest,Halom u. 5. | From 15/11/2013 for indefinite term |
| Processing of bankcard data by the IT programs of ATM-s | CJSC Ukrainian Processing Center | Ukraine, Kyiv 04073Moskovsky Ave 9, Bldg. 5, 2nd floor PO Box 65 | From 01/09/2012 to 01/09/2017 |
| Operation of SMS Banking service | Díjbeszedő Informatikai Kft. | 1117 Budapest,Budafoki út 107-109. | From 12/03/2001 for indefinite term |
| SWIFT serviceGlobal Pay Plus service Monitoring of transactions | Centralised Raiffeisen International Services & Payments S.R.L. | B-dul Dimitrie Pompei,nr 9-9A, Bucharest | From 13/07/2007 for fixed term of 10 years |
| Document storage | Iron Mountain Magyarország Kft.  | 1093 Budapest,Czuczor u. 10. | From 25/07/2011 to 25/07/2019 |
| Generation of customer letters, notices, and DM material | Drescher Magyarországi Direct Mailing Informatikai és Nyomdai Kft. | 1097 Budapest,Gyáli út 31. | From 17/09/2009 for indefinite term |
| Communication services connected to CRM activity | LEAD Generation Kft. | 1036 Budapest, Lajos u. 48-66. | From 10/05/2010 for indefinite term |
| Delivery and filing of documents at land register offices | Exped Kft. | 1093 Budapest,Vámház krt. 11. | From 25/11/2015 to 31/07/2018 |
| Document handling tasks | PQS International Hungary Kft. | 1095 Budapest,Mester u. 29-31. | From 26/02/2015 to 30/09/2018 |
| Processing and digitisation of documents issued by authorities | DoqSys Szolgáltató Kft. | 2113 Erdőkertes, Csíz utca 18. | From 12/06/2013 for indefinite term |
| Market research | Scale Research Piackutató és Tanácsadó Kft. | 1074 Budapest,Dohány utca 12-14. | From 17/04/2015 to 31/01/2018 |
| Software development activities related to IT system developments | BCS Business Consulting Services Kft. | 1118 Budapest, Rétköz u. 5. | From 21/07/2016 for indefinite term |
| Digital asset management tasks | BSCE Tanácsadó és Informatikai Kft. | 1134 Budapest, Róbert Károly krt. 82-84. | From 17/07/2016 for indefinite term |
| Digital asset management, development and system operation tasks | Schönherz Iskolaszövetkezet | 2131 Göd, Jávorka Sándor u. 18. | From 16/02/2017 for indefinite term |
| Software development related to IT system developments | Angyal Business Consulting Kft. | 1026 Budapest, Pasaréti út 52., Bldg. b | From 04/10/2016 to 31/07/2018 |
| System support | Guidance Informatikai Szolgáltató és Tanácsadó Kft. | 1161 Budapest, Rákosi út 93. | From 09/11/2017 for indefinite term |
| Development, system operation | Enrol Consulting Kft. | 1134 Budapest, Tüzér u. 30.  | From 04/08/2016 for indefinite term |
| Digital asset management tasks | Advocate Business Consulting Kft. | 1122 Budapest, Hajnóczy József u. 3. fsz/1. | From 12/08/2016 to 31/07/2018 |
| Security audits | Silent Signal Kft. | 1131 Budapest, Rokolya u. 1-13. | From 10/10/2016 for indefinite term |
| Digital asset management tasks | IDBC Creative Solutions Kft. | 1071 Budapest, Rákóczi út 70-72. | From 18/11/2016 for indefinite term |
| Supporting and service tasks related to IT systems | Díjbeszedő Informatikai Kft. | 1117 Budapest, Budafoki út 107-109. | From 27/06/2017 for indefinite term |
| Ensuring the use of account switching process supporting IT application | GIRO Elszámolásforgalmi Zrt.  | 1054 Budapest, Vadász u. 31. | From 27/10/2016 for indefinite term |
| Digital asset management, development | NESS Hungary Kft. | 1115 Budapest, Bartók Béla u. 105-113. | From 13/10/2017 to 13/10/2018 |
| System support | Trasset Systems Kft. | 1051 Budapest, Vörösmarty tér 4. 5.em. | 2011.01.01-tőlfor indefinite term |
| System support | SmartX Solutions Kft. | 1117 Budapest, Budafoki út 209. | From 2018.01.01to2018.12.31. |
| System support | SmartX Solutions Kft. | 1117 Budapest, Budafoki út 209. | From 2018.02.01to2018.12.31. |
| Software development | T-Systems Magyarország Zrt. | 1117 Budapest, Budafoki út 56. | From 2018.04.05for indefinite term |
| Document management | XEROX Magyarország Kft. | 1138 Budapest, Madarász Viktor u. 47-49. 2.ép.B/2. | 2018.06.12-2021.07.01. |
| Cloud services | ORACLE Hungary Kft. | 1095 Budapest, Lechner Ödön fasor 7. | From 2018.06.28 to 2023.06.28. |

***Outsourced Activities Connected to Investment and***

***Supplementary Investment Services***

| **Activity** | **Entity executing outsourced activity** | **Term** |
| --- | --- | --- |
| **Name** | **Registered office** |
| Operation of GTS (Global Treasury System), WSS (Wall Street System), Bloomberg and Reuters systems | Raiffeisen Bank International  | 1030 Vienna,Am Stadtpark 9. | From 05/12/2008 for fixed term of 10 years |
| Document storage | Iron Mountain Magyarország Kft.  | 1093 Budapest,Czuczor u. 10. | From 25/07/2011 to 25/07/2019 |
| Generation of customer letters, notices, and DM material | Drescher Magyarországi Direct Mailing Informatikai és Nyomdai Kft. | 1097 Budapest,Gyáli út 31. | From 17/09/2009 for indefinite term |
| Document handling tasks | PQS International Hungary Kft. | 1095 Budapest,Mester u. 29-31. | From 26/02/2015 to 30/09/2018 |
| Processing and digitisation of documents issued by authorities | DoqSys Szolgáltató Kft. | 2113 Erdőkertes, Csíz utca 18. | From 12/06/2013 for indefinite term |
| Market research | Scale Research Piackutató és Tanácsadó Kft. | 1074 Budapest,Dohány utca 12-14. | From 17/04/2015 to 31/01/2018 |
| Provision of Monolith system support services  | Monolith Systemhouse International s.r.o. | 94301 Sturovo, Hlavná 11.  | From 19/07/2016 for indefinite term |
| Software development activities related to IT system developments | BCS Business Consulting Services Kft. | 1118 Budapest, Rétköz u. 5. | From 21/07/2016 for indefinite term |
| Digital asset management tasks | BSCE Tanácsadó és Informatikai Kft. | 1134 Budapest, Róbert Károly krt. 82-84. | From 17/07/2016 for indefinite term |
| Digital asset management, development and system operation tasks | Schönherz Iskolaszövetkezet | 2131 Göd, Jávorka Sándor u. 18. | From 16/02/2017 for indefinite term |
| Software development related to IT system developments | Angyal Business Consulting Kft. | 1026 Budapest, Pasaréti út 52., Bldg. b | From 04/10/2016 to 31/07/2018 |
| Development and system operation tasks | Enrol Consulting Kft. | 1134 Budapest, Tüzér u. 30.  | From 04/08/2016 for indefinite term |
| Digital asset management tasks | Advocate Business Consulting Kft. | 1122 Budapest, Hajnóczy József u. 3. fsz/1. | From 12/08/2016 to 31/07/2018 |
| Security audits | Silent Signal Kft. | 1131 Budapest, Rokolya u. 1-13. | From 10/10/2016 for indefinite term |
| Digital asset management tasks | IDBC Creative Solutions Kft. | 1071 Budapest, Rákóczi út 70-72. | From 18/11/2016 for indefinite term |
| Supporting and service tasks related to IT systems | Díjbeszedő Informatikai Kft. | 1117 Budapest, Budafoki út 107-109. | From 27/06/2017 for indefinite term |
| Digital asset management, development | NESS Hungary Kft. | 1115 Budapest, Bartók Béla u. 105-113. | From 13/10/2017 to 13/10/2018 |
| System support | Guidance Informatikai Szolgáltató és Tanácsadó Kft. | 1161 Budapest, Rákosi út 93. | From 09/11/2017 for indefinite term |
| System support | Trasset Systems Kft. | 1051 Budapest, Vörösmarty tér 4. 5.em. | 2011.01.01-tőlfor indefinite term |
| System support | SmartX Solutions Kft. | 1117 Budapest, Budafoki út 209. | From 2018.01.01to2018.12.31. |
| Software development | SmartX Solutions Kft. | 1117 Budapest, Budafoki út 209. | From 2018.02.01to2018.12.31. |
| System support | T-Systems Magyarország Zrt. | 1117 Budapest, Budafoki út 56. | From 2018.04.05for indefinite term |
| Document management | XEROX Magyarország Kft. | 1138 Budapest, Madarász Viktor u. 47-49. 2.ép.B/2. | 2018.06.12-2021.07.01. |
| Cloud services | ORACLE Hungary Kft. | 1095 Budapest, Lechner Ödön fasor 7. | From 2018.06.28 to 2023.06.28. |

***Other Outsourced Activities***

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| **Activity** | **Entity executing outsourced activity** | **Term** |
| **Name** | **Registered office** |
| Social security related and payroll accounting tasks | RB Szolgáltató Központ Korlátolt Felelősségű Társaság | 4400 Nyíregyháza, Sóstói út 31/b | From 04/02/2014 for indefinite term |